





**KRUK Group** 

August 2012

#### Agenda

#### Introduction

**Debt collection market** 

#### **Operations**

**Financial performance** 

## In H1 2012, KRUK posted a 29% y-o-y increase in revenue and a 50% rise in cash EBITDA\*

(I) For H1 2012, the KRUK Group reported revenue of over PLN 159m, with cash EBITDA\* at PLN 139m, up by 29% and 50%, respectively, year on year.

(V) KRUK has good access to financing: in H1 2012 KRUK raised PLN 120m from commercial papers issues and further PLN 70m from a bank credit facility.



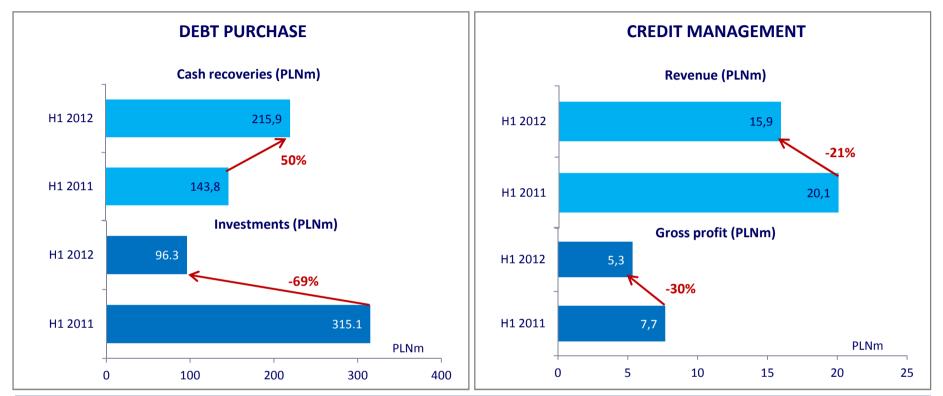
(II) Group earned **net profit** of **PLN 32m** in H1 2012. **Q2 2012 net profit is 30% higher than in Q1 2012.** 

H1 2012 net profit is lower than H1 2011 due to high positive revaluation in Q2 2011 which did not occur in 2012.

(III) Strong cash flow: cash recoveries from purchased debts amounted to PLN 216m in H1 2012, up by 50% year on year.

(IV) In H1 2012, KRUK invested PLN 96m in debt portfolios. As expected, the **debt purchase market** continued to show strong activity, similar to that in 2011, but is more competitive than in 2011. Showing disciplline in debt purchases KRUK reduced investments compared to 2011.

#### 50% rise in cash recoveries and net profit of PLN 32m in H1 2012



	H1 2012	H1 2011	Change	2011	% of 2011 result
Revenue (PLNm)	159.3	123.9	29%	274.0	58%
Cash EBITDA (PLNm)	139.1	92.6	50%	212.2	66%
Net profit (PLNm)	32.3	39.2	-18%	66.4	49%
EPS* (PLN)	3.52	3.59		4.04	
ROE*	21.9%	27.5%		27.9%	

\* EPS and ROE calculated on the basis of profit for the last 12 months Source: KRUK S.A.

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## As expected, the debt purchase market showed strong activity, similar to that in 2011, but with increased competition

#### POLAND

#### ROMANIA



The market's expenditure on retail debt portfolios in H1 2012 represented approximately 50% of last year's spending.

The decline in average prices of debt portfolios in H1 2012 was driven by a few large transactions, which involved mainly low quality debt. In our opinion, debt portfolio prices are highly competitive.

Strong supply of debt portfolios is expected in H2 2012.

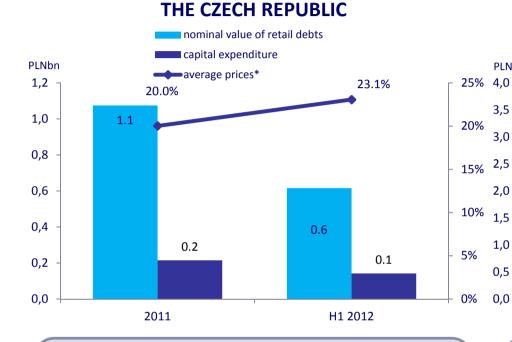
As expected, in H1 2012 the retail debt market in Romania remained stable, with investments in debt portfolios representing 50% of the respective figure for the whole of 2011.

