









PRESENTATION OF RESULTS

for Q1-Q3 and Q3 2012

KRUK Group

November 2012

Agenda

Introduction

Operations

Financial performance

In Q3 2012, KRUK generated PLN 22m of net profit, up by 67% on Q3 2011

(I) In the first three quarters of 2012, the Group earned a **net profit** of **PLN 54m. Net profit for Q3 2012 was PLN 22m**, up by 20% on the previous quarter and by 67% year on year.

(VI) KRUK strengthens its presence in **Slovakia.** According to our estimates, the Slovak debt purchase market is worth approximately PLN 50m annually. investment KRUK has purchased in the Slovakian market debt with a total nominal value of PLN 95m, of which PLN 40m in October 2012. In August 2012, KRUK started providing credit management services in Slovakia.

(V) KRUK has good access to financing: in Q1-Q3 2012 the Company raised PLN 120m from bonds issue and increased its bank credit limit by additional PLN 70m.

(II) In the first three quarters of 2012, the KRUK Group generated over PLN 245m of revenue and cash EBITDA* of PLN 217m, up by 29% and 41% respectively year on year.

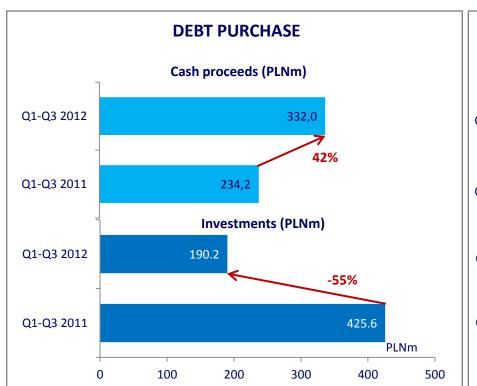


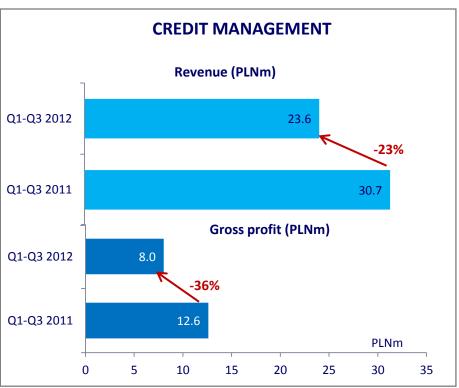
(III) From the beginning of the year to the end of September 2012, cash repayments under the debt purchased by KRUK totalled PLN 332m, up by 42% year on year.

(IV) In January–September 2012, KRUK purchased debt portfolios for PLN 190m, of which PLN 94m was spent in Q3 2012.

In line with our expectations, the **debt purchase market** remains strong and similar as in 2011, but is more competitive than in 2011. Acting in line with its disciplined approach to debt purchasing, KRUK reduced its investments relative to 2011.

In Q1-Q3 2012, cash proceeds and cash EBITDA* grew 42% and 41% respectively, year on year





	Q1-Q3 2012	Q1-Q3 2011	Change	2011	% of 2011 result
Revenue (PLNm)	245.1	190.6	29%	274.0	89%
Cash EBITDA* (PLNm)	216.6	153.3	41%	212.2	102%
Net profit (PLNm)	54.1	52.3	3%	66.4	81%
EPS** (PLN)	4.03	3.50		4.04	
ROE**	23.6%	26.7%		27.9%	

^{*} Cash EBITDA = EBITDA + recoveries from purchased debt portfolios - revenue from collection of purchased debt portfolios

^{**} EPS and ROE calculated based on the profit for the last 12 months Source: KRUK S.A.

