

KRUK Group H1 2024 Results Presentation













Growth in recoveries and record H1 net profit





NET PROFIT

PLN 603m (+14% y/y)



EPS

PLN 31.20



CASH EBITDA

PLN 1,191m (+11% y/y)



RECOVERIES FROM PURCHASED PORTFOLIOS

> PLN 1,738m (+16% y/y)



INVESTMENTS IN DEBT PORTFOLIOS

> **PLN 900m** (-24% y/y)



(+14% y/y)



Rolling ROE (LTM)*

26%



PORTFOLIO CARRYING **AMOUNT**

> **PLN 9.1bn** (+24% y/y)



NET DEBT/CASH EBITDA

2.4x (H1 2023: 2.0x)

H1 2024 highlights





PLN 8.9 BILLION

KRUK RANKS AS THE WORLD'S
LARGEST DEBT COLLECTION
COMPANY IN TERMS OF MARKET
CAPITALISATION*



DIVIDEND OF PLN 18
PER SHARE FOR 2023

PAID IN MAY 2024



INTERNATIONAL EXPANSION

61% OF INVESTMENTS AND 58% OF RECOVERIES IN MARKETS OUTSIDE POLAND



TECHNOLOGICAL ADVANCES

DIGITAL TRANSFORMATION OF THE KRUK GROUP



CAPITAL MARKET HERO

AWARD FROM THE ASSOCIATION OF RETAIL INVESTORS



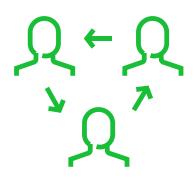
INVESTOR RELATIONS LEADER

AWARD FROM THE PARKIET DAILY



EMPLOYEE TURNOVER 10.8%

ONE OF THE LOWEST TURNOVER RATES IN THE FINANCIAL SECTOR



58% OF SENIOR MANAGERIAL POSITIONS

AT THE KRUK GROUP HELD BY WOMEN

^{*} Market capitalisation as at 30 June 2024

^{**} Last twelve months.

Agenda



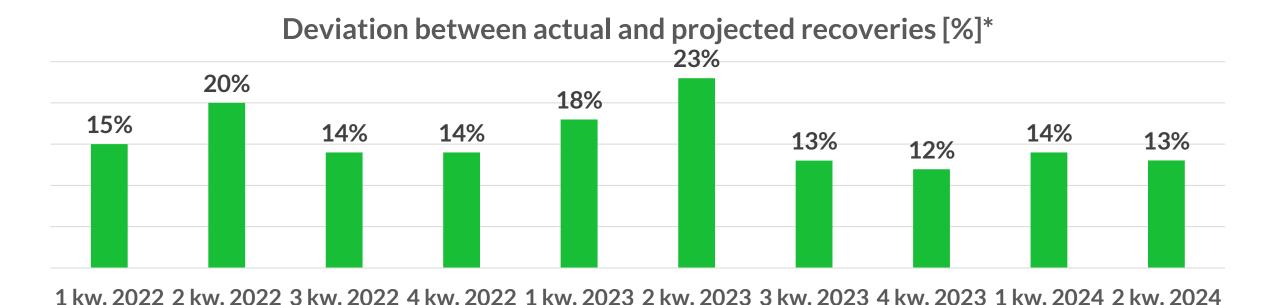
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Record recoveries posted for H1 2024

KRUK

Recoveries from purchased portfolios PLN 1.7 billion (+16% y/y)

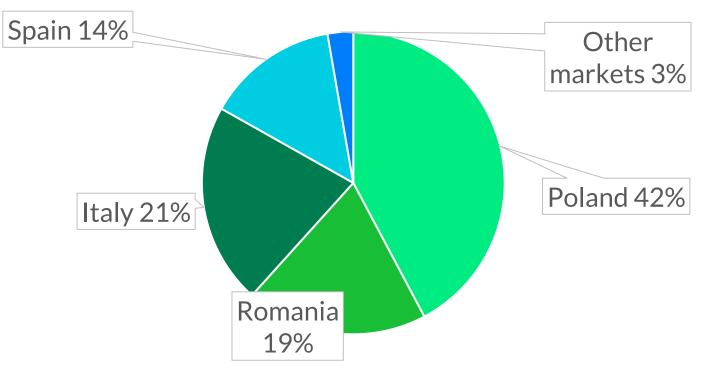
- ✓ Recoveries from the KRUK Group's purchased portfolios grew by PLN 246 million y/y (up 16%), mainly on the back of improved recoveries reported in Spain (up PLN 90 million y/y), Italy (up PLN 85 million), and Poland (up PLN 67 million y/y).
- ✓ Foreign markets accounted for 58% of the Group's total recoveries.
- ✓ Of the total recoveries, PLN 1.5 billion (90%) came from unsecured debt portfolios, primarily from the consumer sector.
- ✓ Similar to previous quarters, recoveries in Q2 2024 exceeded budgeted figures, with a positive deviation* of PLN 103 million, or 13%.



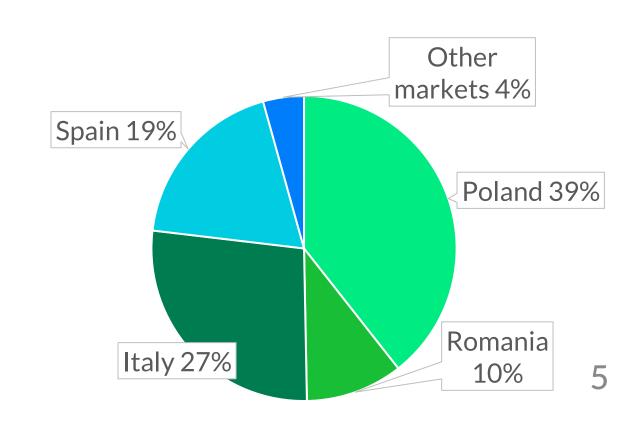


- ✓ Expenditure on portfolio purchases in H1 2024 amounted to PLN 900 million (down PLN 278 million or 24% y/y).
- ✓ The largest investments were made in Poland (PLN 354 million) and Italy (PLN 245 million).
- ✓ Of the total expenditure, PLN 890 million (99%) was allocated to unsecured debt, mainly in the retail segment.
- ✓ In nominal terms, purchased debt totalled PLN 5.8 billion.

Share of each market in total recoveries



Share of each market in total expenditure



^{*} The line item 'Deviation between actual and projected recoveries, decreases on early collections in collateralised cases, payments from original creditor' in the financial statements. The percentage deviation is determined as the ratio of 'deviation between actual and projected recoveries' to the difference between 'actual recoveries' and 'deviation between actual and projected recoveries'.

Highest ever H1 cash EBITDA and 26% ROE



Net profit
PLN 603
million
(+14% y/y)

- ✓ Net profit for H1 2024 reached PLN 603 million, largely driven by a PLN 181 million rise in revenue (up 14% y/y).
- ✓ Cash EBITDA for the period came in at PLN 1,191 million (up PLN 115 million or +11% y/y), with the rise attributable primarily to the PLN 237 million (16%) year-on-year increase in recoveries.
- ✓ Return on equity (ROE) was 26%.

Revenue PLN 1,481 million (+14% y/y)

- ✓ Revenue from purchased debt portfolios in H1 2024 amounted to PLN 1,349 million (up PLN 188 million or 16% y/y).
- ✓ Revaluation of projected recoveries booked by the Group in the reporting period totalled PLN 258 million, compared with PLN 221 million in the previous year. The deviation between actual and projected recoveries* was PLN 207 million, compared with PLN 253 million the year before. Interest income on debt portfolios rose year on year, from PLN 695 million to PLN 883 million.
- ✓ 70% of the total revaluation of projected recoveries from unsecured retail portfolios in Q2 2024 was attributable to the revaluation of projected recoveries until September 2029 (over the next 63 months).