As is the case with the Polish market, the drop in average prices of debt portfolios was attributable to a few transactions involving large, highly delinquent portfolios.

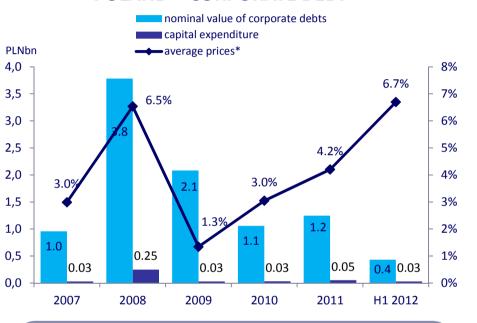
Competition is building up on the Romanian market.

• Average price calculated as a percentage of nominal value \*\* Based on KRUK's estimates Source: KRUK S.A., IBnGR

## Higher capital expenditure and average prices on the retail debt market in the Czech Republic and corporate debt market in Poland



**POLAND – CORPORATE DEBT** 



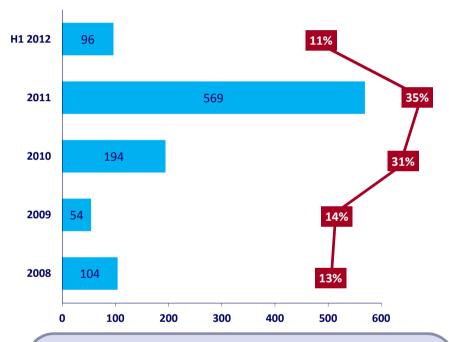
The value of debt portfolios sold in H1 2012 was in excess of PLN 140m.

The growth of average prices in the Czech Republic was mainly driven by the competitive pressure.

As a result of changes in the structure and quality of corporate debt portfolios, in H1 2012 average prices were higher relative to prior periods.

# In H1 2012, KRUK maintained its high share in the debt collection market and cut debt purchasing, but is prepared to increase investments in H2 2012

Purchased retail debt portfolios in Poland, Romania and the Czech Republic, and corporate debt purchased in Poland\* (PLNm) and market share (%)\*\*

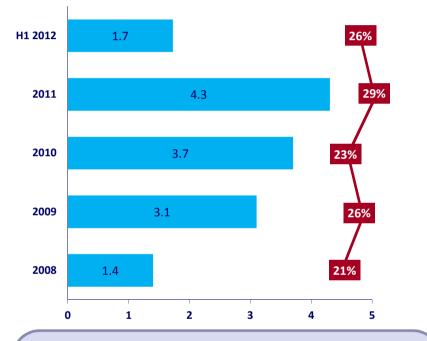


KRUK participated in all major auctions for debt portfolios in the countries where it operates, however, it limited investments on account of high prices.

In Q2 2012 KRUK invested PLN 84m, significantly more than in Q1 2012.

KRUK is well prepared to increase investments in H2 2012, expecting a strong supply of debt portfolios.

Nominal value of debt outsourced for collection in Poland and Romania (PLNbn) and market share (%)



In terms of nominal value of debt cases, the debt collection market in Poland and Romania shrank in H1 2012 by 15% year on year.

In terms of nominal value of debt outsourced for collection, KRUK maintained an approximately 25% share in the debt collection market in Poland and Romania.

