



Presentation of KRUK's results after Q2 2023

# 25 years OF EUROPEAN KNOWLEDGE & EXPERIENCE

# Results after the first six months of 2023 – recoveries and cash EBITDA at historic highs in KRUK's 25-year history









**NET PROFIT** 

**CASH EBITDA** 

RECOVERIES FROM PURCHASED DEBT PORTFOLIOS

NEW DEBT PORTFOLIO PURCHASES

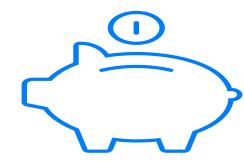
PLN 528m (+8% y/y)

PLN 1,076m (+18% y/y) PLN 1,501m (+17% y/y)

PLN 1,178m (+56% y/y)









**EPS** 

ROE rolling (LTM)\*

PORTFOLIO CARRYING AMOUNT NET DEBT/CASH EBITDA

PLN 27.33 (+5% y/y)

24%

PLN 7.4bn (+31% y/y)

2.0x (Q2 2022: 1.8x)

### First six months of 2023 at KRUK – selected achievements





### KRUK S.A. 25 YEARS OF CORPORATE EXISTENCE

FROM A START-UP CREATED IN 1998

TO A COMPANY WORTH PLN 8.6BN IN 2023\*



### INTERNATIONAL EXPANSION

76% OF INVESTMENTS AND 56% OF RECOVERIES IN MARKETS OUTSIDE POLAND



# TECHNOLOGY DEVELOPMENT

DIGITAL TRANSFORMATION OF THE KRUK GROUP, INCLUDING THROUGH THE DISCOVERY PROGRAMME



24%\*\*

HIGHEST ROE AMONG THE WORLD'S LARGEST LISTED DEBT COLLECTION COMPANIES



#### RECORD-HIGH CASH EBITDA

MORE THAN PLN 1BN AFTER FIRST SIX MONTHS OF 2023



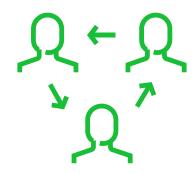
CREDIT RATING
MOODY'S: BA1
S&P: BB-

ONE OF THE BEST CREDIT RATINGS AMONG DEBT COLLECTION COMPANIES WORLDWIDE



#### 1.2 NET DEBT TO EQUITY RATIO

KRUK IS ONE OF THE LEAST LEVERAGED COMPANIES WITHIN THE GLOBAL DEBT COLLECTION INDUSTRY



### 58% OF SENIOR MANAGERIAL POSITIONS

AT THE KRUK GROUP HELD BY WOMEN

<sup>\*</sup> Market capitalisation as at July 26th 2023.

<sup>\*</sup> Last twelve months.

# Agenda



- 1. Summary
- 2. KRUK Group's results
- 3. Geographical and operating segments
- 4. Financials
- 5. Additional information

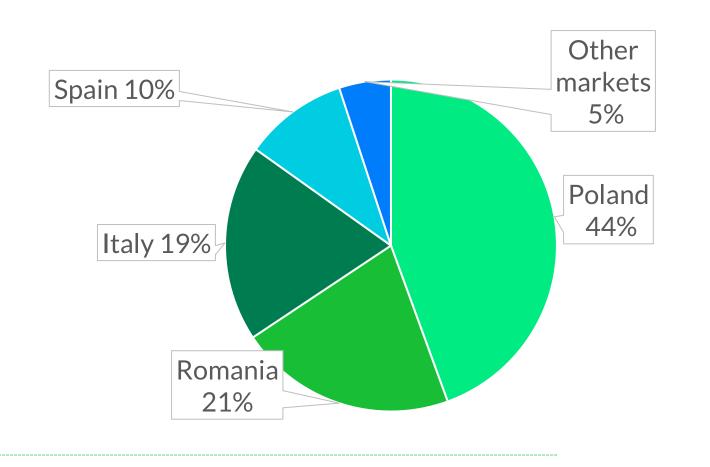
# Strong recoveries and high investments in the first six months of 2023



PLN 1.5bn recovered from purchased debt portfolios (+17% y/y)

- ✓ Recoveries from the KRUK Group's purchased portfolios grew by PLN 222m y/y (17%), mainly on the back of improved recoveries reported in Italy (+PLN 80m y/y) and Spain (+PLN 58m y/y).
- ✓ In each of KRUK's markets actual amounts recovered were higher than the budgeted figures, both in the six months to June 30th 2023 and in each quarter (the total excess of actual over projected recoveries in the two quarters was PLN 253m\*, or 20%).
- ✓ Foreign markets accounted for 56% of the Group's total recoveries.
- ✓ PLN 1.3bn (90%) was attributable to unsecured debt portfolios, mainly from the consumer sector.

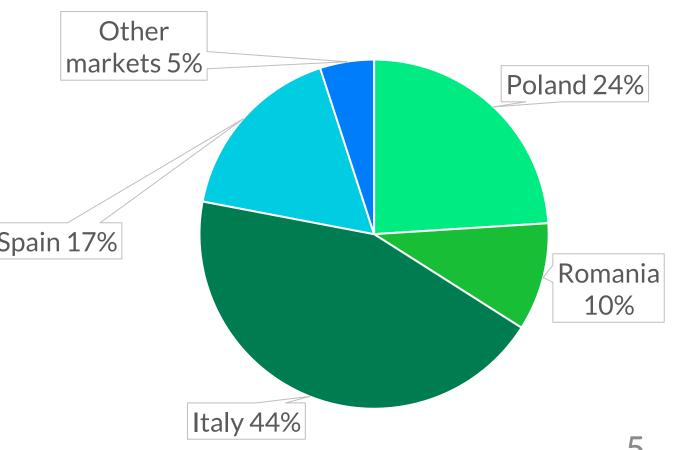




New debt portfolio purchases PLN 1.2bn (+56% y/y)

- ✓ Expenditure on new debt portfolios in the first six months of 2023 rose by PLN 421m (+56% y/y), reaching a level representing the highest ever amount of investments in the first year half in the KRUK Group's history.
- ✓ The largest investments were made in Italy (PLN 524m).
- ✓ PLN 1.1bn (90%) of the total investment amount was spent on unsecured retail debts.
- ✓ In nominal terms, purchased debt totalled PLN 5.5bn (+17% y/y).
- ✓ Some transactions were also closed by the Group after the reporting date, in July 2023, including the purchase of unsecured retail debt portfolios with a total nominal value of PLN 3.3bn on the Spanish market.

#### Share of each market in total expenditure



# High ROE and 8% net profit improvement year on year



### Net profit PLN 528m (+8% y/y)

- ✓ After the first six months of the year net profit exceeded PLN 0.5bn, for the first time in KRUK's history.
- ✓ Cash EBITDA for the period came in at PLN 1.1bn (+PLN 168m, or 18%, y/y), with the rise attributable to the 17% y/y increase in recoveries.
- ✓ Return on equity (ROE) was 24%.

### Revenue PLN 1,299m (+18% y/y)

- ✓ Revenue from purchased debt portfolios amounted to PLN 1.2bn, up by 17% (+PLN 168m) year on year.
- ✓ Revaluation of projected recoveries booked by the Group totalled PLN 221m, compared with PLN 244m in the previous year. The deviation between actual and projected\* recoveries was PLN 253m, up from PLN 188m the year before. Interest income also rose year on year, from PLN 546m to PLN 695m.
- ✓ 71% of the total revaluation of projected recoveries from unsecured retail portfolios as at June 30th 2023 was attributable to the revaluation of projected recoveries until May 2026 (for the next 35 months).

# Operating and administrative expenses PLN 563m (+17% y/y)

- ✓ In the first six months of 2023, operating expenses excluding depreciation and amortisation (direct and indirect costs, administrative expenses and other expenses) rose by PLN 83m (up by 17% y/y).
- ✓ The increase was driven mainly by a rise in court and bailiff fees (up by PLN 39m y/y, or 30% y/y) and employee costs and salaries (up by PLN 27m, or 12%, y/y).