Operating and administrative expenses PLN 678 million (+20% y/y)

- ✓ In H1 2024, operating expenses excluding depreciation and amortisation (direct and indirect costs, administrative expenses and other expenses) rose by PLN 115 million (+20%) y/y.
- ✓ The year-on-year increase was driven mainly by a rise in court costs (up PLN 53 million or 32%), employee costs and salaries (up PLN 24 million or 10% y/y), and higher costs of operating processes (up PLN 12 million or 28% y/y).
- ✓ The quarter-on-quarter increase was driven mainly by a rise in court costs (up PLN 31 million or 32%) and employee costs and salaries (up PLN 8.9 million or 7%).
- ✓ Higher court costs led to an increase in the ratio of operating expenses to recoveries*** to 26%, from 23% in the previous quarter and 24% the year before.

Finance costs
PLN 185 million
(+51% y/y)

- ✓ The increase in net finance costs in H1 2024 (up PLN 62 million y/y) was driven by a higher debt amount (up PLN 1,389 million**), as well as elevated 1M/3M EURIBOR rates (the average of quotations for the last day of each month in the period from January to June 2024 was 3.80%/3.84%, compared with 2.87%/3.10% in the comparative period of 2023).
- ✓ The effect of interest rate increases on the Group's finance costs was partly offset by a positive effect of interest rate hedges, which amounted to PLN 45 million in the six months to 30 June 2024.
- ✓ IRS and CIRS contracts used for hedging purposes and fixed-rate bonds (a total of PLN 3,939 million) represented 72% of the Group's total debt as at 30 June 2024. WIBOR-sensitive debt accounted for 8% (PLN 444 million) and EURIBOR-sensitive debt for 20% (PLN 1,097 million) of the Group's total debt as at 30 June 2024.

^{*} The line item 'Deviation between actual and projected recoveries, decreases on early collections in collateralised cases, payments from original creditor' in the financial statements.

^{**} Debt reported at nominal value.

^{***} The ratio of operating expenses to recoveries is calculated by dividing direct and indirect costs related to purchased debt portfolios by recoveries from indebted persons.

Robust balance sheet and broad access to financing sources



Equity
PLN 4.1 billion
(+19% y/y)

- ✓ Equity represents 40% of the KRUK Group's financing sources. The ratio of net interest-bearing debt to equity was 1.3x (maximum value: 3.0x) and the ratio of net interest-bearing debt to cash EBITDA was 2.4x (maximum value: 4.0x).
- ✓ The ratio of cash EBITDA to interest on debt was 6.2x (maximum value: 4.0x).
- ✓ As at 30 June 2024, available lines of credit totalled PLN 3.6 billion, including undrawn facilities of PLN 1.1 billion.
- ✓ In H1 2024, KRUK S.A. issued EUR-denominated bonds with a total nominal value of EUR 24 million and PLN-denominated bonds with a total nominal value of PLN 70 million.

Group's assets PLN 10.2 billion (+22% y/y)

- ✓ The carrying amount of investments in debt portfolios reached PLN 9.1 billion, accounting for 89% of the Group's assets. Unsecured debt represented 91% of the carrying amount of KRUK's debt holdings.
- ✓ The carrying amount of loans granted by Wonga and Novum was PLN 469 million, i.e. 5% of the Group's assets.
- ✓ As at 30 June 2024, cash and cash equivalents amounted to PLN 181 million.

Technological advances in H1 2024



Digital transformation

✓ The KRUK Group focused on an in-depth analysis of its technological ecosystem, data management, and ways of working. As a result, a development plan for these areas has been formulated, which will be integrated into the Group's strategy for the coming years.

✓ KRUK encourages clients across all markets to take up self-service and continues work to deliver new tools to facilitate the process.

✓ KRUK launched and expanded the e-kruk platform in Spain, enabling clients to access and manage their debts (split debt into instalments, make payments, etc.).

Rollout of online solutions

- ✓ In Romania, KRUK introduced an instalment payment option with automatic payments made in line with the agreed payment plan, while in Poland the process of initiating and managing such payments was optimised.
- ✓ KRUK has been continuously enhancing the e-kruk platform and reviewing its settlement process to ensure it is user-friendly and meets customer needs. Bases on the conclusions of the review, the process has been adequately modified in Poland and Italy.
- ✓ In the reporting period, KRUK saw an increase in the percentage of settlements made by clients using self-service tools, with Poland leading the way where over half of the total settlements are signed via self-service tools. Globally, as many as 36% of settlements are made by clients without assistance from KRUK consultants.
- ✓ The number of e-kruk users in Poland, Italy, Romania and Spain continues to grow steadily, with more than 317 thousand active users by the end of H1 2024.

Agenda



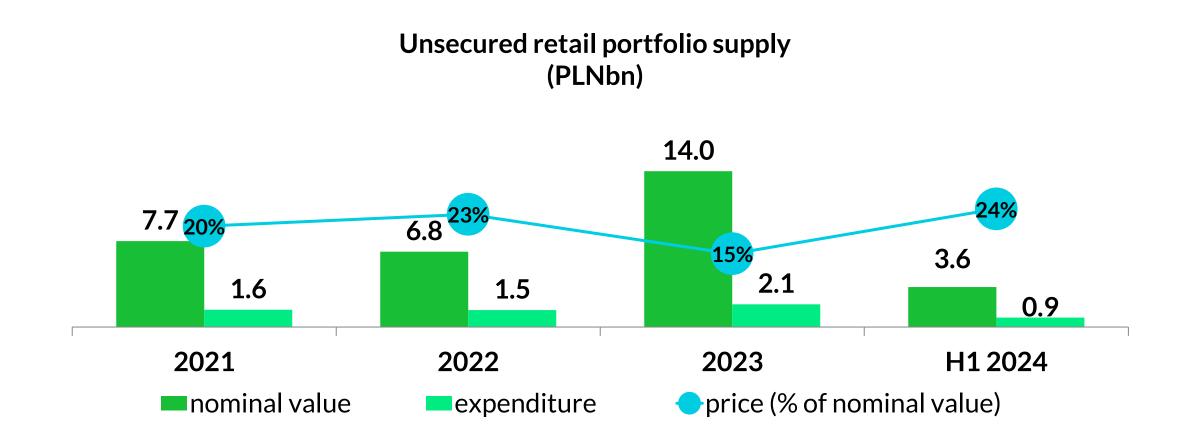
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KRUK Group by segments in H1 2024

	Pol	and	Rom	ania	lta	aly	Spa	ain	Other ma	arkets	Unallo	ocated	Head Off	ice	KRUK	Group
(PLN million)	H1 2024	H1 2023	H1 2024	H1 2023	H1 2024	H1 2023		H1 023 H1	2024	H1 2023						
Expenditure on debt portfolios	354	283	93	118	245	524	169	196	39	57	N,	/A	N/A	9	00	1,178
Recoveries	734	667	338	322	373	288	245	155	48	68	N,	/A	N/A	1,7	738	1,501
Carrying amount of purchased debt portfolios (PLNbn)	3,4	2,9	1,5	1,3	2,3	1,8	1,8	1,2	0,2	0,2	N,	/A	N/A	9,:	143	7,390
Percentage of total portfolio carrying amount	38%	39%	16%	17%	25%	25%	19%	16%	2%	2%	N,	/A	N/A	10	00%	100%
Revenue	701	606	301	291	280	215	166	142	27	28	6	18	N/A	1,4	481	1,299
Purchased debt portfolios	593	504	298	288	273	210	158	133	27	28	N,	/A	N/A	1,3	349	1,161
Credit management services	13	16			6	5	9	9			N,	/A	N/A		29	31
Wonga	81	74									N,	/A	N/A	}	31	74
Other activities	14	12	3	3							N,	/A	N/A	-	16	15
Gross profit	520	446	236	231	160	117	50	_64_	15	12	-1	13	N/A	9	80	884
EBITDA	468	405	220	216	139	99	37	53	9	4	-1	13	-71 -5	54 8	02	736
Cash EBITDA	609	568	260	250	239	177	125	76	30	45	-1	13	-71 -5	1, :	191	1,076

Debt purchase market in Poland





- The estimated total debt supply in nominal terms was PLN 5.5 billion, of which PLN 3.6 billion was unsecured retail debt.
- KRUK's expenditure on debt in Poland amounted to PLN 1 billion, of which 83% related to unsecured retail debt.
- KRUK's share in the total debt purchases on the Polish market is estimated at 35%, while its share in expenditure on unsecured retail debt at 40%.