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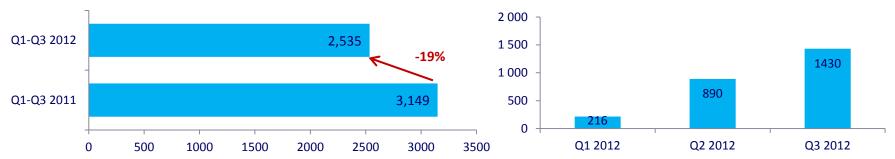
Introduction

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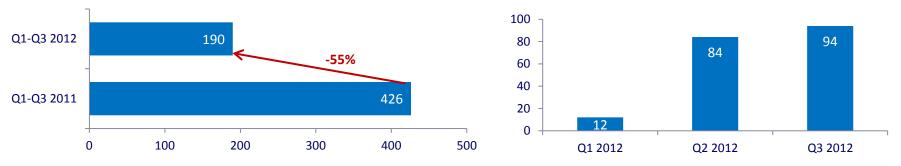
Financial performance

Capital expenditure on purchase of debt portfolios was PLN 94m in Q3 2012 and PLN 190m in Q1-Q3 2012

Nominal value of purchased debt (PLNm)



Capital expenditure on new debt portfolios (PLNm)

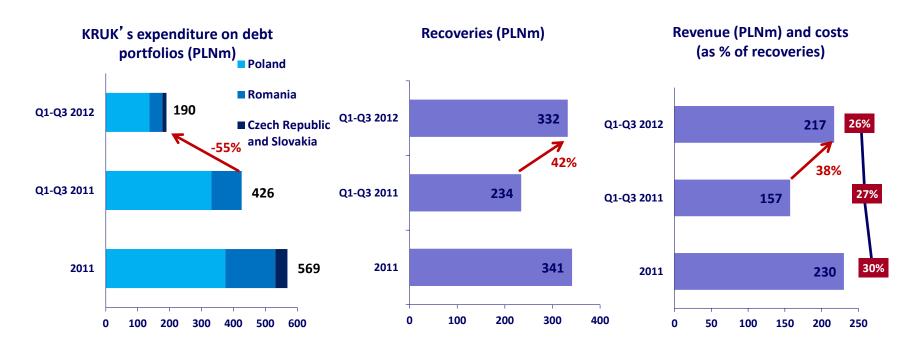


The total **fair value of** debt portfolios disclosed by the KRUK Group in its statement of financial position is **PLN 785m.** Given the relatively high prices, our priority is to **maximise return on investment.**

In the first nine months of 2012, **the average price** of debt purchased by KRUK **was 7.5%**, compared with 13.5% in Q1-Q3 2011. Lower average price is partially attributable to the purchase of corporate debt portfolios in Q1-Q3 2012.

In Q1-Q3 2012, the KRUK Group **purchased 36 debt portfolios**, including 23 retail debt portfolios from financial institutions, 5 corporate portfolios from financial institutions and 8 retail debt portfolios from other entities.

Purchased debt portfolios: cash recoveries for Q1-Q3 2012 reach the total 2011 figure, revenue increases 38% year on year



From the beginning of the year to the end of September 2012, debtors made cash repayments of **PLN 332m in cash**, which represented 97% of the amount KRUK recovered under purchased debt portfolios in 2011.

Year on year, in Q1-Q3 2012 KRUK improved its cost to recovery rate.

Source: KRUK S.A.

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KRUK has launched several marketing campaigns with an educational agenda on the markets on which it operates, pioneering a globally unique approach

Since 2010, the Group has been actively running **educational and marketing campaigns** in various media, including television, the press and the Internet, designed to raise debtors' awareness and enhance the effects of an amicable settlement strategy endorsed by KRUK.

KRUK's efforts in the field of education and marketing have not gone unnoticed by experts, and the Company received awards in some of the most prestigious competitions in Poland and Romania:

- In Poland, KRUK received the Effie Award 2012 in the "Banking" category (jointly with PKO BP; the nominees included Polbank, ING Bank Śląski and Alior Bank);
- In Romania, KRUK was handed PR Romania Awards 2012 in three categories (the nominees included Renault, Siemens and ING Bank Romania)

KRUK's marketing and educational campaigns included television features





- 2010-2011
- "M jak Miłość",
- "Sąsiadka",
- "Zamknięte drzwi"
- "Ukryta prawda"
- ???