# Finance costs PLN 123m (+56% y/y)

- ✓ The increase in finance costs (+PLN 44m, or 56%, y/y) is due to higher debt balances (an increase of PLN 1bn\*\*) and higher 1M/3M WIBOR rates (up from 4.61%/5.19% in June 2022 to 6.86%/6.91% in June 2023, respectively) and 1M/3M EURIBOR rates (up from -0.54%/-0.42% to 2.87%/3.10%).
- ✓ IRS and CIRS contracts used for hedging purposes and fixed-rate bonds (a total of PLN 3,172m) represented 78% of the Group's total debt as at June 30th 2023.
- ✓ WIBOR-sensitive debt accounted for 8% (PLN 342m) and EURIBOR-sensitive debt for 14% (PLN 576m) of the Group's total debt as at June 30th 2023.

# Strong balance sheet



Equity
PLN 3.4bn
(+20% y/y)

- ✓ Equity represents 41% of the KRUK Group's financing sources. The ratio of net interest-bearing debt to equity was 1.2x (maximum value: 3.0x) and the ratio of net interest-bearing debt to cash EBITDA was 2.0x (maximum value: 4.0x).
- $\checkmark$  The ratio of cash EBITDA to interest on debt was 8.7x (maximum value: 4.0x).
- ✓ As at the end of June 2023, available lines of credit totalled PLN 2.8bn, including undrawn facilities of PLN 1bn.
- ✓ From January to June 2023, KRUK issued PLN 220m worth of Polish bonds and EUR 150m worth of Nordic bonds. On June 27th 2023, Nordic bonds were admitted to trading on NASDAQ in Sweden.
- ✓ Subsequent to the reporting period, KRUK issued Series AO1 retail bonds with a total nominal value of PLN 75m.

Group's assets
PLN 8.4bn
(+30% y/y)

- ✓ The carrying amount of investments in debt portfolios reached PLN 7.4bn, accounting for 88% of the Group's assets. Unsecured debt represented 89% of the carrying amount of KRUK's debt holdings.
- ✓ The carrying amount of loans granted by Wonga and Novum was PLN 402m, i.e. 5% of the Group's assets.
- ✓ As at June 30th 2023, cash and cash equivalents amounted to PLN 164m.

# Technology development



### Digital transformation

- ✓ KRUK runs the Discovery programme addressing areas such as:
  - digitalisation of the amicable collection process (e.g. digital client touchpoints), automation of the legal enforcement processes;
  - data management (e.g. availability, quality, and security of data), improvement of analytical processes with a higher number and better quality of analytical models, enhanced accuracy of portfolio valuations and financial projections;
  - more effective deployment of IT changes and system architecture, development of 'no-code' tools and capabilities, accelerated innovation;
  - programmes to strengthen staff's digital competencies, as well as a constructive organisational culture and work environment reflecting the principle of 'Diversity, Equity, Inclusion'.
- ✓ KRUK has selected a platform developed by an external partner, which will speed up the process of setting up test and production environments, significantly shortening the time needed to deploy newly delivered applications.

### Rollout of online solutions

- ✓ KRUK has put in place a new version of the e-kruk system for its Italian clients and is currently working on implementing it in Spain.
- ✓ In Poland, 38% of all settlements since the year's beginning are settlements entered into by clients via the e-kruk.pl self-service platform.
- ✓ In Q2 alone, almost 30,000 users from Poland, Italy and Romania activated e-kruk accounts to gain access to information about their debts and ability to self-manage them.

# based solutions

- ✓ KRUK continued cloud solution projects that are expected to drive the Group's fast-paced technological development, while ensuring digital and technological security.
- Development of cloud- As part of the Microsoft 365 E subscription, KRUK is implementing a wide range of E5 services and tools across the Group. In Q2 2023, KRUK performed a pre-implementation analysis of end-user services for local branches, and commenced discussions on business tools that would increase process automation and efficiency, improve management and, consequently, deliver a better business performance.

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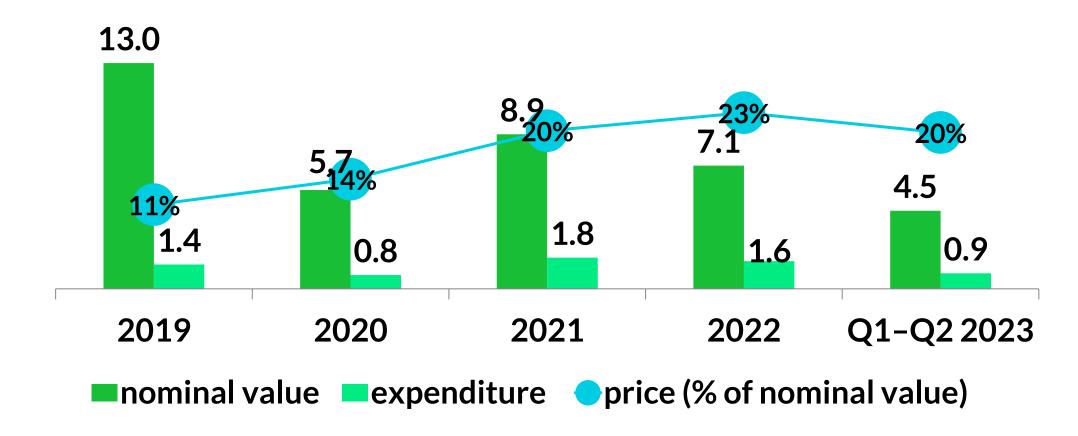
# KRUK Group after first six months of 2023, by segment

															KRI	<del>JK</del>
	Pol	and	Rom	nania	lta	aly	Spa	ain	Other n	narkets	Unallo	ocated	Head	Office	KRUK	Group
(PLNm)	Q1-Q2 <b>2023</b>	Q1-Q2 2022	Q1-Q2 2023	Q1-Q2 2022												
Expenditure on debt portfolios	283	137	118	160	524	217	196	236	57	8	Ν	/A	N,	/A	1,178	757
Recoveries	667	637	322	287	288	208	155	97	68	51	Ν	/A	N	/A	1,501	1,279
Carrying amount of purchased debt portfolios (PLNbn)	2.9	2.7	1.3	1.1	1.8	1.2	1.2	0.6	0,2	0,1	Ν	/A	N,	/A	7.4	5.6
Revenue	606	560	291	308	215	179	142	21	28	32	18	2	N,	/A	1,299	1,102
Purchased debt portfolios	504	474	288	299	210	175	133	_13_	_28	32	Ν	/A	N,	/A	1,161	993
Credit management services	16	14	0.1	7	5	_4_	9	8			Ν	/A	N	/A	31	33
Wonga	74	58									Ν	/A	N	/A	74	58
Other activities	12	14	3	_2_							Ν	/A	N,	/A	15	16
Gross profit	446	401	231	257	117	94	64	-24	12	20	13	-2	N,	/A	884	746
EBITDA	405	368	216	244	99	80	_53	-33	4	15	13	-2	-54	-52	736	622
Cash EBITDA	568	531	250	231	177	113	76		45	35	13	-2	-54	-52	1,076	908