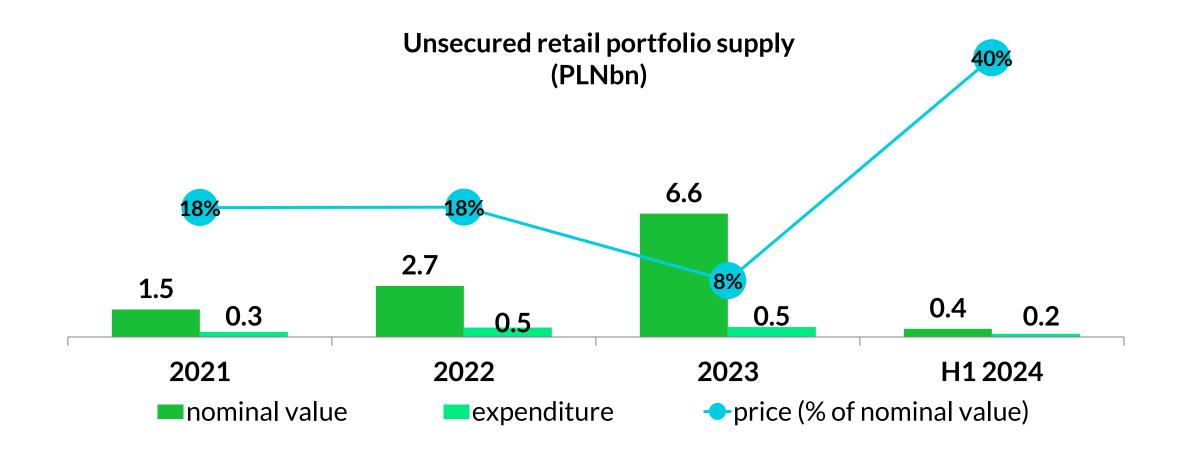
KRUK Group's operations in Poland

(PLN million)	H1 2024	H1 2023	y/y	Q3 2022 C	24 2022 C	Q1 2023 C	22 2023 C	Q3 2023 C	(4 2023 C	Q1 2024 C	₹2 2024
EXPENDITURE ON DEBT PORTFOLIOS	354	283	25%	110	218	86	197	74	419	132	222
RECOVERIES	734	667	10%	296	299	322	345	365	319	348	385
PORTFOLIO CARRYING AMOUNT	3,445	2,895	19%	2,666	2,770	2,754	2,895	2,858	3,228	3,316	3,445
REVENUE	701	606	16%	243	233	268	338	291	318	337	365
PURCHASED DEBT PORTFOLIOS	593	504	18%	192	183	217	286	251	266	284	310
REVALUATION OF PROJECTED RECOVERIES	153	95	60%	28	23	31	64	50	67	72	80
CREDIT MANAGEMENT SERVICES	13	16	-18%	7	8	9	8	7	7	7	6
WONGA	81	74	9%	36	34	36	38	26	39	39	42
OTHER ACTIVITIES	14	12	16%	7	8	6	6	6	6	6	7
GROSS PROFIT	520	446	16%	-	-	187	259	208	214	249	271
EBITDA	468	405	16%	143	113	167	238	185	189	224	245
INCLUDING WONGA	42	44	-4%	22	20	21	23	11	22	20	22
CASH EBITDA	609	568	7%	248	230	272	296	299	241	288	320
PORTFOLIO PROFITABILITY (LTM)*	35%	32%	12%	35%	31%	32%	32%	34%	34%	34%	35%

- In H1 2024, KRUK's investments in Poland amounted to PLN 354 million, representing 39% of the Group's total expenditure in the period. The nominal value of purchased portfolios was PLN 2.4 billion. In Poland, KRUK invested primarily in unsecured retail debt.
- Amounts recovered in Poland reached PLN 734 million (up 10% y/y), accounting for 42% of the Group's total recoveries.
- The carrying amount of purchased debt portfolios as at the end of H1 2024 totalled PLN 3.4 billion. The Polish portfolios accounted for 38% of the carrying amount of all debt portfolios held by the KRUK Group.
- The PLN 96 million growth of revenue was due mainly to an increase in revenue from purchased portfolios (up PLN 90 million y/y), reflecting a higher revaluation of projected recoveries (up PLN 57 million y/y) and higher interest income. In Poland, KRUK also recorded an excess of actual cash recovered over projected recoveries.
- The increase in gross profit (up 16% y/y) and EBITDA (up 16% y/y) was mainly driven by revenue growth.

Debt purchase market in Romania





- In H1 2024, unsecured retail debt portfolios with a nominal value of PLN 431 million were sold in the Romanian market.
- The average price rate of debt was strongly affected by the fact that these sales were exclusively primary-market transactions, in contrast to previous years, when transactions were also executed in the secondary market, characterised by high nominal values and relatively low prices.
- According to KRUK's estimates, total expenditure on retail debt portfolios in Romania was PLN 171 million, with KRUK's share at 54%.

KRUK Group's operations in Romania

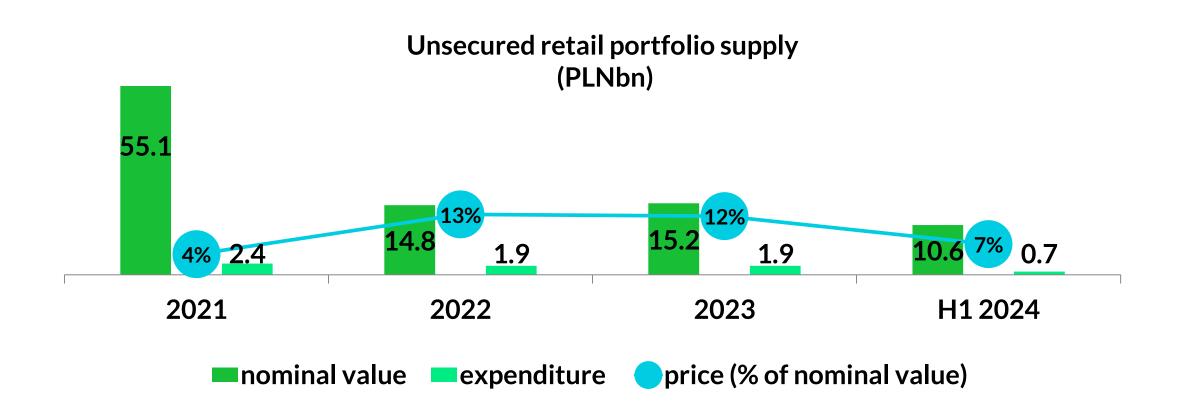
KR	UK

(PLN million)	H1 2024	H1 2023	y/y	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024
EXPENDITURE ON DEBT PORTFOLIOS	93	118	-21%	91	162	18	100	75	143	23	69
RECOVERIES	338	322	5%	152	154	167	155	155	158	160	178
PORTFOLIO CARRYING AMOUNT	1,486	1,275	17%	1,160	1,256	1,244	1,275	1,390	1,443	1,438	1,486
REVENUE	301	291	4%	108	133	141	149	141	155	148	153
PURCHASED DEBT PORTFOLIOS	298	288	4%	104	130	140	148	140	153	146	152
REVALUATION OF PROJECTED RECOVERIES	92	97	-5%	16	46	39	58	48	52	48	45
CREDIT MANAGEMENT SERVICES	0	0	146%	3	1	0	0	0	0	0	0
OTHER ACTIVITIES	3	3	-15%	1	1	1	2	1	2	1	1
GROSS PROFIT	236	231	2%		-	112	119	110	121	117	119
EBITDA	220	216	2%	73	90	105	111	103	111	109	111
CASH EBITDA	260	250	4%	122	114	132	119	118	116	123	137
PORTFOLIO PROFITABILITY (LTM)*	43%	44%	-3%	47%	50%	45%	44%	44%	43%	44%	43%