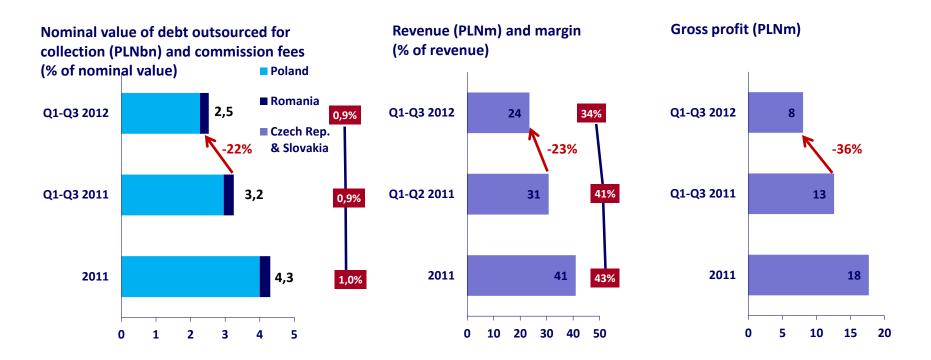
Other educational and marketing initiatives undertaken by KRUK in H2 2012

KRUK initiated an educational campaign entitled "**Our Debts**". Each year on November 17th, the Company organises the National Debt Freedom Day, which is aimed at promoting responsible management of one's personal finances and informing debtors of possible solutions to their problems. This year for the first time Debt Freedom Day will be celebrated in three countries: Poland (fourth time), Romania (second time) and Czech Republic (the first time).

In November 2012, credit information agency RD ERIF BIG launched the **infoPozytywni.pl** informational online platform, the purpose of which is to raise the Poles' awareness of the benefits of having a positive debt history recorded by Credit Information Agencies.

Source: KRUK S.A., NBS

Credit management services – lower lending volumes by banks are having an adverse effect on the Group's business scale



We have been witnessing a deterioration of the **quality and value** of debt outsourced for collection to specialised firms, which **has** been reflected in lower revenue generated from credit management services.

For the KRUK Group, the **credit management business** remains **highly profitable and is of strategic importance**, due to its synergies with the debt purchase business.

KRUK strengthens its presence on Slovakian market

Nominal value of non-mortgage retail bank loans



KRUK Group in Slovakia

KRUK International s.r.o., a Czech subsidiary of the KRUK Group is also operating on the Slovakian market. This has been possible thanks to favourable legislation and cultural similarities between the two countries. Moreover, nearly half of the employees at the Czech subsidiary is of Slovak origin.

KRUK takes active part in tenders for debt portfolios in Slovakia. The Group has purchased on the Slovakian market debt with a nominal value of PLN 95m, of which debt of PLN 40m was purchased in October 2012.

According to preliminary estimates made by the Group, capital expenditure on purchase of debt in the Slovakian market totals approximately PLN 50m per year. The Slovakian market is comparable in size to the Hungarian one.

SLOVAKIAN MARKET

In August 2012, the KRUK
Group started providing credit
management services in
Slovakia by accepting for
management a debt portfolio
with a nominal value of over
PLN 1m from one of the
financial institutions.

In Slovakia, prices of nonperforming debt are significantly lower than in the Czech Republic, chiefly because bank portfolios sold are older.

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Source: KRUK S.A., NBS

NOVUM and RD ERIF BIG continue their development, generating PLN 4.7m revenue for Q1-Q3 2012, up by PLN 2m year on year

RD ERIF (Credit Information Agency)

Number of records ('000) Q3 2012 1,308 9% Q2 2012 1.199 7% Q1 2012 1.123 6% Q4 2011 1.055 0 300 600 900 1 200 1 500

In Q3 2012, the **RD ERIF database expanded by over 100 thousand** records, to a total of 1.3m records as at the end of September.

RD ERIF is the first Credit Information Agency in Poland to audit the contents and quality of its database on a regular basis, to ensure that it provides its clients with reliable information.

RD ERIF has been expanding sales of services addressed to the business sector and institutions holding mass consumer debt, as well as to the SME sector.

NOVUM LOANS



2000

1000

This product is targeted at debtors who have already **repaid their liabilities to KRUK** and are timely repaying their other debt.

3000

4000

5000

6000

Given their status and difficult position on the banking market, prospective clients of Novum have **limited access** to bank loans.