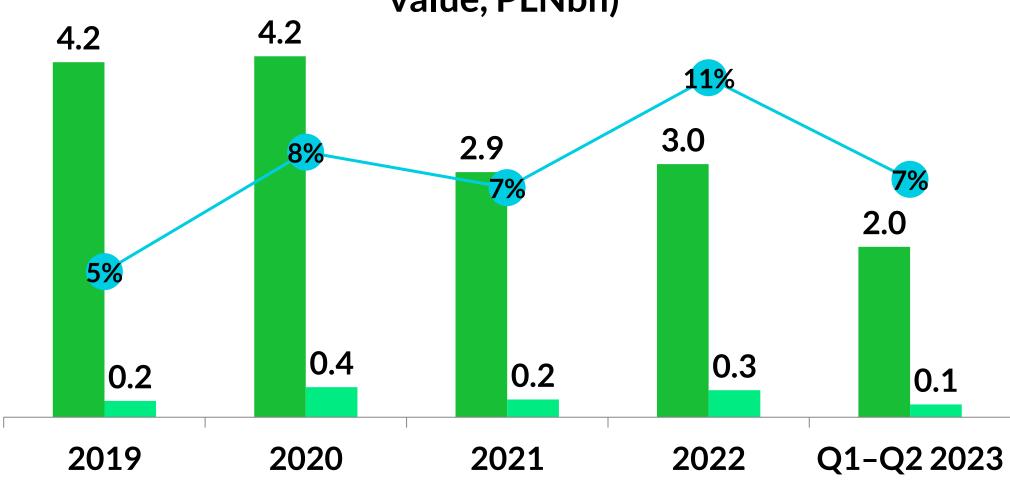
# Debt purchase market in Poland

# KRUK

# Supply of retail and mortgage debt portfolios (PLNbn)



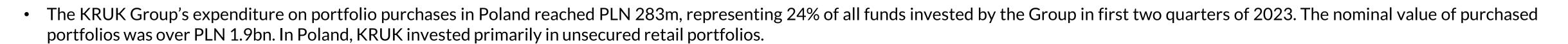




- The market transactions in H1 2023 involved all types of debt (retail unsecured, mortgage and corporate). 86% of investments made on the primary and secondary market focused on unsecured retail debt.
- The estimated total debt supply in nominal terms was PLN 6.5bn.
- On the primary and secondary market, investors spent on debt purchases a total of PLN 1bn, of which 27% was attributable to KRUK.
- KRUK's market share in expenditure on unsecured retail debt is estimated at 32%.

### Operations of the KRUK Group – Poland

(PLNm)	Q1-Q2 2023	Q1-Q2 2022	y/y	Q3 2021 C	Q4 2021 C	21 2022 (	Q2 2022 C	Q3 2022 C	24 2022 C	21 2023 C	<b>12 2023</b>
EXPENDITURE ON DEBT PORTFOLIOS	283	137	106%	72	638	10	127	110	218	86	197
RECOVERIES	667	637	5%	262	291	312	325	296	299	322	345
PORTFOLIO CARRYING AMOUNT	2,895	2,653	9%	2,143	2,668	2,584	2,653	2,666	2,770	2,754	2,895
REVENUE	606	560	8%	222	191	258	302	243	233	268	338
INCLUDING FROM PURCHASED DEBT PORTFOLIOS	504	474	6%	183	170	217	257	192	183	217	286
REVALUATION OF PROJECTED RECOVERIES	95	105	-9%	41	14	37	69	28	23	31	64
CREDIT MANAGEMENT SERVICES	16	14	21%	6	6	7	7	7	8	9	8
WONGA	74	58	28%	26	9	27	31	36	34	36	38
OTHER ACTIVITIES	12	14	-16%	7	5	7	7	7	8	6	6
GROSS PROFIT	446	401	11%		-	-	-	-	-	187	259
EBITDA	405	368	10%	136	101	164	205	143	113	167	238
INCLUDING WONGA	44	30	47%	11	11	11	19	22	20	21	23
CASH EBITDA	568	531	7%	215	222	258	273	248	230	272	296
PORTFOLIO PROFITABILITY (LTM)*	32%	35%	-9%	38%	33%	35%	35%	35%	31%	32%	32%

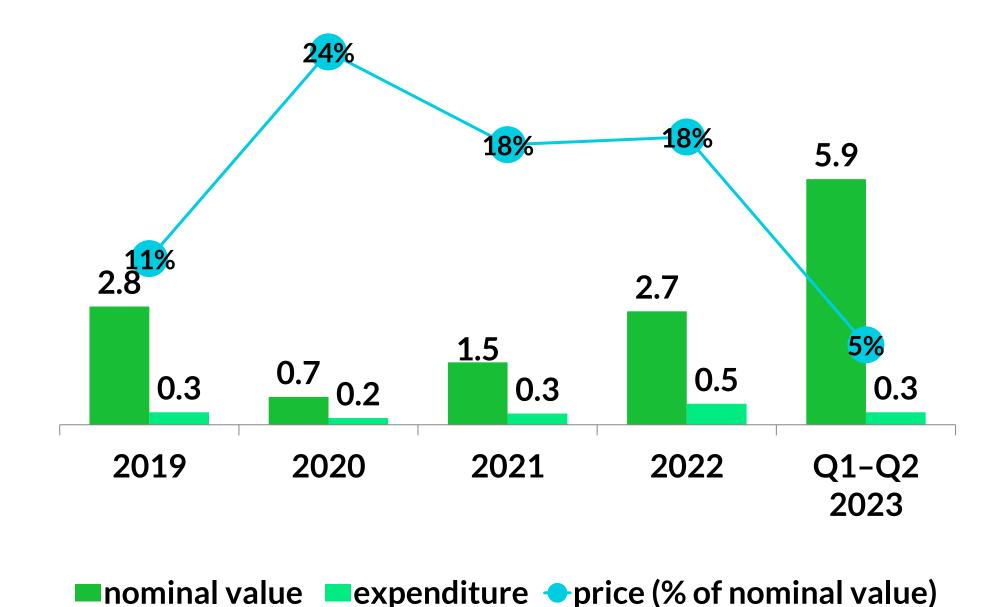


- After the first two quarters of 2023, recoveries from the Polish market totalled PLN 667m (up by 5% y/y), accounting for some 44% of the Group's total recoveries.
- The carrying amount of purchased debt portfolios as at the end of Q2 2023 totalled PLN 2.9bn. Polish portfolios accounted for 39% of the carrying amount of all debt portfolios held by the KRUK Group.
- The PLN 46m year-on-year growth of revenue was due mainly to an increase in revenue from purchased portfolios (up by PLN 29mn y/y) and in revenue generated by Wonga (up by PLN 16mn y/y).
- Revenue from purchased portfolios improved year on year despite the positive revaluation of projected recoveries being lower than the year before (PLN 95m vs PLN 105m). The improvement was led by a year-on-year increase in interest income and larger positive deviation between actual and projected recoveries.
- The year-on-year increase in gross profit (up by 11% y/y) and EBITDA (up by 10% y/y) was mainly driven by growing revenue.

# Debt purchase market in Romania



# Supply of consumer debt portfolios (PLNbn)



- In H1 2023, the nominal value of unsecured retail and corporate debt portfolios sold on the primary and secondary markets in Romania totalled PLN 5.9bn, of which more than PLN 5bn was attributable to one secondary market transaction.
- According to KRUK's estimates, total expenditure on retail and corporate debt on that market was PLN 0.3bn, with KRUK's share at 37%.
- KRUK's market share in expenditures on unsecured retail debt in Romania is estimated at 49%.