- In H1 2024, KRUK's expenditure on portfolio purchases in Romania reached PLN 93 million (down 21% y/y). KRUK was active in the unsecured retail debt market. The nominal value of the debt purchased in the period was PLN 256 million. Investments in debt portfolios made in Romania accounted for 10% of the Group's total investments in H1 2024.
- Recoveries from Romanian debt portfolios amounted to PLN 338 million (up 5% y/y) and represented 19% of the Group's total recoveries.
- At the end of the reporting period, the carrying amount of purchased debt portfolios was PLN 1.5 billion (up 17% y/y). The Romanian portfolios accounted for 16% of the carrying amount of all debt portfolios held by the KRUK Group.
- Revenue increased by 4% to PLN 301 million, mainly on the back of higher interest income. Deviation between actual and projected recoveries in Romania was positive.
- Gross profit (up 2% y/y) and EBITDA (up 2% y/y) remained broadly unchanged y/y.

Debt purchase market in Italy





- According to the KRUK Group's estimates, the supply of unsecured retail debt, SME and corporate debt portfolios in H1 2024 was in excess of PLN 20.4 billion, while the supply of unsecured retail debt portfolios amounted to PLN 10.6 billion (nominal amounts).
- PLN 7.1 billion of unsecured retail debt was sold on the secondary market.
- KRUK's share in the Italian market overall is estimated at 11%,
- while its share in expenditure on unsecured retail debt at 35%.

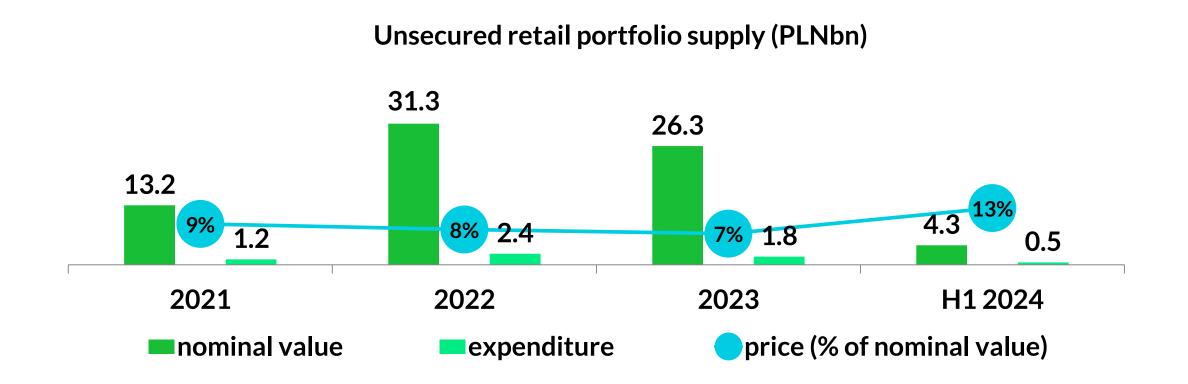
KRUK Group's operations in Italy

H1 2024	H1 2023	y/y	Q3 2022 C	Q4 2022 C	Q1 2023 C	22 2023 C	Q3 2023 C	Q4 2023 C	Q1 2024 C	22 2024
245	524	-53%	228	140	341	183	137	317	134	111
373	288	29%	108	140	142	147	135	145	196	177
2,272	1,826	24%	1,435	1,472	1,774	1,826	1,998	2,144	2,193	2,272
280	215	30%	88	93	111	104	96	101	137	143
273	210	30%	86	91	108	102	94	98	134	139
41	23	81%	11	7	16	7	1	2	17	24
6	5	21%	2	2	3	3	3	3	3	3
160	117	37%	-	-	65	52	49	49	78	82
139	99	41%	36	34	57	42	40	40	68	71
239	177	35%	58	83	90	87	82	87	130	109
23%	26%	-12%	29%	29%	26%	26%	23%	22%	22%	23%
	245 373 2,272 280 273 41 6 160 139 239	245 524 373 288 2,272 1,826 280 215 273 210 41 23 6 5 160 117 139 99 239 177	245 524 -53% 373 288 29% 2,272 1,826 24% 280 215 30% 273 210 30% 41 23 81% 6 5 21% 160 117 37% 139 99 41% 239 177 35%	245 524 -53% 228 373 288 29% 108 2,272 1,826 24% 1,435 280 215 30% 88 273 210 30% 86 41 23 81% 11 6 5 21% 2 160 117 37% - 139 99 41% 36 239 177 35% 58	245 524 -53% 228 140 373 288 29% 108 140 2,272 1,826 24% 1,435 1,472 280 215 30% 88 93 273 210 30% 86 91 41 23 81% 11 7 6 5 21% 2 2 160 117 37% - - 139 99 41% 36 34 239 177 35% 58 83	245 524 -53% 228 140 341 373 288 29% 108 140 142 2,272 1,826 24% 1,435 1,472 1,774 280 215 30% 88 93 111 273 210 30% 86 91 108 41 23 81% 11 7 16 6 5 21% 2 2 3 160 117 37% - - 65 139 99 41% 36 34 57 239 177 35% 58 83 90	245 524 -53% 228 140 341 183 373 288 29% 108 140 142 147 2,272 1,826 24% 1,435 1,472 1,774 1,826 280 215 30% 88 93 111 104 273 210 30% 86 91 108 102 41 23 81% 11 7 16 7 6 5 21% 2 2 3 3 160 117 37% - - 65 52 139 99 41% 36 34 57 42 239 177 35% 58 83 90 87	245 524 -53% 228 140 341 183 137 373 288 29% 108 140 142 147 135 2,272 1,826 24% 1,435 1,472 1,774 1,826 1,998 280 215 30% 88 93 111 104 96 273 210 30% 86 91 108 102 94 41 23 81% 11 7 16 7 1 6 5 21% 2 2 3 3 3 160 117 37% - - - 65 52 49 139 99 41% 36 34 57 42 40 239 177 35% 58 83 90 87 82	245 524 -53% 228 140 341 183 137 317 373 288 29% 108 140 142 147 135 145 2,272 1,826 24% 1,435 1,472 1,774 1,826 1,998 2,144 280 215 30% 88 93 111 104 96 101 273 210 30% 86 91 108 102 94 98 41 23 81% 11 7 16 7 1 2 6 5 21% 2 2 3 3 3 3 160 117 37% - - 65 52 49 49 139 99 41% 36 34 57 42 40 40 239 177 35% 58 83 90 87 82 87 <td>245 524 -53% 228 140 341 183 137 317 134 373 288 29% 108 140 142 147 135 145 196 2,272 1,826 24% 1,435 1,472 1,774 1,826 1,998 2,144 2,193 280 215 30% 88 93 111 104 96 101 137 273 210 30% 86 91 108 102 94 98 134 41 23 81% 11 7 16 7 1 2 17 6 5 21% 2 2 3 3 3 3 3 160 117 37% - - - 65 52 49 49 78 139 99 41% 36 34 57 42 40 40 68</td>	245 524 -53% 228 140 341 183 137 317 134 373 288 29% 108 140 142 147 135 145 196 2,272 1,826 24% 1,435 1,472 1,774 1,826 1,998 2,144 2,193 280 215 30% 88 93 111 104 96 101 137 273 210 30% 86 91 108 102 94 98 134 41 23 81% 11 7 16 7 1 2 17 6 5 21% 2 2 3 3 3 3 3 160 117 37% - - - 65 52 49 49 78 139 99 41% 36 34 57 42 40 40 68

- In Italy, KRUK invested PLN 245 million in H1 2024 (down 53% y/y; 27% of total expenditure), purchasing debt worth nominally PLN 2.2 billion.
- Recoveries came in at PLN 373 million (up 29% y/y), accounting for 21% of the Group's total.
- At the end of the reporting period, the carrying amount of debt portfolios purchased on that market was PLN 2.3 billion, representing 25% of the total carrying amount of debt portfolios held by the KRUK Group.
- Revenue increased by 30% to PLN 280 million, mainly on the back of higher interest income and higher revaluation of projected recoveries (up PLN 18 million y/y). In Italy, KRUK also recorded an excess of actual recoveries over estimates.
- The increase in gross profit (up 37%) and EBITDA (up 41%) came mainly as a result of higher revenue.