The company's key competitive advantage consists in its ability to reduce the related risk, owing to its knowledge of the debtor's profile and behaviour patterns, as well as its efficiency in debt collection.

KRUK – Material events subsequent to Q3 2012

Rond

Successful issue of unsecured Series O bonds with an aggregate value of PLN 30m.

Credit facilities

Execution of an Annex to the Revolving Credit Facility Agreement of April 8th 2011 between KRUK S.A. and Bank Zachodni WBK S.A.

Under the Annex:

- the revolving credit line of PLN 80m was divided into two separate lines, respectively of PLN 63m and PLN 17 m;
- availability end dates of revolving limits were set for July 31st 2014 with respect to the PLN 17m credit line and July 31st 2015 with respect to the PLN 63m credit line;
- the final repayment date was changed to July 31st 2016 with respect to the PLN 63m credit line and July 31st 2015 with respect to the PLN 17m credit line.

Other material terms and conditions of the Agreement remained unchanged.

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KRUK – P&L by business lines (presentation format)

PLNm	Q1 2012	Q2 2012	Q3 2012	Q1-Q3 2012	Q1-Q3 2011 vs.	Q1-Q3 2012 Q1-Q3 2011
DEBT PURCHASE						
Debt purchased – expenditure	-12.3	-83.9	-94,0	-190.2	-425.6	-55%
Debt purchased – recoveries	108.1	107.8	116,0	332,0	234.2	42%
INCOME STATEMENT						
Revenue	79.9	79.4	85.8	245.1	190.6	29%
Debt purchase	69.8	70.6	76.5	216.8	157.2	38%
including revaluation	-5.6	-0.7	3.7	-2.5	11.9	-121%
Credit management	8.6	7.3	7.6	23.6	30.7	-23%
Other products and services	1.5	1.5	1.7	4.7	2.7	74%
Gross profit	42.5	46.1	50.3	138.9	105.9	31%
Gross margin	53%	58%	59%	<i>57</i> %	56%	
Debt purchase	39.3	44,0	47.3	130.6	93.3	40%
Credit management	3.1	2.3	2.7	8.0	12.6	-36%
Other products and services	0.1	-0.2	0.4	0.3	0.0	-1598%
General and administrative expenses	-12.7	-12.3	-12.2	-37.2	-28.9	29%
EBITDA	30.1	33.5	38,0	101.5	76.3	33%
EBITDA margin	38%	42%	44%	41%	40%	
Finance income/expenses	-12.8	-12.4	-13.1	-38.4	-19,0	102%
NET PROFIT	14,0	18.2	21.8	54.1	52.3	3%
Net profit margin	18%	23%	25%	22%	27%	
CASH EBITDA*	68.5	70.7	77.5	216.6	153.3	41%

^{*} Cash EBITDA = EBITDA + recoveries from purchased debt portfolios - revenue from collection of purchased debt portfolios

KRUK – P&L by geographical segments (presentation format)

PLNm	Q1 2012	Q2 2012	Q3 2012	Q1-Q3 2012	Q1-Q3 2011	Q1-Q3 2012 vs. Q1-Q3 2011
INCOME STATEMENT						
Revenue	79.9	79.4	85.8	245.1	190.6	29%
Poland	56.8	55.8	60.1	172.6	112.4	54%
Abroad	23.1	23.7	25.7	72.5	78.2	-7%
Gross profit	42.5	46.1	50.3	138.9	105.9	31%
Gross margin	53%	58%	59%	57%	56%	
Poland	25.8	29.5	32.4	87.7	43.0	104%
Abroad	16.7	16.6	17.9	51.2	62.9	-19%
General and administrative expenses	-12.7	-12.3	-12.2	-37.2	-28.9	29%
EBITDA	30.1	33.5	38.0	101.5	76.3	33%
EBITDA margin	38%	42%	44%	41%	40%	
Finance income/expenses	-12.8	-12.4	-13.1	-38.4	-19.0	102%
NET PROFIT	14.0	18.2	21.8	54.1	52.3	3%
Net profit margin	18%	23%	25%	22%	27%	