Source: KRUK S.A. \* Including an immaterial share of debt portfolios purchased in Slovakia \*\*Taking into account non-mortgage retail and corporate debt portfolios in Poland

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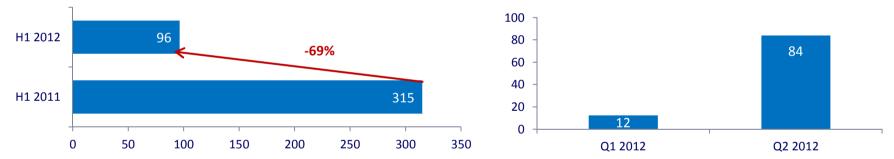
**Financial performance** 

#### **KRUK – investments in debt purchases**

Nominal value of purchased debt (PLNm)



Capital expenditure on new debt portfolios (PLNm)

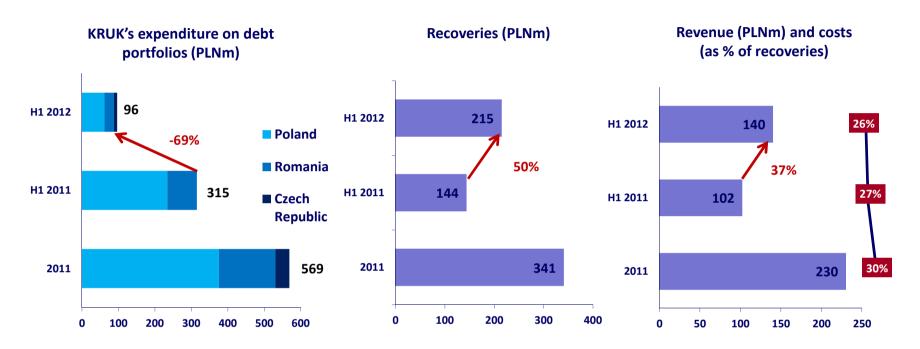


Following a period of record high investments in 2011, KRUK's balance-sheet shows debt portfolios worth PLN 740m. We seek to maximise return on debt portfolios, therefore we have accepted a temporary reduction of investments given the prevailing high prices.

The average price of debt purchased by KRUK in H1 2012 was 8.7%, having decreased from nearly 12.6% in the corresponding period of 2011.

In Poland, Romania and the Czech Republic, in H1 2012 the KRUK Group purchased 16 debt portfolios from financial institutions and 5 debt portfolios from telecoms.

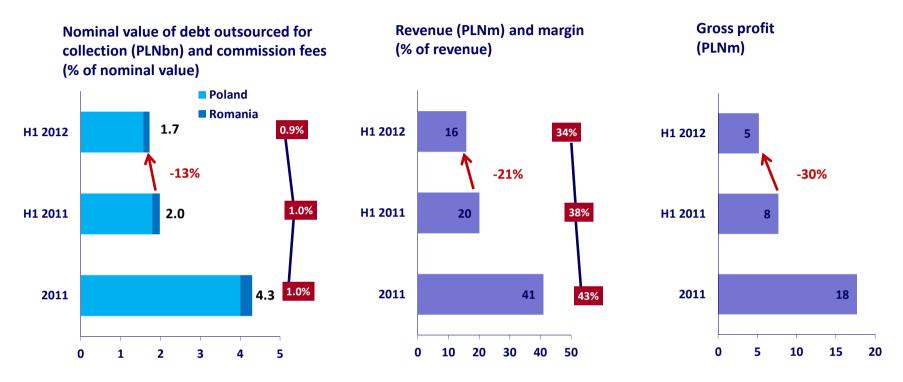
## KRUK's debt purchase business – a sharp rise in cash recoveries and improvement in costs to recoveries ratio vs. 2011



In H1 2012, KRUK purchased debt portfolios on all three markets where it operates.

Recoveries have already reached 63% of the respective figure for the whole of 2011. The strong and stable cash flows from purchased debt were primarily generated by recoveries under settlements with debtors.

## KRUK's credit management business – the market downturn is affecting the results but the profitability is still high



The credit management business remains highly profitable and is of strategic importance to KRUK due to synergies with the debt purchase business.