Debt purchase market in Spain





- Based on KRUK's estimates, the nominal value of debt portfolios sold in Spain in H1 2024 reached approximately PLN 26.5 billion (excluding mortgage debt).
- The total amount invested in the Spanish market was PLN 0.6 billion (excluding mortgage debt), with KRUK's share at 28%.
- KRUK's market share in expenditure on unsecured retail debt alone is estimated at 31%.

KRUK Group's operations in Spain

(PLN million)	H1 2024	H1 2023	y/y	Q3 2022 C	(4 2022 C	Q1 2023 C	Q2 2023 C	Q3 2023 C	Q4 2023 C	Q1 2024 C	22 2024
EXPENDITURE ON DEBT PORTFOLIOS	169	196	-14%	153	411	35	161	516	100	27	142
RECOVERIES	245	155	58%	68	82	69	86	105	130	126	119
PORTFOLIO CARRYING AMOUNT	1,771	1,217	45%	743	1101	1,123	1,217	1,766	1,705	1,693	1,771
REVENUE	166	142	17%	54	61	64	78	81	82	113	53
PURCHASED DEBT PORTFOLIOS	158	133	19%	50	56	60	73	78	79	109	49
REVALUATION OF PROJECTED RECOVERIES	-29	5	-730%	4	2	-1	5	0	-1	7	-36
CREDIT MANAGEMENT SERVICES	9	9	-3%	3	4	4	5	3	4	4	5
GROSS PROFIT	50	64	-23%	-	-	28	37	41	26	67	-17
EBITDA	37	53	-31%	23	4	23	31	35	18	61	-24
CASH EBITDA	125	76	64%	40	29	32	43	61	70	78	46
PORTFOLIO PROFITABILITY (LTM)*	21%	27%	-21%	15%	16%	21%	27%	21%	21%	24%	21%

- In Spain, KRUK invested PLN 169 million in H1 2024 (19% of total expenditure), purchasing debts with a nominal value of PLN 825 million, of which most was unsecured retail debt.
- Amounts recovered in Spain reached PLN 245 million (up 58% y/y), accounting for 14% of the Group's total recoveries.
- At the end of the reporting period, the carrying amount of debt portfolios purchased on that market was PLN 1.8 billion, representing 19% of the total carrying amount of debt portfolios held by the KRUK Group.
- Revenue in Spain increased to PLN 166 million (up 17% y/y), mainly on higher interest income. Simultaneously, as at 30 June 2024, KRUK recognised a PLN 36 million negative revaluation of projected recoveries, mainly due to lower recoveries in Q2.
- Gross profit and EBITDA declined year on year while revenue was up, KRUK also paid higher court fees. In Q2 alone, KRUK reported negative EBITDA on the Spanish market, which was due to negative revaluation of projected recoveries in the period.

KRUK Group's operations in France, the Czech Republic, Slovakia and Germany

(PLN million)	H1 2024	H1 2023	у/у	Q3 2022 Q	4 2022 Q	1 2023 Q	2 2023 Q	3 2023 Q	4 2023 Q	1 2024 Q	2 2024
EXPENDITURE ON DEBT PORTFOLIOS	39	57	-31%	12	29	45	11	10	3	19	20
RECOVERIES	48	68	-30%	24	24	24	44	25	24	23	24
PORTFOLIO CARRYING AMOUNT	170	177	-4%	154	168	205	177	177	154	139	170
REVENUE	27	28	-3%	14	13	13	14	13	11	12	15
PURCHASED DEBT PORTFOLIOS	27	28	-3%	14	13	13	14	13	11	12	15
REVALUATION OF PROJECTED RECOVERIES	2	1	13%	2	1	2	0	0	0	0	2
GROSS PROFIT	15	12	25%	_	-	8	4	7	5	6	9
EBITDA	9	4	110%	6	4	5	0	4	2	3	6
CASH EBITDA	30	45	-34%	16	15	16	29	16	15	15	15
PORTFOLIO PROFITABILITY (LTM)*	29%	34%	-14%	46%	37%	33%	34%	32%	32%	28%	29%

- Total investments in these markets amounted to PLN 39 million (4% of the Group's total expenditure) and comprised unsecured retail portfolios. The majority of the investments were made in the French market.
- Recoveries reached PLN 48 million, accounting for 3% of the Group's total recoveries.
- Revenue was PLN 27 million (down 3% y/y), having remained largely flat on the comparative period. In the 'Other markets' segment, KRUK recorded an excess of actual recoveries over estimates.
- Gross profit was PLN 15 million (up 25%) and EBITDA was PLN 9 million (up 110%), mainly due to lower operating expenses.
- As at the end of the period, the carrying amount of purchased debt portfolios was PLN 170 million, representing 2% of the total carrying amount of debt portfolios held by the KRUK Group.

KRUK Group's operations: Wonga and Novum





(w mln zł)	H1 2024	H1 2023	y/y
NET VALUE OF LOANS ADVANCED	246	229	7%
CARRYING AMOUNT OF LOANS ADVANCED	349	325	7%
REVENUE	81	74	9%
EBITDA	42	44	-4%

C	(3 2022 Q	4 2022 Q	1 2023 Q	2 2023 Q	3 2023 Q	4 2023 Q:	1 2024 Q2	2 2024
	125	124	108	121	116	115	120	126
	295	288	310	325	318	311	314	349
	36	34	36	38	26	39	39	42
	22	20	21	23	11	22	20	22

- Wonga.pl disbursed 103 thousand cash loans in Poland, with a net amount of PLN 247 million.
- As at 30 June 2024, the carrying amount of loans advanced by Wonga was PLN 349 million, up by 7% year on year.
- Wonga's revenue came in at PLN 81 million (up 9% y/y), with EBITDA at PLN 42 million (down 4% y/y).



(w mln zł)	H1 2024	H1 2023	у/у
NET VALUE OF LOANS ADVANCED	54	32	67%
CARRYING AMOUNT OF LOANS ADVANCED	84	60	39%
REVENUE	13	11	25%
EBITDA	7	4	53%

Q3 2022 Q4 2022 Q1 2023 Q2 2023 Q3 2023 Q	Q4 2023 Q1 2024 Q2 2024
15 16 14 18 23	24 26 28
47 51 55 60 67	73 78 84
5 6 5 6 6	6 6 7
2 2 2 3	3 3 4