KRUK – Selected balance-sheet items (presentation format)

PLNm	Q3 2011	Q4 2011	Q1 2012	Q2 2012	Q3 2012
ASSETS					
Non-current assets	19.3	23.8	22.7	23.8	25.4
Current assets	680.8	776.6	752.8	796.7	853.5
including: Investment in debt purchase	608.7	718.7	692.8	739.9	785.4
Cash	31.1	36.2	39.0	32.6	45.5
Total assets	700.1	800.5	775.5	820.5	878.9
EQUITY AND LIABILITIES					
Equity	223.5	238.4	253.4	271.2	288.6
including: Retained earnings	158.4	132.5	146.5	164.7	186.4
Liabilities	476.6	562.1	522.2	549.3	590.3
including: Loans and leases	66.4	118.0	35.9	54.1	159.7
Bonds	323.1	359.0	412.2	423.1	362.8
Total equity and liabilities	700.1	800.5	775.5	820.5	878.9
RATIOS					
Interest bearing debt	389.5	477.0	448.1	477.2	522.5
Net interest bearing debt	358.3	440.8	409.2	444.7	477.1
Net interest bearing debt to equity	1.6	1.8	1.6	1.6	1.7
Net interest bearing debt to 12-month cash EBITDA*	1.9	2.1	1.7	1.7	1.7

^{*} Cash EBITDA = EBITDA + recoveries from purchased debt portfolios - revenue from collection of purchased debt portfolios

KRUK – Cash-flow highlights (presentation format)

PLNm	Q1 2012	Q2 2012	Q3 2012	Q1-Q3 2012	Q1-Q3 2011	Q1-Q3 2012 vs. Q1-Q3 2011
Cash flows from operating activities:	58.9	52.9	72.0	183.9	124.2	48%
Debt purchased - recoveries	108.1	107.8	116.0	332.0	234.2	42%
Operating expenses related to debt purchased	-30.5	-26.6	-29.2	-86.3	-63.9	35%
Operating margin on credit management	3.1	2.3	2.7	8.0	12.6	-36%
General and administrative expenses	-12.7	-12.3	-12.2	-37.2	-28.9	29%
Other cash flows from operating activities	-9.1	-18.3	-5.2	-32.6	-29.9	9%
Cash flows from investing activities:	-14.3	-85.7	-100.2	-200.2	-431.4	-54%
Debt purchased - expenses	-12.3	-83.9	-94.0	-190.2	-425.6	-55%
Other cash flows from investing activities	-2.0	-1.7	-6.3	-10.0	-5.8	71%
Cash flows from financing activities	-41.8	26.4	41.1	25.6	317.6	-92%
Increase in loans and lease liabilities	61.9	66.9	111.1	239.9	120.5	99%
Bonds issue	70.0	50.0	0.0	120.0	256.0	-53%
Repayment of loans and lease liabilities	-143.6	-48.9	-5.5	-198	-79.9	148%
Redemption of bonds	-15.9	-39.6	-60.0	-115.5	-30.0	285%
Other cash flows from financing activities	-14.3	-2.1	-4.5	-20.9	51.0	-141%
Net cash flows:	2.8	-6.4	12.9	9.3	10.4	-11%

In Q3 2012, KRUK introduced a functional currency to reduce the quarterly volatility of its financial results due to changes in foreign exchange rates

Secapital S.a.r.l. compartment

As of July 1st 2012, a **compartment** (or a distinct part of business for which separate accounting is maintained) was established within subsidiary Secapital S.a.r.l, where **debt portfolios purchased by Secapital in Romania were placed.**

Rationale for the changes

The decision was due to the **prevailing economic conditions** surrounding the Group. The intention was to achieve the **most fair and reliable reflection** of the economic transactions, events and factors. A significant part of the debt portfolios purchased by the Group, and hence its cash inflows and revenues, is **denominated in RON.**

IAS 21

This approach is consistent with **IAS 21** which requires each individual entity preparing separate financial statements to determine its functional currency, being the currency in which the majority of its cash flows are generated, and to measure its performance as well as its financial and liquidity position in that currency.