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### **KRUK – P&L by business lines (presentation format)**

PLN m	Q1 2012	Q2 2012	H1 2012	Q1 2011	Q2 2011	H1 2011	Q1/Q1	Q2/Q2	H1/H1
DEBT PURCHASE									
Debt purchased – expenditure	-12.3	-83.9	-96.3	-69.2	-245.9	-315.1	-82%	-66%	-69%
Debt purchased – recoveries	108.1	107.8	215.9	66.2	77.6	143.8	63%	39%	50%
INCOME STATEMENT									
Revenue	79.9	79.4	159.3	53.2	70.7	123.9	<b>50%</b>	12%	29%
Debt purchase	69.8	70.6	140.4	42.9	59.5	102.4	63%	19%	37%
Including revaluation	-5.6	-0.7	-6.2	-0.9	7.9	7.0	517%	-108%	-188%
Credit management	8.6	7.3	15.9	9.7	10.4	20.1	-11%	-29%	-21%
Other products and services	1.5	1.5	3.0	0.6	0.8	1.4	157%	85%	116%
Gross profit	42.5	46.1	88.6	27.8	43.0	70.8	53%	7%	25%
Gross margin	53%	58%	56%	52%	61%	57%			
Debt purchase	39.3	44.0	83.3	24.5	38.8	63.3	60%	13%	32%
Credit management	3.1	2.3	5.3	3.5	4.2	7.7	-12%	-46%	-30%
Other products and services	0.1	-0.2	-0.1	-0.2	0.0	-0.2	-144%	2467%	-68%
General and administrative expenses	-12.7	-12.3	-25.0	-8.7	-10.2	-18.9	46%	20%	32%
EBITDA	30.1	33.5	63.6	19.3	31.9	51.2	56%	5%	24%
EBITDA margin	38%	42%	40%	36%	45%	41%			
Finance income/expenses	-12.8	-12.4	-25.2	-3.9	-5.5	-9.4	229%	<b>127%</b>	169%
NET PROFIT	14.0	18.2	32.3	14.1	25.1	39.2	-1%	-27%	-18%
Net profit margin	18%	23%	20%	27%	36%	32%			
CASH EBITDA*	68.5	70.7	139.1	42.6	50.0	92.6	61%	41%	50%

Source: KRUK S.A. \* Cash EBITDA = EBITDA + recoveries from purchased debt portfolios – revenue from collection of purchased debt portfolios

#### **KRUK – P&L by geographical segments (presentation format)**

PLN m	Q1 2012	Q2 2012	H1 2012	Q1 2011	Q2 2011	H1 2011	Q1/Q1	Q2/Q2	H1/H1
INCOME STATEMENT									
Revenue	79.9	79.4	159.3	53.2	70.7	123.9	50%	12%	29%
Poland	56.8	55.8	112.6	32.3	47.0	79.3	76%	19%	42%
Foreign markets	23.1	23.7	46.8	20.9	23.6	44.5	11%	0%	5%
Gross profit	42.5	46.1	88.6	27.8	43.0	70.8	53%	7%	25%
Gross margin	53%	58%	56%	52%	61%	57%			
Poland	25.8	29.5	55.3	11.3	24.1	35.4	128%	23%	56%
Foreign markets	16.7	16.6	33.3	16.5	18.9	35.4	1%	-12%	-6%
General and administrative expenses	-12.7	-12.3	-25.0	-8.7	-10.2	-18.9	46%	20%	32%
EBITDA	30.1	33.5	63.6	19.3	31.9	51.2	56%	5%	24%
EBITDA margin	38%	42%	40%	36%	45%	41%			
Finance income/expenses	-12.8	-12.4	-25.2	-3.9	-5.5	-9.4	229%	<b>127%</b>	169%
NET PROFIT	14.0	18.2	32.3	14.1	25.1	39.2	-1%	-27%	-18%
Net profit margin	18%	23%	20%	27%	36%	32%			