# Operations of the KRUK Group - Romania

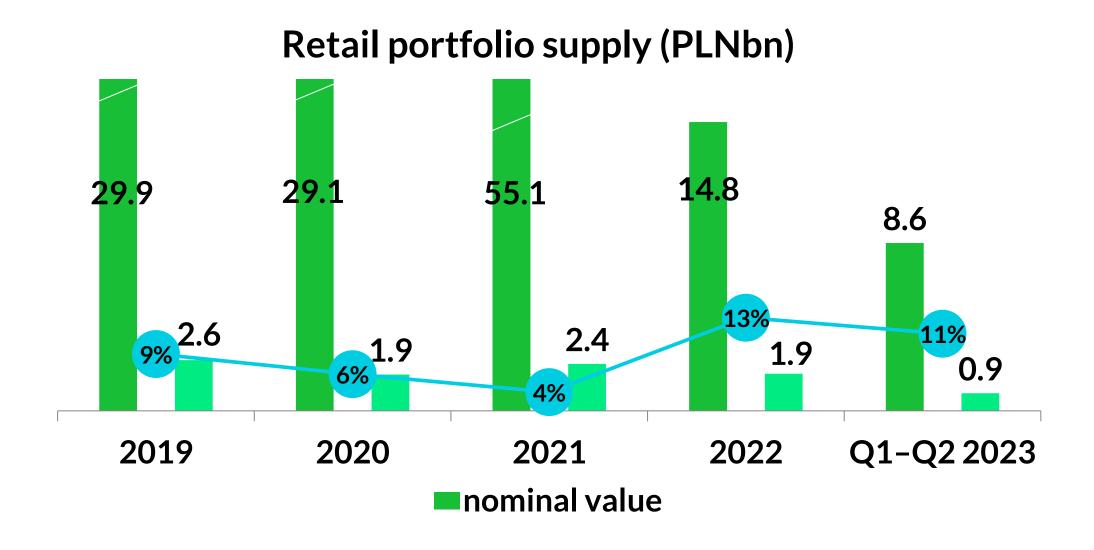


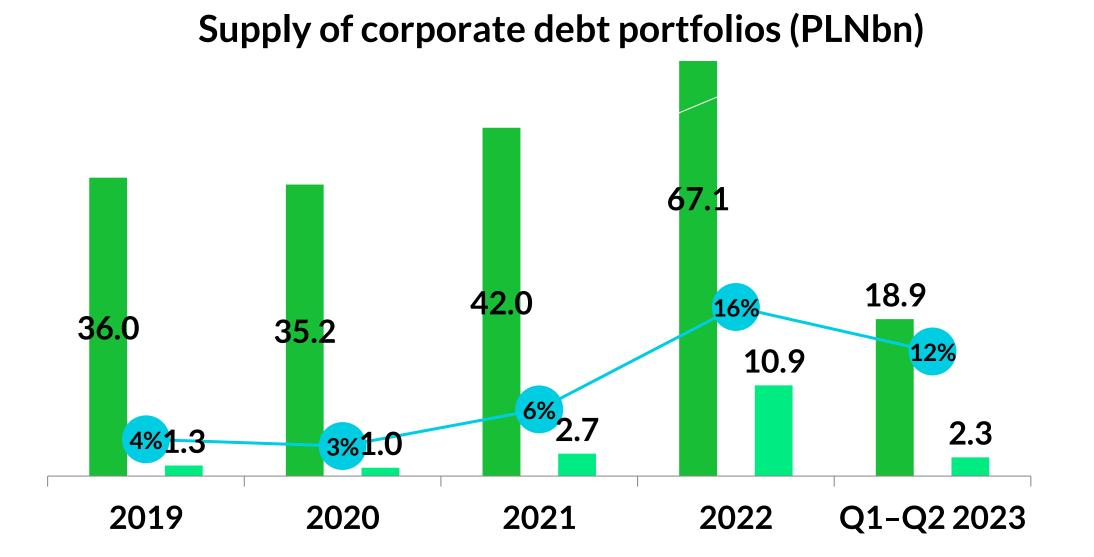
(PLNm)	Q1-Q2 2023	Q1-Q2 2022	y/y	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023
EXPENDITURE ON DEBT PORTFOLIOS	118	160	-26%	75	49	103	57	91	162	18	100
RECOVERIES	322	287	12%	136	143	145	142	152	154	167	155
PORTFOLIO CARRYING AMOUNT	1,275	1,076	19%	907	887	1,016	1,076	1,160	1,256	1,244	1,275
REVENUE	291	308	-6%	107	84	166	142	108	133	141	149
PURCHASED DEBT PORTFOLIOS	288	299	-4%	103	79	162	137	104	130	140	148
REVALUATION OF PROJECTED RECOVERIES	97	145	-33%	41	15	88	57	16	46	39	58
CREDIT MANAGEMENT SERVICES	0	7	-%	3	4	3	4	3	1	0	0
OTHER ACTIVITIES	3	2	90%	1	1	1	1	1	1	1	2
GROSS PROFIT	231	257	-10%	-	-	-	-	-	-	112	119
EBITDA	216	244	-11%	77	51	136	108	73	90	105	111
CASH EBITDA	250	231	8%	110	114	118	113	122	114	132	119
PORTFOLIO PROFITABILITY (LTM)*	44%	47%	-5%	48%	45%	50%	47%	47%	50%	45%	44%

- In H1 2023, expenditure on portfolio purchases in Romania reached PLN 118m, down by 26% year on year. KRUK was mainly active in the unsecured retail debt market. Purchases made in Romania accounted for 10% of the Group's total investments in the first two quarters of 2023.
- Recoveries from Romanian debt portfolios amounted to PLN 322m (+12% y/y) and represented 21% of the Group's total recoveries.
- At the end of the period, the carrying amount of purchased debt portfolios was PLN 1.3n (+19% y/y). The Romanian portfolios accounted for 17% of the carrying amount of all debt portfolios held by the KRUK Group.
- Revenue, reported at PLN 291m (-6% y/y), was down as a result of the booking of a lower positive revaluation of projected recoveries of PLN 97m (compared with a PLN 145m revaluation in the same period a year ago). At the same time, KRUK recorded a year-on-year increase in interest income and excess of actual cash recovered over projected recoveries relative to the comparative period.
- The year-on-year decrease in gross profit (-10% y/y) and EBITDA (-11% y/y) was largely attributable to lower revenue.

# Debt purchase market in Italy







- According to the KRUK Group's estimates, the supply of unsecured retail debt, SME and corporate debt portfolios in H1 2023 was in excess of PLN 28bn, while the supply of unsecured retail debt portfolios amounted to PLN 8.6bn (nominal amounts).
- KRUK's market share in Italy, taking into account the primary and secondary markets, is estimated at 16%.
- KRUK's market share in expenditure on unsecured retail debt is estimated at 50%.

# Operations of the KRUK Group – Italy

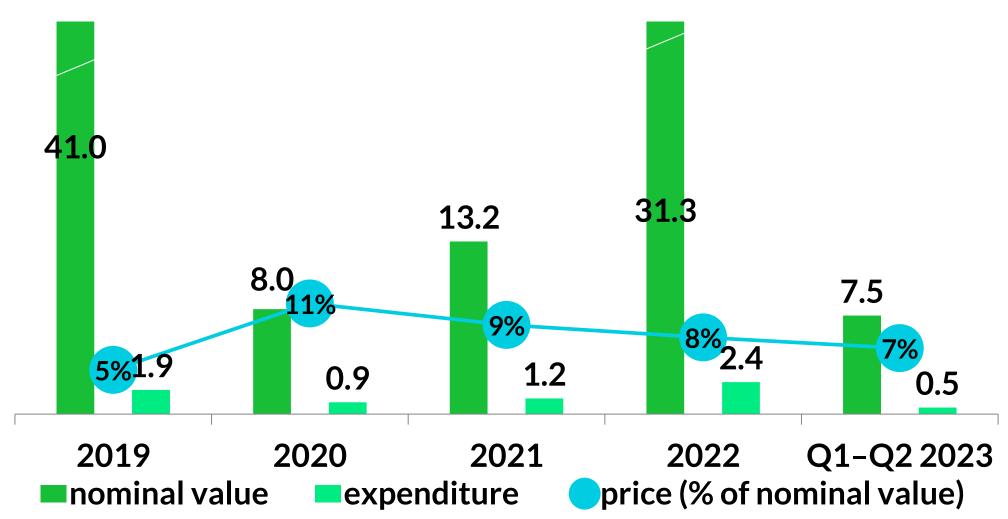
(PLNm)	Q1-Q2 2023	Q1-Q2 2022	y/y	Q3 2021 C	4 2021 C	(1 2022 C	)2 2022 C	(3 2022 C	Q4 2022 C	(1 2023 C	<b>₹2 2023</b>
EXPENDITURE ON DEBT PORTFOLIOS	524	217	142%	87	78	147	69	228	140	341	183
RECOVERIES	288	208	39%	91	87	96	112	108	140	142	147
PORTFOLIO CARRYING AMOUNT	1,826	1,176	55%	915	972	1,117	1,176	1,435	1,472	1,774	1,826
REVENUE	215	179	20%	87	76	82	97	88	93	111	104
PURCHASED DEBT PORTFOLIOS	210	175	20%	85	74	80	95	86	91	108	102
REVALUATION OF PROJECTED RECOVERIES	23	31	-28%	16	11	12	19	11	7	16	7
CREDIT MANAGEMENT SERVICES	5	4	31%	2	2	2	2	2	2	3	3
GROSS PROFIT	117	94	24%		-	_	_	_	_	65	52
EBITDA	99	80	23%	46	28	37	43	36	34	57	42
CASH EBITDA	177	113	56%	52	41	53	61	58	83	90	87
PORTFOLIO PROFITABILITY (LTM)*	26%	31%	-18%	28%	32%	32%	31%	29%	29%	26%	26%

- In Italy, KRUK invested PLN 524m in first six months of 2023 (+142% y/y; 44% of total expenditure), purchasing debt worth nominally PLN 2bn.
- Amounts recovered in the Italian market came to PLN 288m (+39% y/y), accounting for 19% of the Group's total recoveries.
- At the end of the reporting period, the carrying amount of debt portfolios purchased on that market was PLN 1.8bn, representing 25% of the total carrying amount of debt portfolios held by the KRUK Group.
- Revenue reached PLN 215m, up by 20% year on year, despite a lower positive revaluation of projected recoveries. The revenue increase was due mainly to growth of interest income relative to the reference period. KRUK also recorded an excess of actual over projected recoveries, both in the first six months of 2023 and in the three months to June 30th 2023.
- The increase in gross profit (+24%) and EBITDA (+23%) came mainly as a result of higher revenue.