Presentation in financial statements

Assets and liabilities of foreign operations with functional currencies other than PLN are translated at the mid-market exchange rate quoted by the National Bank of Poland for the end of a reporting period and presented in **other comprehensive income**. If the investment in a foreign entity is divested, or in the case of dividend payment, the cumulative amount of the foreign exchange differences carried in equity is taken to profit or loss (and disclosed as net foreign exchange differences in finance income or cost).

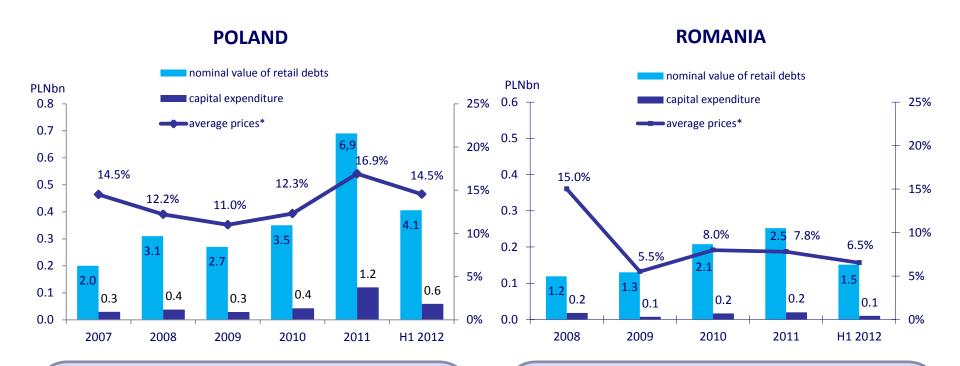
PLN

Consolidated financial statements are presented in the Polish złoty. The złoty is the Group's functional and presentation currency.

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Appendices

As expected, the debt purchase market is strong, similarly to the previous year, but it is highly competitive



Market expenditures on retail debt portfolios in H1 2012 were close to 50% of the figure posted in the previous year.

Several large transactions in mostly low quality debt caused the average percentage price for H1 2012 to go down. The prices were highly competitive.

We are expecting to see a strong supply of debt portfolios in H2 2012.

As expected, in H1 2012 the Romanian retail debt market was stable, reaching 50% of the entire 2011 year's figure.

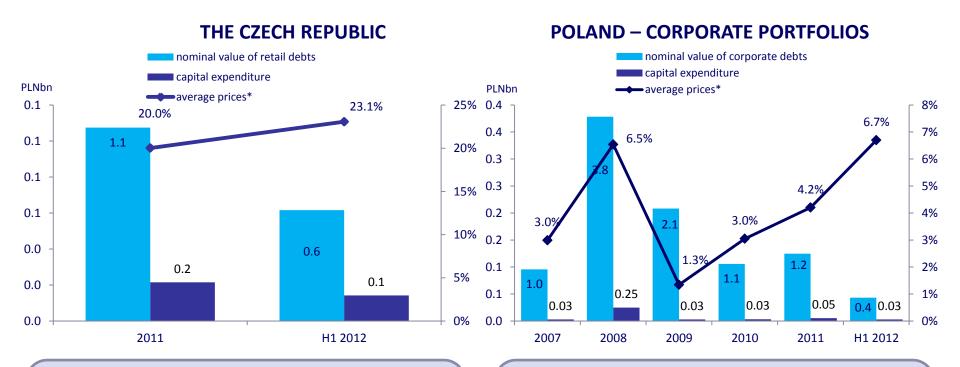
Just like in Poland, the reduced average percentage price of debt was attributable to several transactions in large portfolios of debt that was long time past due.

We have been witnessing an increase in competitiveness of the Romanian market.