#### **KRUK – Selected balance-sheet items (presentation format)**

PLNm	Q2 2011	Q3 2011	Q4 2011	Q1 2012	Q2 2012
ASSETS					
Non-current assets	19.4	19.3	23.8	22.7	23.8
Current assets	581.6	680.8	776.6	752.8	796.7
including: investment in debt purchase	533.9	608.7	718.7	692.8	739.9
cash	27.9	31.1	36.2	39.0	32.6
Total assets	601.0	700.1	800.5	775.5	820.5
EQUITY AND LIABILITIES					
Equity	210.1	223.5	238.4	253.4	271.2
including retained earnings	145.4	158.4	132.5	146.5	164.7
Liabilities	390.8	476.6	562.1	522.2	549.3
including: loans and leases	70.2	63.3	118.0	35.9	54.1
commercial papers	235.5	321.9	359.0	412.2	423.1
Total equity and liabilities	601.0	700.1	800.5	775.5	820.5
RATIOS					
Interest bearing debt	305.7	385.2	477.0	448.1	477.2
Net interest bearing debt	277.8	354.1	440.8	409.2	444.7
Net interest bearing debt to equity	1.3	1.6	1.8	1.6	1.6
Net interest bearing debt to 12-month cash EBITDA *	1.7	1.9	2.1	1.7	1.7

Source: KRUK S.A. \* Cash EBITDA = EBITDA + recoveries from purchased debt portfolios – revenue from collection of purchased debt portfolios

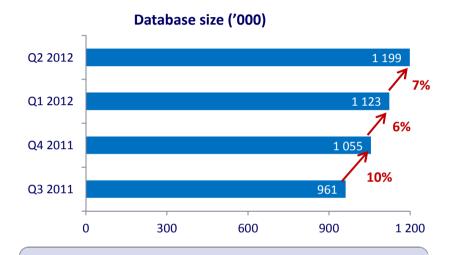
### **KRUK – Cash-flow highlights (presentation format)**

PLNm	Q1 2012	Q2 2012	H1 2012	Q1 2011	Q2 2011	H1 2011	Q1/Q1	Q2/Q2	H1/H1
Cash flows from operating activities :	58.9	52.9	111.8	42.4	43.7	86.1	39%	21%	30%
Debt purchased – recoveries	108.1	107.8	215.9	66.2	77.6	143.8	63%	39%	50%
Operating expenses related to debt purchased	-30.5	-26.6	-57.1	-18.4	-20.7	-39.1	66%	29%	46%
Operating margin on credit management	3.1	2.3	5.3	3.5	4.2	7.7	-12%	-46%	-30%
General and administrative expenses	-12.7	-12.3	-25,0	-8.7	-10.2	-18.9	46%	20%	32%
Other cash flows from operating activities	-9.1	-18.3	-27.4	-0.2	-7.2	-7.4	3759%	155%	270%
Cash flows from investing activities:	-14.3	-85.7	-100,0	-71.1	-247.7	-318.8	-80%	-65%	-69%
Debt purchased – expenses	-12.3	-83.9	-96.3	-69.2	-245.9	-315.1	-82%	-66%	-69%
Other cash flows from investing activities	-2.0	-1.7	-3.7	-1.9	-1.8	-3.7	6%	-5%	0%
Cash flows from financing activities	-41.8	26.4	-15.5	39.1	200.7	239.8	-207%	-87%	-106%
Increase in loans and lease liabilities	61.9	66.9	128.8	19.8	67.5	87.3	213%	-1%	48%
Commercial papers issue	70.0	50.0	120.0	0.0	138.0	138.0		-64%	-13%
Repayment of loans and lease liabilities	-143.6	-48.9	-192.5	-5.8	-36.8	-42.6	2365%	33%	351%
Redemption of commercial papers	-15.9	-39.6	-55.5	0.0	0.0	0.0			
Other cash flows from financing activities	-14.3	-2.1	-16.3	25.1	32.1	57.2	-157%	-106%	-129%
Net cash flows:	2.8	-6.4	-3.6	10.4	-3.3	7.1	-73%	96%	-151%

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### KRUK's new projects in Poland – robust year-on-year growth in loans advanced and a significant increase in the number of entries in the RD ERIF database



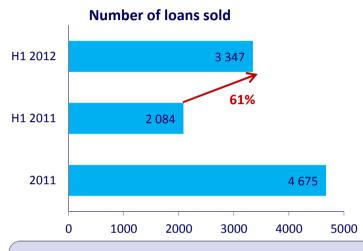
**RD ERIF** (credit information agency)

RD ERIF database continues to grow in size.