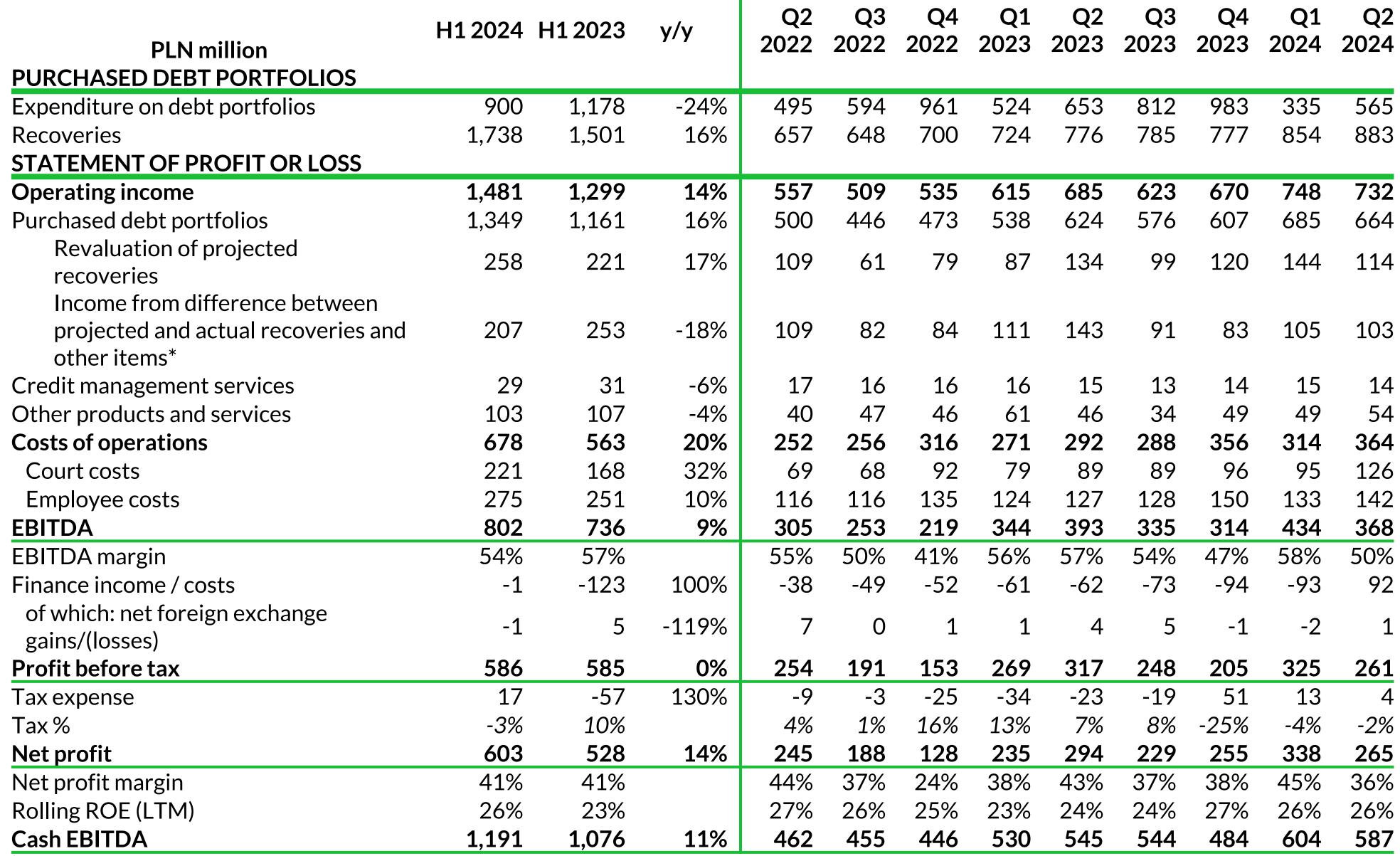
- In Poland, Novum disbursed 9 thousand loans, with a net amount of PLN 54 million.
- As at 30 June 2024, the carrying amount of loans advanced by Novum was PLN 84 million (up 39% y/y).
- Novum's revenue in Poland totalled PLN 13 million (up 25% y/y), with EBITDA at PLN 7 million (up 53%).

Agenda



- 1. Summary
- 2. KRUK Group's results
- 3. Geographical and operating segments
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KRUK Group: P&L by business segment (presentation format)



^{*} Deviations between actual and projected recoveries, decreases on early collections in collateralised cases, payments from original creditor.

KRUK Group: P&L by geographical segment (presentation format)



PLN million	H1 2024	H1 2023	y/y	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024
Operating income	1,481	1,299	14%	557	509	535	615	685	623	670	748	732
Poland	701	606	16%	302	243	233	268	338	291	318	337	365
Romania	301	291	4%	142	108	133	141	149	141	155	148	153
Italy	280	215	30%	97	88	93	111	104	96	101	137	143
Spain	166	142	17%	-3	54	61	64	78	81	82	113	53
Other countries	27	28	-3%	18	14	13	13	14	13	11	12	15
EBITDA	802	736	9%	305	253	219	344	393	335	314	434	368
EBITDA margin	54%	57%		55%	50%	41%	56%	57%	54%	47%	58%	50%
Finance income/costs	-1	-123	100%	-38	-49	-52	-61	-62	-73	-94	-93	92
Income tax	17	-57	130%	-9	-3	-25	-34	-23	-19	22	13	4
Net profit	603	528	14%	245	188	128	235	294	229	227	338	265
Net profit margin	41%	41%		44%	37%	24%	38%	43%	37%	34%	45%	36%

KRUK Group: cash flows (presentation format)

PLN million	H1 2024 I	H1 2023	y/y	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024
Cash flows from operating activities	975	896	9%	350	299	408	394	502	342	477	478	497
Recoveries – purchased debt portfolios	1,738	1,501	16%	657	648	700	724	776	785	777	854	883
Operating costs – purchased debt portfolios	-433	-354	-22%	-157	-156	-200	-168	-186	-182	-213	-200	-234
Operating margin – credit management	8	8	-2%	4	3	-5	4	4	2	-6	4	4
Administrative expenses	-178	-148	-20%	-67	-68	-76	-72	-76	-79	-100	-82	-96
Other operating cash flow	-159	-111	-43%	-88	-129	-9	-95	-16	-185	19	-99	-60
Cash flows from investing activities	-911	-1,203	24%	-503	-596	-970	-527	-676	-820	-996	-341	-570
Expenditure on debt portfolio purchases	-900	-1,178	24%	-495	-594	-961	-524	-653	-812	-983	-335	-565
Other investing cash flow	-11	-25	54%	-8	-3	-10	-2	-23	-8	-13	-6	-6
Cash flows from financing activities	-272	275	-199%	9	318	561	167	108	508	714	-240	-31
Issue of shares	0	0	-	10	0	16		0	0	0	0	0
Dividend /share repurchase Increase in borrowings and lease	-348	0	-	-249	0	0	0		-290	0		
liabilities	1,598	1,634	-2%	941	619	1,169	806		1,087	1,118		1,049
Issue of bonds	174	906	-81%	50	60	29	175	731	75	583	174	0
Decrease in borrowings and lease liabilities	-1,681	-2,315	27%	-542	-371	-616	-849	-1,465	-374	-1,026	-877	-804
Redemption of bonds	-78	0	-	-241	0	-75	0	0	0	-65	-78	O
Other financing cash flow	63	49	28%	40	10	38	35	15	10	104	-8	71
Net cash flows	-207	-32	-558%	-144	20	-1	33	-65	29	195	-104	-104

^{*} Including proceeds from the issue of Series AN2 bonds deposited in a technical account held with the broker, credited in the Group's bank account after the reporting date, on 10 January 2023.