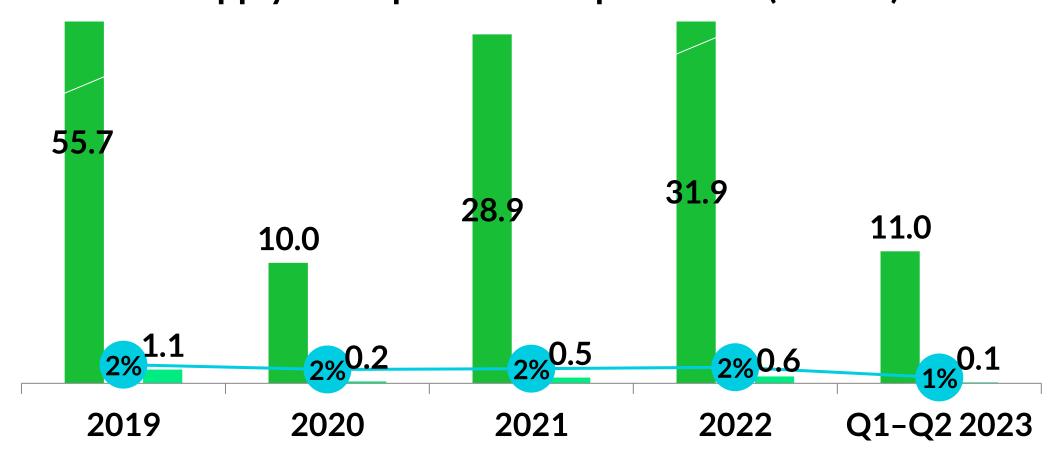
# Debt purchase market in Spain

# KRUK

### Supply of retail debt portfolios (PLNbn)



### Supply of corporate debt portfolios (PLNbn)



- In H1 2023, the nominal value of unsecured retail and corporate debt portfolios sold on the primary and secondary markets in Spain totalled PLN 18.5bn.
- The total amount invested by all players in the primary an secondary markets was in excess of PLN 0.6bn, with KRUK's share at 34%.
- KRUK's market share in expenditures on unsecured retail debt is estimated at 39%.
- Some transactions were also closed by the Group after the reporting date, in July 2023, including the purchase of unsecured retail debt portfolios with a total nominal value of PLN 3.3bn on the Spanish market.

# Operations of the KRUK Group – Spain

(PLNm)	Q1-Q2 2023	Q1-Q2 2022	y/y	Q3 2021 Q	4 2021 Q	1 2022 Q	2 2022 Q	3 2022 C	Q4 2022 C	Q1 2023 C	22 2023
EXPENDITURE ON DEBT PORTFOLIOS	196	236	-17%	49	0	0	235	153	411	35	161
RECOVERIES	155	97	60%	38	55	45	52	68	82	69	86
PORTFOLIO CARRYING AMOUNT	1,217	580	110%	450	420	400	580	743	1,101	1,123	1,217
REVENUE	142	21	567%	13	32	24	-3	54	61	64	78
PURCHASED DEBT PORTFOLIOS	133	13	929%	9	28	20	-7	50	56	60	73
REVALUATION OF PROJECTED RECOVERIES	5	-42	111%	-12	3	-4	-39	4	2	-1	5
CREDIT MANAGEMENT SERVICES	9	8	7%	4	4	4	4	3	4	4	5
GROSS PROFIT	64	-24	373%	-	-	-	-	-	-	28	37
EBITDA	53	-33	264%	-10	1	-1	-32	23	4	23	31
CASH EBITDA	76	51	48%	19	28	24	27	40	29	32	43
PORTFOLIO PROFITABILITY (LTM)*	27%	13%	101%	17%	25%	25%	13%	15%	16%	21%	27%

- In Spain, KRUK invested PLN 196m in H1 2023 (17% of total expenditure), purchasing debts with a nominal value of PLN 1bn. The investment was made in unsecured retail portfolios.
- Amounts recovered in Spain reached PLN 155m (+60% y/y), accounting for 10% of the Group's total recoveries.
- At the end of the reporting period, the carrying amount of debt portfolios purchased on that market was PLN 1.2bn, representing 16% of the total carrying amount of debt portfolios held by the KRUK Group.
- Revenue in Spain increased to PLN 142m (+567% y/y) on the recognition of a PLN 5m positive revaluation of projected recoveries (versus a negative revaluation of PLN 42m the year before), an increase in interest income, and a higher positive deviation between actual and projected recoveries.
- Gross profit growth to PLN 64m (+373% y/y) was driven primarily by higher revenue.

# Operations of the KRUK Group – Czech Republic, Slovakia and Germany

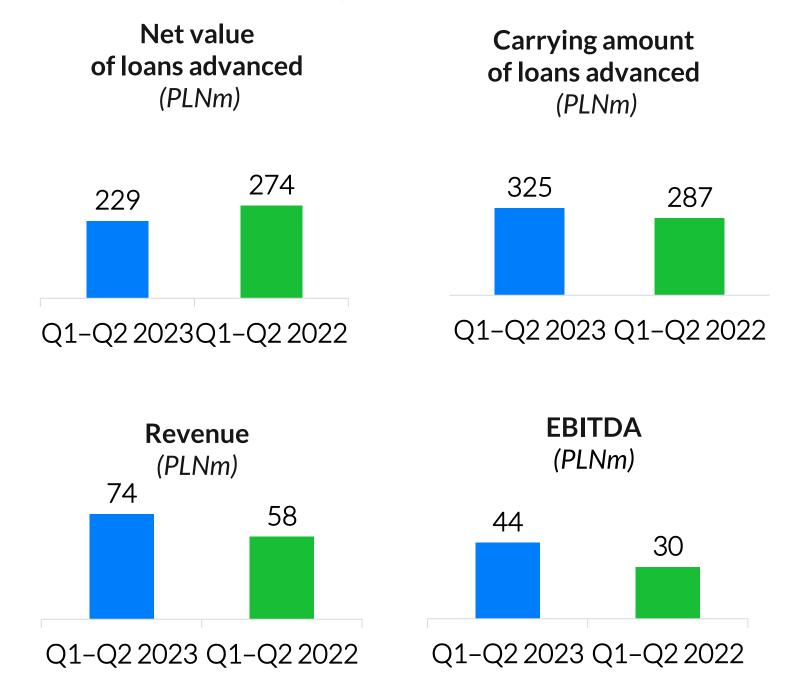
(PLNm)	Q1-Q2 2023	Q1-Q2 2022	y/y	Q3 2021 Q	4 2021 Q	1 2022 Q	2 2022 Q	3 2022 Q	4 2022 Q	1 2023 Q	2 2023
EXPENDITURE ON DEBT PORTFOLIOS	57	8	616%	6	40	2	6	12	29	45	11
RECOVERIES	68	51	34%	23	25	25	26	24	24	24	44
PORTFOLIO CARRYING AMOUNT	177	145	22%	120	153	147	145	154	168	205	177
REVENUE	28	32	-13%	16	16	14	18	14	13	13	14
PURCHASED DEBT PORTFOLIOS	28	32	-13%	16	16	14	18	14	13	13	14
REVALUATION OF PROJECTED RECOVERIES	1	5	-71%	3	4	1	3	2	1	2	0
GROSS PROFIT	12	20	-40%	_	-	-	-	-	-	8	4
EBITDA	4	15	-72%	8	8	6	10	6	4	5	0
CASH EBITDA	45	35	30%	15	16	17	17	16	15	16	29
PORTFOLIO PROFITABILITY (LTM)*	34%	51%	-33%	49%	45%	46%	51%	46%	37%	33%	34%