RD ERIF is the first credit information agency to have its database audited, thus confirming its quality.

RD ERIF is developing sales to businesses and institutions with large consumer debt, as well as to the SME sector.

#### **NOVUM LOANS**



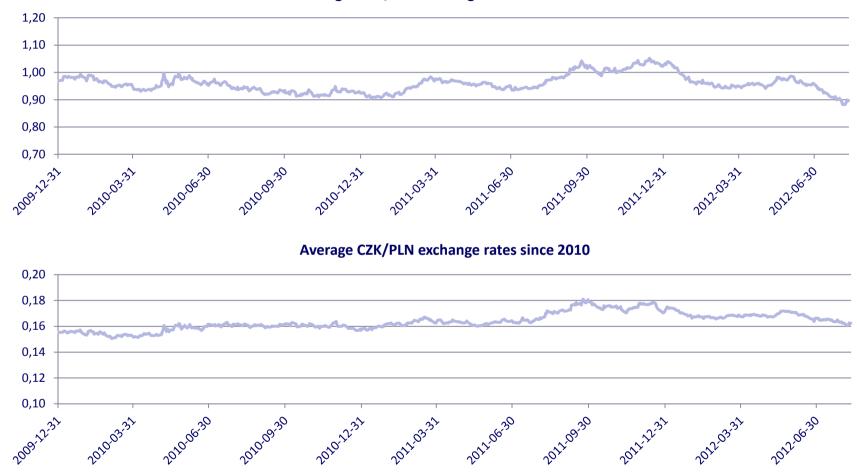
The product is currently targeted at persons who have already repaid their debt to KRUK and are regularly repaying other liabilities.

Prospective clients, due to their status and conditions prevailing on the banking market, have limited access to bank loans.

The company's significant competitive edge comes from the ability to mitigate risk thanks to its knowledge of borrowers' profiles and behaviour patterns and effective debt collection.

Source: KRUK S.A.

#### **Exchange rates applicable to KRUK's foreign markets**



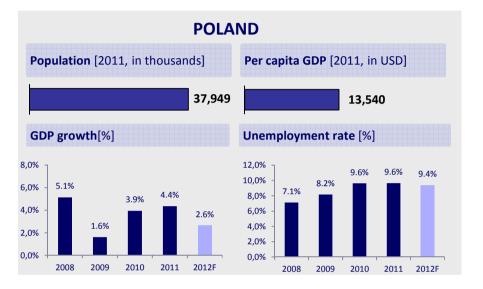
Average RON/PLN exchange rates since 2010

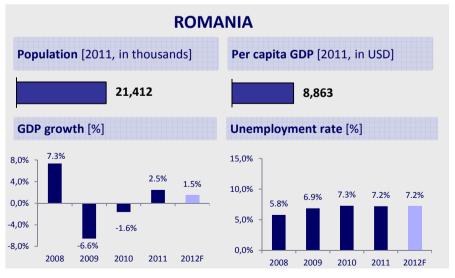
#### Financial statement items affected by the change of exchange rates

#### **INCOME STATEMENT** DESCRIPTION Revenue forecast update is primarily based on the analysis of: - debtors' behaviour patterns and effectiveness of the collection tools used; Revaluation of debt portfolios as a portion of revenue - assessment of debtors' financial standing in the context of from collection of purchased debt macroeconomic developments on particular markets; - changes in currency exchange rates against PLN (for debt portfolios purchased abroad). Finance income includes interest income on the funds invested by the Group (net of income on purchased debt), dividend receivable and Net foreign exchange gains/losses recognised in reversal of impairment losses on financial assets. Foreign exchange gains finance income and losses are posted in net amounts. Finance expenses include interest on debt financing, unwinding of the discount on provisions, and impairment losses on financial assets. Net foreign gains/losses recognised in finance Foreign exchange gains and losses are posted in net amounts. expenses DESCRIPTION EQUITY Exchange differences on translation of foreign Exchange differences on translating subsidiaries include exchange differences on translating foreign operations. operations