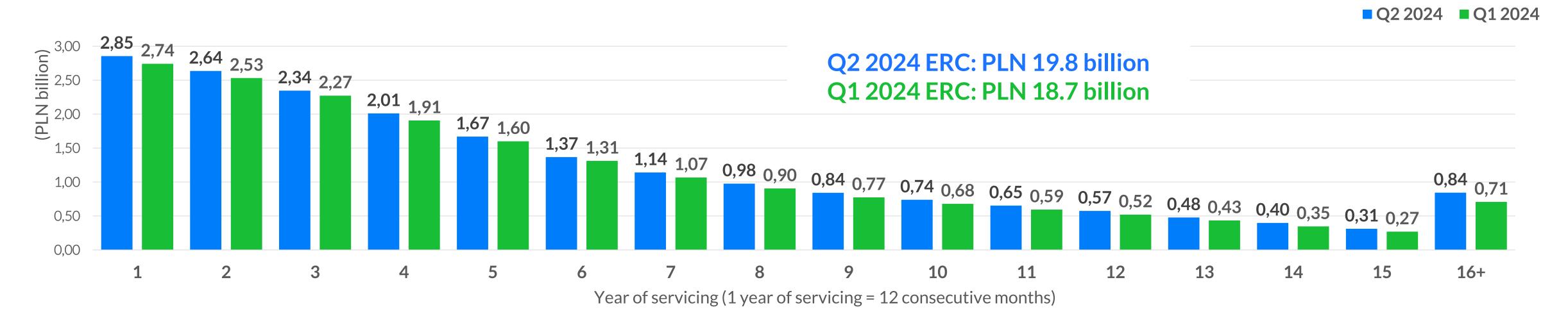
KRUK Group: selected items of the statement of financial position (presentation format)

PLNm	30 Jun 2024	31 Mar 2024	31 Dec 2023	30 Sep 2023	30 Jun 2023	31 Mar 2023	31 Dec 2022	30 Sep 2022	30 Jun 2022	31 Mar 2022
ASSETS										
Cash and cash equivalents	181	285	388	194	164	229	202	197	177	321
Investments in debt portfolios and loans	9,612	9,205	9,092	8,594	7,792	7,482	7,138	6,518	5,980	5,593
Other assets	429	454	448	408	449	350	341	327	309	319
Total assets	10,222	9,943	9,929	9,196	8,405	8,061	7,681	7,043	6,466	6,232
EQUITY AND LIABILITIES										
Equity	4,107	4,156	3,791	3,725	3,449	3,505	3,253	3,132	2,883	2,881
of which: retained earnings	3,538	3,622	3,283	3,056	2,827	2,823	2,589	2,461	2,273	2,277
Liabilities	6,115	5,787	6,138	5,471	4,957	4,556	4,428	3,911	3,584	3,351
of which: bank borrowings and leases	2,581	2,342	2,680	2,600	1,879	2,521	2,564	2,015	1,754	1,361
Bonds	2,943	2,939	2,851	2,371	2,267	1,556	1,382	1,423	1,362	1,560
Total equity and liabilities	10,222	9,943	9,929	9,196	8,405	8,061	7,681	7,043	6,466	6,232
METRICS										
Interest-bearing debt	5,524	5,281	5,531	4,971	4,146	4,077	3,946	3,438	3,116	2,921
Net interest-bearing debt	5,343	4,996	5,143	4,777	3,982	3,848	3,744	3,241	2,939	2,600
Net interest-bearing debt to equity	1.3	1.2	1.4	1.3	1.2	1.1	1.2	1.0	1.0	0.9

KRUK Group: ERC at PLN 19.8 billion



Estimated remaining collections by years of servicing as at the end of period



- Estimated remaining collections (ERC) as at 30 June 2024 were PLN 19.8 billion, up PLN 1.1 bilion on 31 March 2024. The increase was driven primarily by investments of PLN 565 million in debt portfolios with a nominal value of PLN 3.6 billion made in Q2 2024, and a revaluation of projected recoveries as at 30 June 2024, with a discounted value of PLN 114 million in Q2 2024.
- 70% of the total revaluation of projected recoveries from unsecured retail portfolios in Q2 2024 was attributable to the revaluation of projected recoveries until September 2029 (over the next 63 months).

KRUK Group: actual vs projected recoveries and revaluation of projected recoveries



Deviation between actual and projected recoveries and related items *

2.6%

carrying amount [%] (A/B)

PLN million	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024
A. Recoveries	623	657	648	700	724	776	785	777	854	883
B. Deviation between actual and projected recoveries and related items*	79	109	82	84	111	143	91	83	105	103
C. Percentage deviation* (B / (A-B))	15%	20%	14%	14%	18%	23%	13%	12%	14%	13%
Revaluation of projected reco	veries									
PLN million	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024
A. Revaluation of projected recoveries	135	109	61	79	87	134	99	120	144	114
B. Portfolio carrying amount	5,265	5,630	6,158	6,768	7,100	7,390	8,190	8,674	8,778	9,143
C. Revaluation relative to	2 6%	1 0%	1 0%	1 2%	1 2%	1 0%	1 2%	1 /10/	1 6%	1 2%

- In recent quarters, KRUK has consistently delivered from 112% to 123% of projected recoveries*.
- Concurrently, KRUK has booked an upward revaluation of projected recoveries for the coming periods in each quarter (in Q2 2024, 70% of the revaluation was attributable to the revaluation of projected recoveries over the next 63 months).
- Despite the regular upward revaluation of projected recoveries (averaging PLN 108 million quarterly since the beginning of 2022), KRUK has maintained a positive deviation between actual and projected recoveries*, achieving an average surplus of PLN 99 million since 2022*.