- Investments in the Czech Republic and Slovakia amounted to PLN 57m (5% of the Group's total expenditure) and involved unsecured retail portfolios.
- Recoveries reached PLN 68m, accounting for 5% of the Group's total recoveries.
- In the six months to June 30th 2023, revenue came in at PLN 28m, down by 13% on the corresponding period of 2022, with the fall due primarily to the recognition of a lower positive revaluation of projected recoveries relative to the reference period.
- EBITDA was reported at PLN 4m, down by 72% year on year, chiefly on account of a lower positive revaluation of projected recoveries (down by PLN 3m, or 71% y/y) and an increase in direct, indirect and administrative expenses (up by PLN 7m, or 43% y/y), caused mainly by additional VAT charges in the first six months of 2023. At the same time, cash EBITDA grew by 30% year on year, driven primarily by a 34% increase in recoveries.
- As at the end of the period, the carrying amount of purchased debt portfolios was PLN 177m, representing 2% of the total carrying amount of debt portfolios held by the KRUK Group.

# Operations of the KRUK Group - Wonga, Novum, ERIF

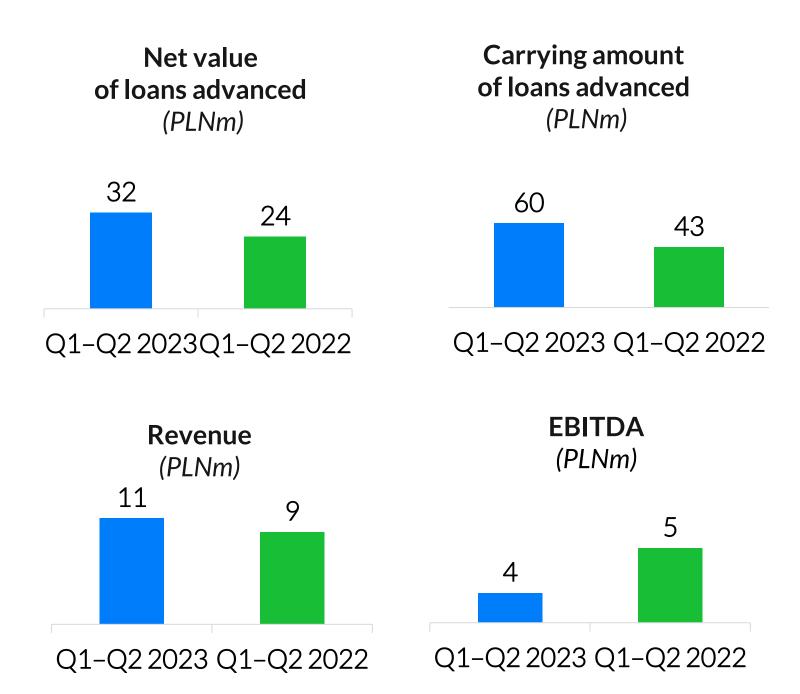






- Wonga.pl disbursed 103 thousand cash loans in Poland, with a net amount of PLN 229m.
- As at the end of June 2023, the carrying amount of loans advanced by Wonga was PLN 325m, up by 13% year on year.
- Wonga's revenue came in at PLN 74m (+28% y/y), with EBITDA at PLN 44m (+47% y/y).





 Novum's revenue in Poland totalled PLN 11m (up +15% y/y), with EBITDA at PLN 4m (up -7% y/y).



- In connection with the sale of ERIF BIG, the KRUK Group discontinued its credit reference agency business as of January 24th 2023. Revenue generated by credit reference services in the period from January 1st to January 24th 2023 was PLN 0.5m.
- The sale of 100% of shares in ERIF BIG S.A. and EBS Sp. z o.o. brought total transaction proceeds of PLN 15m.

# Agenda



- 1. Summary
- 2. KRUK Group's results
- 3. Geographical and operating segments
- 4. Financials
- 5. Additional information

# KRUK Group – P&L by business segment (presentation format)



PLNm	Q1-Q2 2023	Q1-Q2 2022	y/y	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023
PURCHASED DEBT PORTFOLIOS												
Expenditure on debt portfolios	1,178	757	56%	484	289	805	262	495	594	961	524	653
Recoveries	1,501	1,279	17%	553	550	601	623	657	648	700	724	776
STATEMENT OF PROFIT OR LOSS												
Operating income	1,299	1,102	18%	513	445	401	545	557	509	535	615	685
Purchased debt portfolios	1,161	993	17%	472	396	367	493	500	446	473	538	624
Revaluation of projected recoveries	221	244	-10%	117	89	46	135	109	61	79	87	134
Income from difference between projected and actual recoveries and other items*	253	188	35%	124	58	56	79	109	82	84	111	143
Credit management services	31	33	-7%	15	15	16	16	17	16	16	16	15
Other products and services	107	76	42%	26	34	18	36	40	47	46	61	46
EBITDA	736	622	18%	317	235	164	317	305	253	219	344	393
EBITDA margin	57%	56%		62%	53%	41%	58%	55%	50%	41%	56%	56%
Finance income / costs	-123	-79	-56%	3	-30	-29	-40	-38	-49	-52	-61	-62
of which: net foreign exchange gains/(losses)	5	5	-11%	14	-2	0	-2	7	0	1	1	4
Profit before tax	585	520	13%	306	193	123	265	254	191	153	269	317
Tax expense	-57	-31	-85%	-38	-23	6	-21	-9	-3	-25	-34	-23
Tax %	10%	6%		12%	12%	-5%	8%	4%	1%	16%	13%	13%
Net profit	528	489	8%	268	170	130	244	245	188	128	235	294
Net profit margin	41%	44%		52%	38%	32%	45%	44%	37%	24%	38%	38%
ROE rolling (LTM)	24%	27%		22%	25%	27%	28%	27%	26%	25%	23%	23%
* Deviations between actual and projected recoveries, de	1,076	908	18%	399	389	397	447	462	455	446	530	545

<sup>\*</sup> Deviations between actual and projected recoveries, decreases on early collections in collateralised cases, payments from original creditor.

# KRUK Group – P&L by geographical segment (presentation format)

PLNm	Q1-Q2 2023	Q1-Q2 2022	y/y	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023
Operating income	1,299	1,102	18%	513	445	401	545	557	509	535	615	685
Poland	606	560	8%	262	222	191	258	302	243	233	268	338
Romania	291	308	-6%	131	107	84	166	142	108	133	141	149
Italy	215	179	20%	62	87	76	82	97	88	93	111	104
Spain	142	21	567%	41	13	32	24	-3	54	61	64	78
Other countries	28	32	-13%	17	16	16	14	18	14	13	13	14
EBITDA	736	622	18%	317	235	164	317	305	253	219	344	393
EBITDA margin	57%	56%		62%	53%	41%	58%	55%	50%	41%	56%	57%
Finance income/costs	-123	-79	-56%	3	-30	-29	-40	-38	-49	-52	-61	-62
Income tax	-57	-31	-85%	-38	-23	6	-21	-9	-3	-25	-34	-23
Net profit	528	489	8%	268	170	130	244	245	188	128	235	294
Net profit margin	41%	44%		52%	38%	32%	45%	44%	37%	24%	38%	43%