Source: KRUK S.A

#### **Macroeconomic highlights**

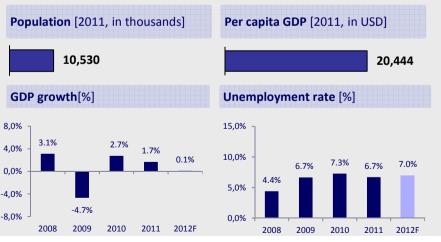




Source: International Monetary Fund. "Global Economic Outlook Database – April 2012"







#### **KRUK - debt structure and commercial paper redemption schedule**

COMMERCIAL PAPER (PLNm)*	2011	H1 2012	2012	2013	2014	2015	2016
Issue	291	120	120	-	-	-	-
Redemption	30	56	120	102	130	41	84
Commercial paper outstanding at end of							
period	357	421	357	255	125	84	-

\* Based on nominal value

BANK LOANS (PLNm)	Amount made A	Amount made Amount drawn as at		
	available by banks	Jun 30 2012		
Total bank loans	230	50		
Investment loans	25	15		
Revolving loans	205	35		

#### **KRUK - business model and milestones**

#### **KRUK Group's business model**

banks	insurers	telecom operators	cable TV operators	other media						
Crea	dit manage	ment	Debt purc	hase						
share	<b>Debt collection process</b> shared debt collection platform, tools and infrastructure (IT, telco, call centre)									
R	etail	Corporate		B2B eivables)						

#### KRUK Group's milestones – innovation leader

2000 2001	
Deb	ot portfolio market emerges – decision to raise new equity
2003 2005	KRUK as the CMS market leader*** Enterprise Investors invests USD 21m (PEF IV) Purchase of the first debt portfolio First securitisation process in Poland Branch launched in Wałbrzych
	Decision to replicate business outside of Poland
2007	Entry into the Romanian market Acquisition of Rejestr Dłużników ERIF BIG S.A.
	Innovative approach to debtors
2008 2010	Amicable settlement solutions (voluntary settlement or litigation) introduced on a mass scale Legislative changes – ERIF's operations TV commercials as a mass debt collection tool
	Prospects of a large supply of NPL
2011	IPO on the WSE Entry into the Czech and Slovakian markets

#### We help people pay their debts

as **76%** of all debtors are willing to pay their overdue liabilities\*

Source: KRUK S.A. \* Długi jako wstydliwy problem, CBnZE, 03/2010 (Debt as a shameful problem) \*\* Of total debt in collection in 2009, according to IBnGR \*\*\* In terms of the nominal value of debt

#### How KRUK recognises revenue from purchased debt portfolios

#### Purchased debt - division into interest and principal

- for each purchased debt portfolio, the discount rate (IRR for recovery) is calculated based on projected recoveries
- the product of the discount rate for a given debt portfolio and the portfolio's fair value is recognised as revenue in a period
- the difference between recoveries and revenue reduces the portfolio's fair value in the balance sheet (debt portfolio amortisation)
- each debt portfolio is reviewed quarterly, any changes in the actual or projected recoveries or expenses are used to remeasure fair value based on the original discount rate, and the difference is recognised in P&L as revaluation

### Example calculation of recoveries and revenue from purchased debt portfolio

	0	1	2	3	Σ	
purchase value	100					
planned recoveries	-100	70	70	70	110	outcome of planned recoveries
discount rate			49%			and purchase price
valuation at beginning of period		100	79	47	-	product of value
recoveries:		70	70	70	210	and discount rate
- revenue /interest/		49	38	23	110	between recoveries and revenue
- amortisation		21	32	47	100	starting value reduced by
valuation at end of period		79	47	0	-	amortisation

#### Grupa Kapitałowa KRUK





KRUK S.A. ul. Legnicka 56 54-204 Wrocław ir@kruksa.pl www.kruksa.pl