1.2%

1.6%

1.4%

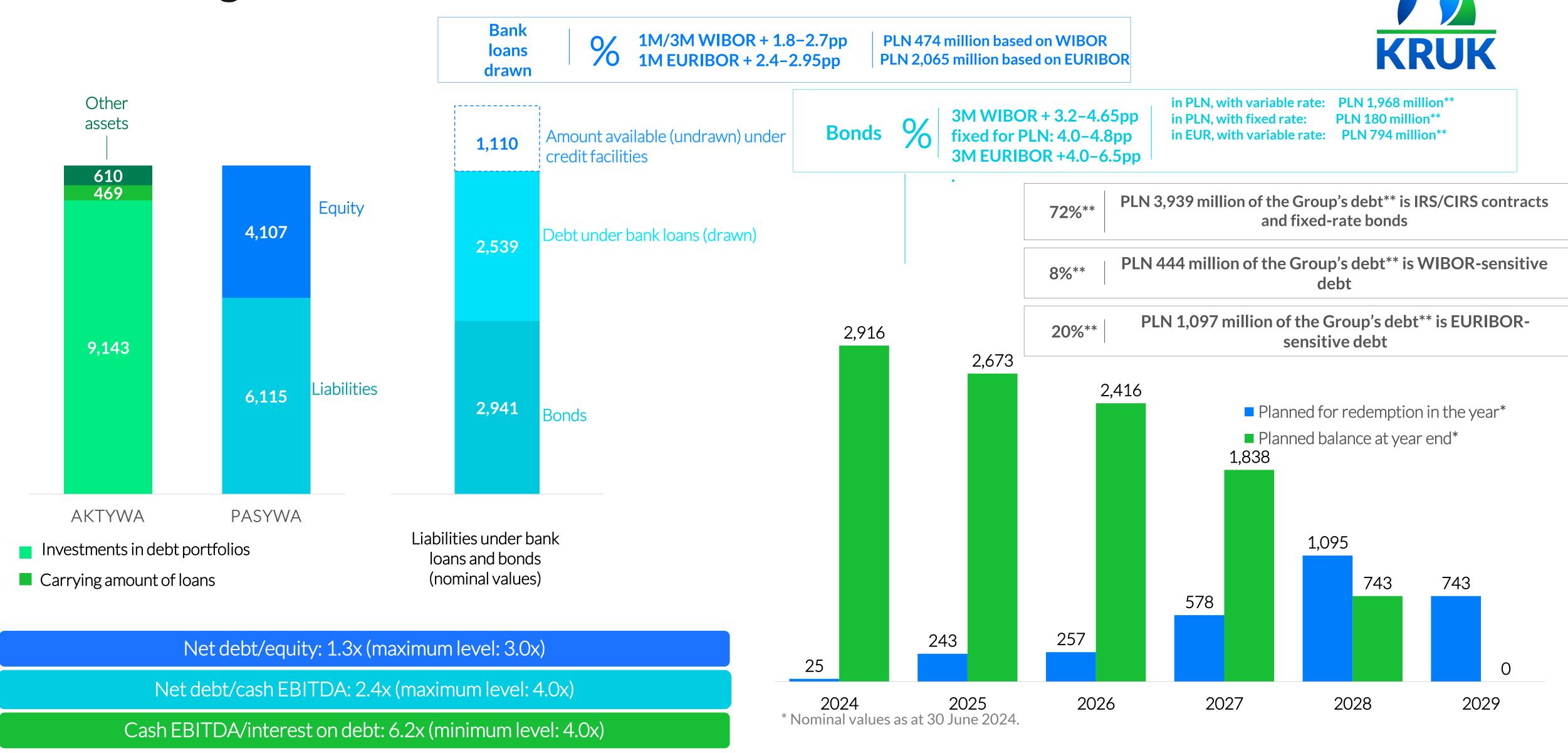
1.2%

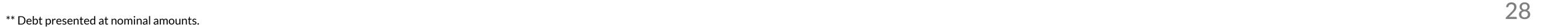
1.2%

1.8%

^{*} The line item 'Deviation between actual and projected recoveries, decreases on early collections in collateralised cases, payments from original creditor' in the financial statements. The percentage deviation is determined as the ratio of 'deviation between actual and projected recoveries' to the difference between 'actual recoveries' and 'deviation between actual and projected recoveries'.

Financing structure





Agenda



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Delivery of the KRUK Group's ESG Strategy in H1 2024

KRUK Group's strategic commitments towards the UN Sustainable Development Goals

EMPLOYEES







- Maintaining gender equality
- 62% proportion of women in the total workforce, with 58% proportion of women in top managerial positions (objective: at least 50%)
- Employee turnover
- 10.8% annually (target: no more than 16% annually)
- Employees with disabilities
- 2.3% employees with disabilities (target: 4% by 2025)
- Share of women on corporate boards
- 42% proportion of women on the Supervisory and **Management Boards** (objective: at least 40%)

80% of all KRUK Group employees have completed mandatory diversity and inclusion training as part of the **Diversity**, **Equity**, **and Inclusion** programme



SOCIETY

- Supporting public benefit organisations engaged in various forms of human rights advocacy, environmental protection, preventing discrimination, promoting women's rights, and civil society development
- Kapitalni.org financial education portal visited by **70,000 unique users** in H1 2024



GOVERNANCE

• GDPR

- Ongoing refinement of a process to implement privacy by design and privacy by default principles throughout the KRUK Group, including the creation of new internal regulations and alignment with regulatory standards.

Compliance

- Certification by the ZPF Ethics Committee, following an annual ethics audit, confirming KRUK S.A.'s compliance with the ZPF Code of Best Practice (ZPF stands for the Association of Financial Companies in Poland).



ENVIRONMENT

Scope 1 and 2 greenhouse gas emissions totalling 1,304 tonnes of CO₂ equivalent in H1 2024.



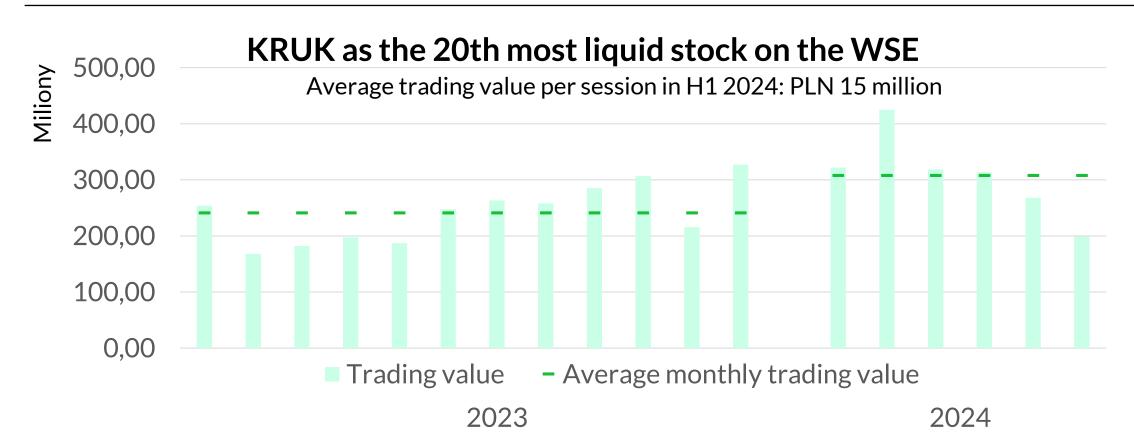
Investor Relations

Selected IR events planned for 2024

Date	Event
4 April	BM Pekao 3rd Financial Conference 2024, Warsaw
8 May	Issue of the Q1 2024 report
28 May	mBank Conference, Warsaw
7–9 June	SII Wall Street 2024 Karpacz
27 August	Issue of the H1 2024 report
10 September	BM PEKAO 21st EEI CONFERENCE, Warsaw
19 September	mBank/CommerzbankEuropean Financials Conference, Warsaw
1 October	European MidCap Event®, Paris
9 October	ERSTE The Finest CEElection Investor Conference, Vienna

Equity analyst recommendations

Date	Author	Recommendation	Price target
July 2024	DM PKO BP	hold	PLN 510.00
June 2024	Bank Pekao BM	buy	PLN 575.00
April 2024	DM Trigon	buy	PLN 570.00



Shareholders with ownership interests above 3%**

p	KRUK
	Ownership interest

OFE Allianz Polska Piotr Krupa 8.95% OFE Generali 8.41% OFE PZU Złota Jesień 6.03% OFE Vienna 5.70% TFI Allianz Polska SA 4.17% OFE UNIQA 3.57%	Shareholder		Ownership interest
Piotr Krupa 8.95% OFE Generali 8.41% OFE PZU Złota Jesień 6.03% OFE Vienna 5.70% TFI Allianz Polska SA 4.17% OFE UNIQA 3.57%	OFE NN		12.79%
OFE Generali OFE PZU Złota Jesień OFE Vienna TFI Allianz Polska SA OFE UNIQA 3.57%	OFE Allianz Polska		10.69%
OFE PZU Złota Jesień OFE Vienna 5.70% TFI Allianz Polska SA OFE UNIQA 3.57%	Piotr Krupa		8.95%
OFE Vienna 5.70% TFI Allianz Polska SA 4.17% OFE UNIQA 3.57%	OFE Generali		8.41%
TFI Allianz Polska SA OFE UNIQA 3.57%	OFE PZU Złota Jesień		6.03%
OFE UNIQA 3.57%	OFE Vienna		5.70%
•	TFI Allianz Polska SA		4.17%
Norges Bank (Government of Norway) 3.38%	OFE UNIQA		3.57%
	Norges Bank (Government of Nor	way)	3.38%

Research coverage

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^{**} Source: stooq.pl as at 14 August 2024



Awards and distinctions



- The title of 'Capital Market Hero' in the category of 'Publicly Listed Company with the Best Investor Relations for Retail Investors' awarded by the Polish Association of Retail Investors
- KRUK voted the Investor Relations Leader by fund managers and analysts in a survey by the Parkiet magazine
- KRUK named Super Ethical Company in a competition held by the Puls Biznesu daily
- Top prize in the Power of Attraction competition organised by *Puls Biznesu* in the category of Modern Tools and Technologies in Human Resource Management for the creation of KRUK HR Dashboard, an innovative proprietary solution dedicated to automating HR processes
- Polish Contact Center Award in the Best Supporting Technology category for the Emilia bot
- 2024 Service Quality Star, based on customer service and satisfaction surveys
- ESG Company of the Year 2024 title in the debt collection category KRUK was recognised for its commitment to gender equality in terms of access to promotions and equal pay, its efforts to deepen financial and digital inclusion, as well as its ongoing work to build dialogue with local communities and support financial and digital education for customers and individuals facing financial hardship.





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