# KRUK Group – cash flows (presentation format)

PLNm	Q1-Q2 2023	Q1-Q2 2022	y/y	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022	Q1 2023	Q2 2023
Cash flows from operating activities	896	698	28%	357	294	336	348	350	299	408	394	502
Recoveries – purchased debt portfolios	1,501	1,279	17%	553	550	601	623	657	648	700	724	776
Operating costs – purchased debt portfolios	-354	-296	-20%	-121	-129	-161	-139	-157	-156	-200	-168	-186
Operating margin – credit management	8	7	9%	4	3	4	4	3	3	-5	4	4
Administrative expenses	-148	-124	-19%	-50	-52	-60	-58	-67	-68	-76	-72	-76
Other operating cash flow	-111	-168	34%	-30	-79	-47	-82	-87	-129	-9	-95	-16
Cash flows from investing activities	-1,203	-769	-56%	-490	-292	-811	-265	-503	-596	-970	-527	-676
Expenditure on debt portfolio purchases	-1,178	-757	-56%	-484	-289	-805	-262	-495	-594	-961	-524	-653
Other investing cash flow	-25	-11	-117%	-6	-3	-6	-3	-8	-3	-10	-2	-23
Cash flows from financing activities	275	48	473%	492	-353	497	39	9	318	567	167	108
Issue of shares	0	10	-	0	0	23	0	10	0	16	0	0
Dividend/share repurchase	0	-249	-	0	-206	0	0	-249	0	0	0	0
Increase in borrowings and lease liabilities	1,634	1,544	6%	1,133	451	981	602	941	619	1,169	806	828
Issue of bonds	906	450	101%	400	65	50	400	50	60	35	175	731
Decrease in borrowings and lease liabilities	-2,315	-1,342	-73%	-803	-552	-447	-800	-542	-371	-616	-849	-1,465
Redemption of bonds	0	-391	-	-300	-35	-140	-150	-241	0	-75	0	0
Other financing cash flow	49	26	89%	61	-76	30	-14	40	10	38	35	15
Net cash flows	-32	-23	-40%	358	-351	22	122	-144	20	5	33	<u>-65</u>

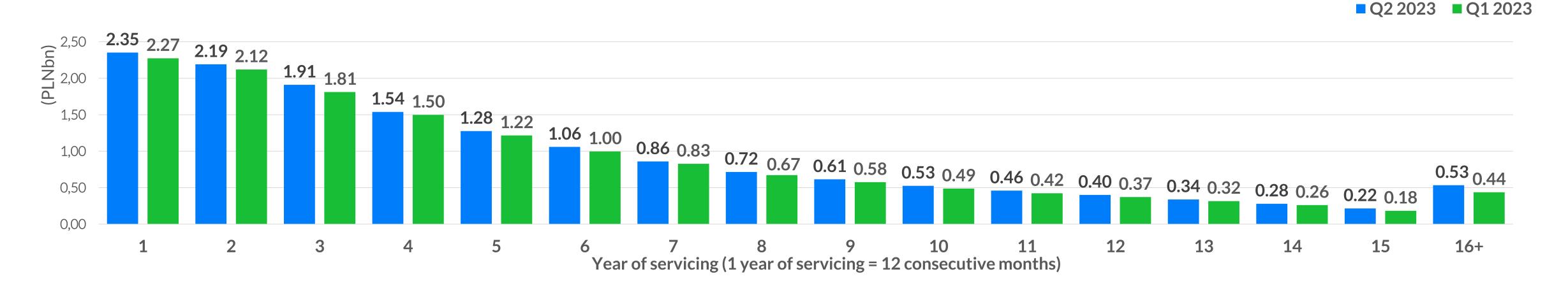
# KRUK Group – selected items of the statement of financial position (presentation format)

	Jun 30	Mar 31	Dec 31	Sep 30	Jun 30	Mar 31	Dec 31	Sep 30	Jun 30	Mar 31
PLNm	2023	2023	2022	2022	2022	2022	2021	2021	2021	2021
ASSETS				10-	4		100		700	170
Cash and cash equivalents	164	229	202	197	177	321	199	177	528	170
Investments in debt portfolios and loans	7,792	7,482	7,138	6,518	5,980	5,593	5,417	4,836	4,601	4,234
Other assets	449	350	341	327	309	319	294	270	244	267
Total assets	8,405	8,061	7,681	7,043	6,466	6,232	5,909	5,283	5,373	4,672
EQUITY AND LIABILITIES										
Equity	3,449	3,505	3,253	3,132	2,883	2,881	2,600	2,425	2,207	2,187
of which: Retained earnings	2,827	2,823	2,589	2,461	2,273	2,277	2,034	1,903	1,734	1,671
Liabilities	4,957	4,556	4,428	3,911	3,584	3,351	3,309	2,857	3,167	2,485
of which: Bank borrowings and leases	1,879	2,521	2,564	2,015	1,754	1,361	1,564	1,032	1,137	804
Bonds	2,267	1,556	1,382	1,423	1,362	1,560	1,305	1,395	1,360	1,273
Total equity and liabilities	8,405	8,061	7,681	7,043	6,466	6,232	5,909	5,283	5,373	4,672
METRICS										
Interest-bearing debt	4,146	4,077	3,946	3,438	3,116	2,921	2,869	2,427	2,497	2,077
Net interest-bearing debt	3,982	3,848	3,744	3,241	2,939	2,600	2,670	2,250	1,969	1,907
Net interest-bearing debt to equity	1.2	1.1	1.2	1.0	1.0	0.9	1.0	0.9	0.9	0.9

# KRUK Group – ERC



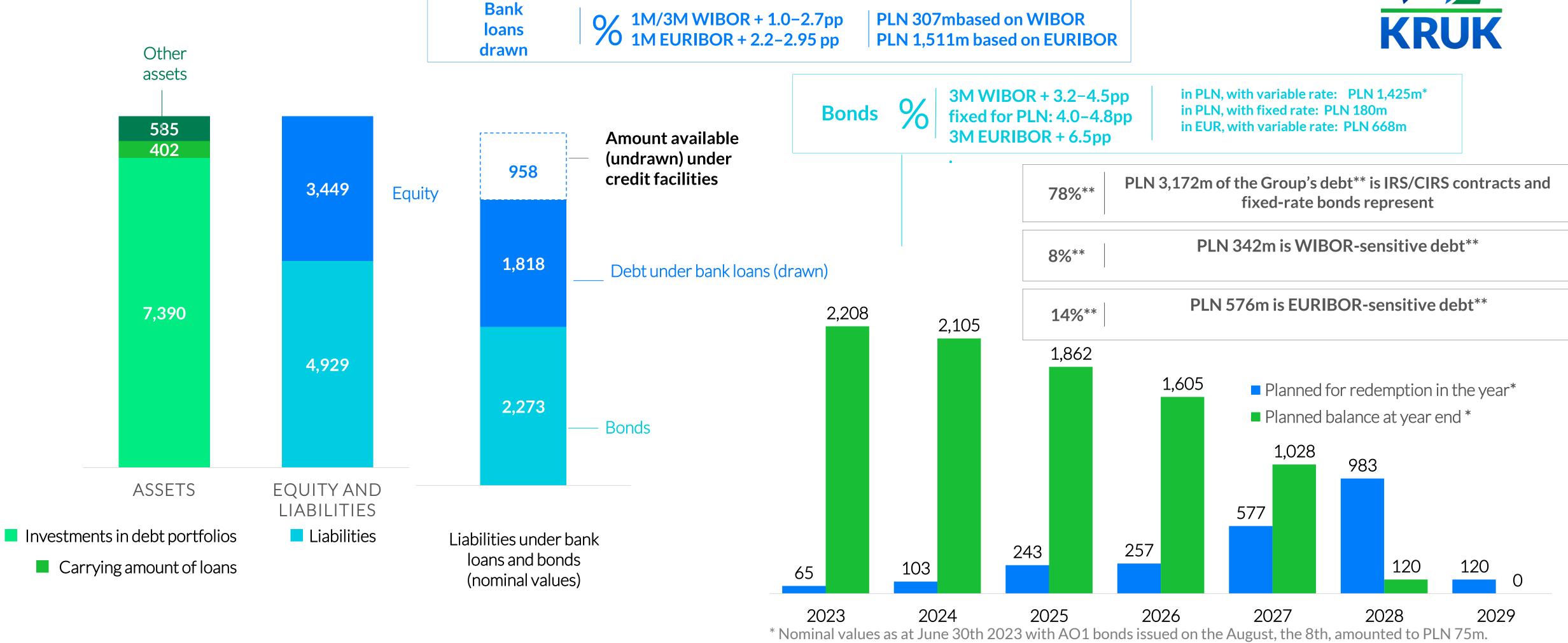
#### Estimated remaining collections by years of servicing as at the end of period



- Estimated remaining collections (ERC) as at June 30th 2023 were PLN 15.3bn, up by PLN 802m, or 6%, on March 31st 2023. The increase was driven, among other factors, by investments in debt portfolios of PLN 653m made in Q2 2023, and a revaluation of projected recoveries as at the end of June 2023, with a discounted value of PLN 134m.
- 71% of the total revaluation of projected recoveries from unsecured retail portfolios as at June 30th 2023 was attributable to the revaluation of projected recoveries until May 2026 (for the next 35 months).