^{*}Average price calculated as a percentage of nominal value Source: KRUK S.A., IBnGR

^{**}Based on KRUK's estimates

Higher capital expenditure and increased average prices on the Czech retail debt and Polish corporate debt markets

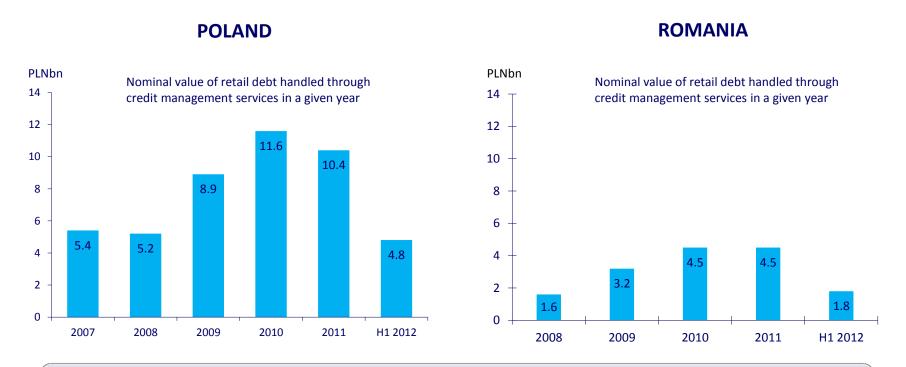


In H1 2012, sales of debt portfolios exceeded PLN 140m.

An increase in average prices on the Czech market is primarily attributable to the purchasing pressure of competition.

Changes in the structure and quality of corporate debt portfolios resulted in higher average prices in H1 2012 relative to the prior periods.

Tendency to opt for sale of debt portfolios and low lending activity by banks are hindering growth of credit management services

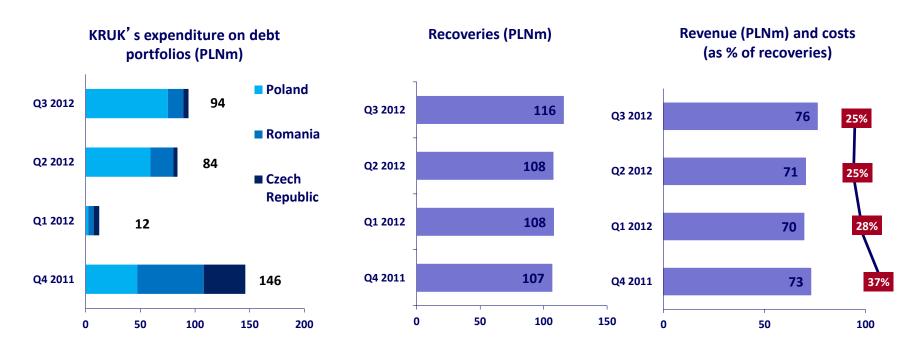


In the period of lower non-mortgage lending, some banks have decreased the volume of debts to be handled through credit management services.

We have been witnessing a tendency among clients to choose sales of debt portfolios instead of outsourcing their collection.

Source: KRUK SA., IBnGR

KRUK – Recoveries in Q3 2012 up by PLN 8m, or 7.5%, relative to prior three quarters



In Q3 2012 KRUK's **investments** in new debt portfolios amounted to **PLN 94m**, whereas in the entire H1 2012 it amounted to **PLN 96m**. The debt portfolio purchases market, especially in Q1 2012, was characterised by relatively high prices offered by competing entities.

In Q3 2012, KRUK **purchased 15 debt portfolios**, including 8 retail debt portfolios from financial institutions, 4 corporate portfolios from financial institutions, and 3 retail debt portfolios from other entities.

Exchange rates applicable to KRUK's foreign markets

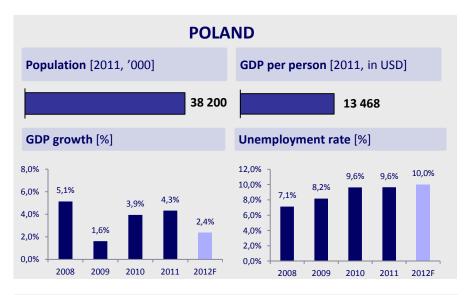


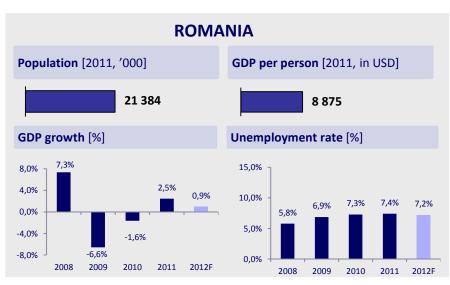


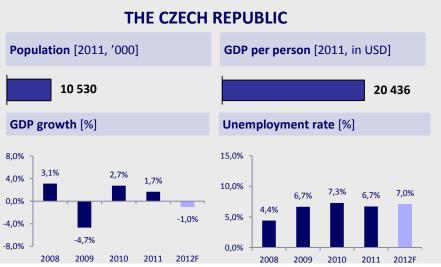
CZK/PLN mid-exchange rates since 2010

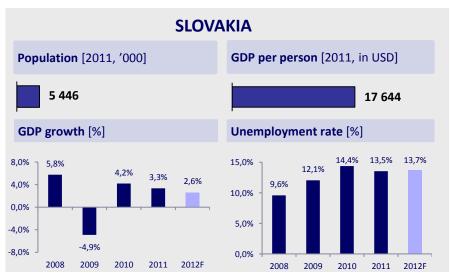


Macroeconomic highlights









KRUK - Debt structure and bonds redemption schedule

Bonds (PLNm)*	2011	Q3 2012	2012**	2013**	2014**	2015**	2016**
Issue	291	120	150	-	-	-	-
Redemption	30	116	120	102	130	41	114
Bonds for redemption at end of period	357	361	387	285	155	114	-

^{*} At nominal value

Bank credit facilities (PLNm)	Amounts made available by banks	Amounts drawn as at Sep 30 2012
Total bank credit facilities	230	155
Investment credit facilities	25	13
Revolving credit facilities	205	142

^{**} As at Nov 12 2012

KRUK - Business model and milestones

KRUK Group's business model

telecom cable TV other banks insurers media operators operators **Debt purchase Credit management** debt collection process shared debt collection platform, tools and infrastructure (IT, telco, call centre) Retail **Corporate** B₂B (receivables)

We help people pay their debts

76% of all debtors say they want to pay their past due debts*

KRUK Group's milestones – innovation leader

2000	Launch of the debt collection operations
2001	Introduction of the "success only fee" model in CMS
Debt	portfolio market emerges – decision to raise new equity
2003	KRUK as the debt collection market leader*** Enterprise Investors invests USD 21m (PEF IV) Purchase of the first debt portfolio First securitisation process in Poland Operating Branch launched in Wałbrzych
	Decision to replicate business outside of Poland
2007	Entry into the Romanian market Acquisition of Rejestr Dłużników ERIF BIG S.A.
	Innovative approach to debtors
2008	Amicable settlement solutions (voluntary settlement or court) introduced on a mass scale
2010	Legislative changes – Rejestr Dłużników ERIF active TV commercials as a mass debt collection tool
	Prospects of a large supply of NPL
2011	IPO on the WSE Entry into the Czech and Slovakian markets

How does KRUK recognise revenue from purchased debt portfolios?

Purchased debt – division into interest and principal

- for each purchased debt portfolio, a discount rate (IRR for recovery) is calculated based on projected recoveries,
- the product of the discount rate for a given debt portfolio and the portfolio's fair value is recognised as revenue in a period,
- the difference between recoveries and revenue reduces the portfolio's fair value in the balance sheet (debt portfolio amortisation),
- each debt portfolio is reviewed quarterly; any changes in the actual or projected recoveries or expenses result in remeasurement of the fair value based on the original discount rate, and the difference is recognised in P&L as revaluation.

Example calculation of recoveries and revenue from purchased debt portfolio

			PERIOD	ı		
	0	1	2	3	Σ	
Purchase value	100					
Planned recoveries	-100	70	70	70	110	outcome of planned recoveries
Discount rate			49%			and purchase price
Valuation at beginning of period		100	79	47	-	and the finding
recoveries:		70	70	70	210	product of value and discount rate
- revenue /interest portion/		49	38	23	110	difference between
- amortisation		21	32	47	100	recoveries and revenue
Valuation at end of period		79	47	0	- 4	starting value reduced by amortisation