### Financing structure





Net debt/equity: 1.2x (maximum level: 3.0x)

Net debt/cash EBITDA: 2.0x (maximum level: 4.0x)

Cash EBITDA/interest on debt: 8.7x (minimum level: 4.0x)

27 \*\* Debt reported at nominal value.

# Agenda



- 1. Summary
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### Implementation if the KRUK Group's ESG Strategy in Q2 2023







### **EMPLOYEES**







### **SOCIETY**

- Maintaining gender equality
- 62% proportion of women in the total workforce, with 58% proportion of women in top managerial positions (objective: at least 50%)
- Close the gender pay gap
- **1.5% in favour of men** (objective: 0% by 2025)
- Employees with disabilities
- 2.1% employees with disabilities (objective: 4% by 2025)
- Share of women on corporate boards
- 42% proportion of women on the Supervisory and Management Boards (objective: at least 40%)
- An Ambassador for People with Disabilities was appointed at the KRUK Group as part of the **Diversity, Equity, Inclusion (DEI) programme**. DEI training was provided to KRUK S.A.'s managers and all employees.

- Development of virtual call centre assistants to facilitate client service
- Development of automatic payment methods for clients to set standing payment orders
- Development of the Kapitalni.org portal, visited by **339,000 unique users** as at June 30th 2023





### GOVERNANCE

#### • GDPR

- Development of a process to ensure that the principles of privacy by design and privacy by default are applied in practice at the KRUK Group, including designing of new regulations
- Instruction implemented to govern personal data risk management process at the KRUK Group

#### Compliance

- Adoption of a client interaction process and frequency standard
- Activities to develop training content related to ethical conduct, values and attitudes promoted by the KRUK Group



### **ENVIRONMENT**

- Scope 1 and 2 emissions at 1,556 tCO<sub>2</sub>e (objective: 70% emissions reduction by 2040)
- Continued work on the methodology to measure Scope 3 carbon emissions

### **Investor Relations**

3 500 000

 $\bigcirc$ 

2016

2017

2018

Monthly volume

### **Selected IR events planned for 2023**

Date	Event
September 6th	Publication of H1 2023 results
September 12th	BM Pekao Emerging Europe Investment Conference
September 26th	mBank/Commerzbank European Financials Conference
September 27th	DNB NPL Conference
September 27th	PKO by the Sea
October 10th	ERSTE The Finest CEElection Investor Conference 2023
November 8th	Publication of Q3 2023 results
November 23rd	DNB Nordic Credit Conference
December 5th-8th	WOOD's Winter Wonderland EMEA Conference
	Equity analyst recommendations

### **Equity analyst recommendations**

Date	Author	Recommendation	Price target
July 2023	DM Trigon	buy	PLN 500.00
June 2023	Bank Pekao BM	buy	PLN 440.00
April 2023	DM PKO BP	buy	PLN 385.00

KRUK as the 17th most liquid stock on the WSE

### 3 000 000 2 500 000 1 500 000 1 000 000 500 000 1 098 895 1 330 584 1 239 508 586 827 500 000

2019

2020

Average monthly volume

2021

2022

2023

# Shareholders with ownership interests above 3%\*



Shareholder	Ownership interest
OFE Nationale-Nederlanden	14.30%
OFE Allianz Polska	12.20%
Piotr Krupa	9.12%
OFE PZU Złota Jesień	7.80%
OFE Aegon	6.03%
OFE Generali	4.43%
OFE NNLife	4.28%
OFE UNIQA	3.57%

### Research coverage

Brokerage house	Analyst	Email address
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<sup>\*</sup> Source: stooq.pl as at June 30th 2023.



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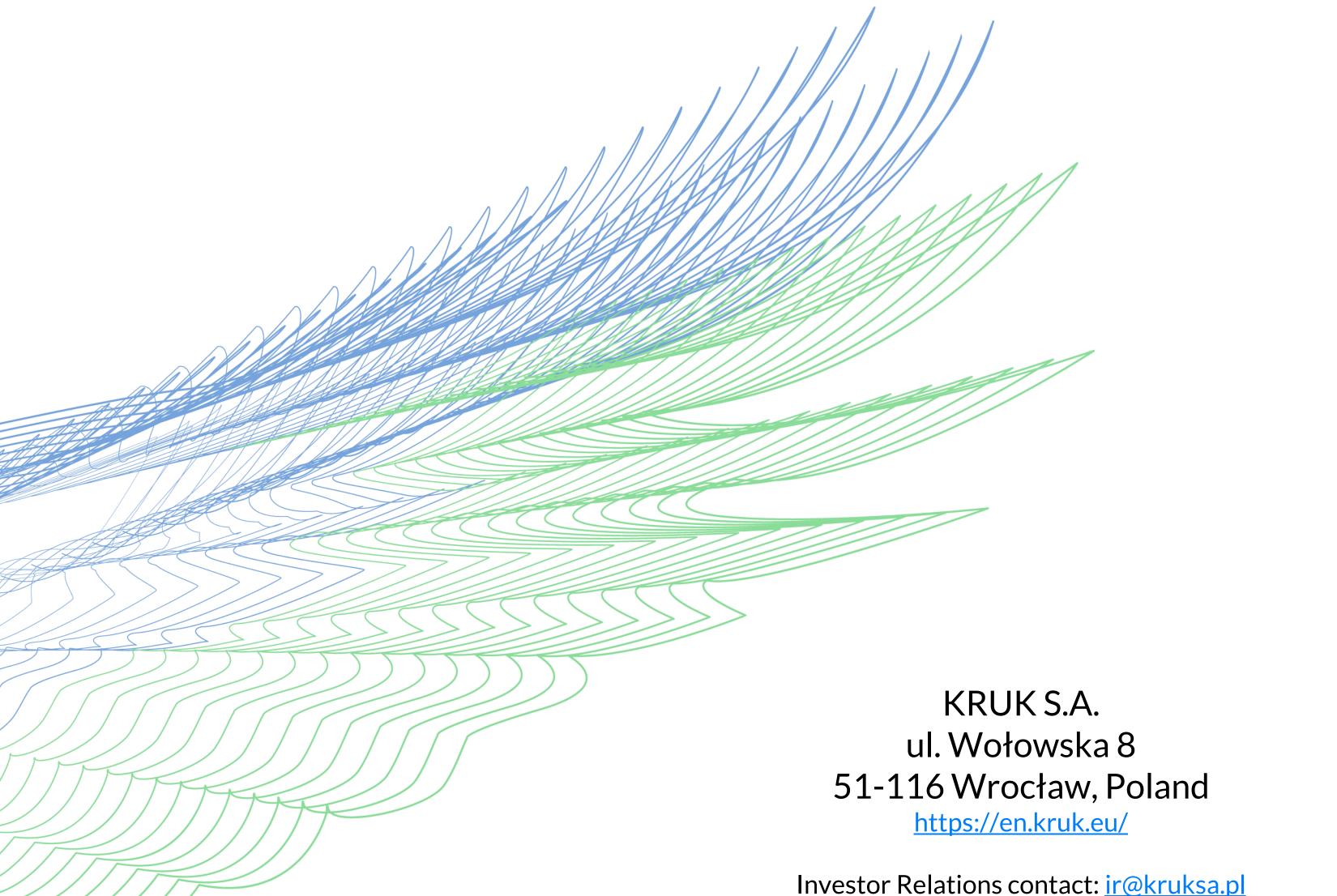
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ESG: <a href="https://pl.kruk.eu/esg">https://pl.kruk.eu/esg</a>



8 Poland

OF EUROPEAN KNOWLEDGE & EXPERIENCE