

Presentation of the KRUK Group's Q1 2022 results

KRUK Group

















Agenda



- 1. Key achievements
- 2. Geographical and operating segments
- 3. Financial results
- 4. Additional information

KRUK's best ever first quarter net profit of PLN 244m



NET PROFIT

PLN 244m (+92% y/y) **CASH EBITDA**

PLN 447m (+23% y/y)

RECOVERIES FROM

PURCHASED DEBT PORTFOLIOS PLN 623m

(+22% y/y)

PORTFOLIO INVESTMENTS

PLN 262m (+64% y/y)

EPS

PLN 12.83 (+91% y/y) ROE rolling (LTM)*

28%

PORTFOLIO CARRYING AMOUNT

PLN 5.3bn (+32% y/y) NET DEBT/CASH EBITDA

> 1.6x (Q1 2021: 1.5x)

Both recoveries and investments up year on year



Recoveries from purchased debt portfolios PLN 623m (+22% y/y)

Quarterly recoveries from purchased portfolios at an all-time high, with y/y growth reported across all markets.

The PLN 111m overall y/y increase in amounts recovered in Q1 2022 achieved mainly on higher collections in Poland (PLN +62m y/y) and Italy (PLN +30m y/y).

Recoveries from the Polish market accounting for 50% of the Q1 2022 total. The corresponding percentages for the Romanian, Italian and Spanish markets at 23%, 16% and 7%. The share of the other markets in total recoveries at 4%.

New portfolio purchases PLN 262m (+64% y/y) Investments in new portfolio purchases in Q1 2022 up by PLN 103m, +64% y/y.

The KRUK Group's investment activity focused on the Italian (PLN 147m) and Romanian (PLN 103m) markets.

In nominal terms, the purchased debt portfolios are worth PLN 2.2bn.

ROE LTM at 28% and record-high cash EBITDA of PLN 447m in Q1 2022



| Net | profit |
|------|---------|
| PLN | 244m |
| (+92 | 2% y/y) |

Net profit for Q1 2022 was PLN 244m, almost double the figure posted for the same period last year.

Q1 2022 cash EBITDA stood at PLN 447m (+23% y/y). It's record-high net profit of KRUK Group.

Return on equity (LTM ROE) at 28% vs 6% in Q1 2021, a result better from figures posted by KRUK's most major competitors.

Revenue PLN 545m (+42% y/y)

Revenue from purchased debt portfolios at PLN 493m (+45% y/y). The revenue growth driven largely by higher-than-expected recoveries* of PLN 79m and an upward revaluation of the ERC forecast amounting to PLN 135m (vs PLN +117m, or +634%, the year before).

71% of the total amount of the upward revaluation on retail unsecured portfolios made in the three months to March 31st 2022 was attributable to a change in the collections forecast for the next 2 years.

Operating and administrative expenses PLN 228m (+19% y/y)

In Q1 2022, costs of operations excluding depreciation and amortisation (direct and indirect costs, administrative expenses and other expenses) amounted to PLN 228m, up by PLN 37m (+19%) y/y.

By type, the y/y increase in operating expenses was driven mainly by higher employee costs and salaries (PLN +12m y/y), court and bailiff fees (PLN +8m y/y) and costs of the incentive scheme (PLN +8m y/y).

The lowest debt level vs major peers* and improved access to funding



| | Equity |
|----|----------|
| PL | N 2.9br |
| (+ | 32% y/y) |

Equity represents 46% of the KRUK Group's financing sources. KRUK's net interest-bearing debt to equity ratio of 0.9x and net interest-bearing debt to cash EBITDA of 1.6x are among the lowest vs major peers*. KRUK enjoys ample access to borrowed funds.

As at March 31st 2022, it had PLN 1.1bn in undrawn lines of available credit.

In Q1 2022, the total amount available to the KRUK Group under lines of credit was increased by PLN 114m, to PLN 2.4bn. In Q1 2022, KRUK issued PLN 450m of new bonds.

Group's assets
PLN 6.2bn
(+ 5% y/y)

The carrying amount of the Group's investments in debt portfolios was PLN 5.3bn and accounted for 84% of its assets.

The carrying amount of loans granted was PLN 328m, representing 5% of the Group's assets.

As at March 31st 2022, cash and cash equivalents amounted to PLN 321m (PLN +122m q/q).

Dividend PLN 13 / share

In 2021, KRUK implemented the Dividend Policy. By resolution of April 14th 2022, the KRUK General Meeting resolved to allocate a portion of net profit to dividend payment of PLN 13 per share, adding up to ca. PLN 249m in total dividend for 2021.

Conflict in Ukraine

The KRUK Group in Poland donated ca. PLN 0,2m to NGOs supporting people from Ukraine.

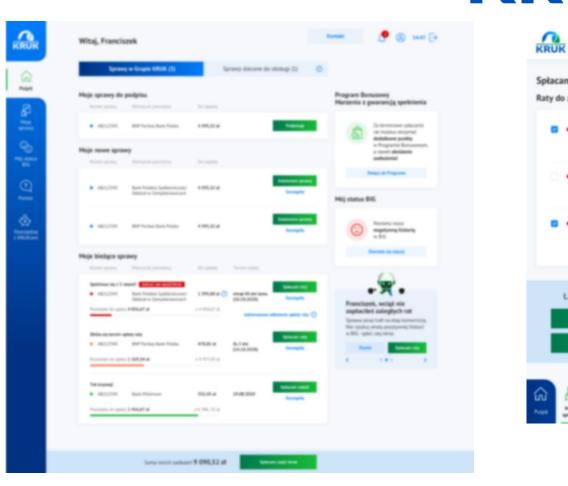
The Group will donate EUR 320 thousand (ca. PLN 1.5m) to support Ukrainian refugees in the countries bordering Ukraine where KRUK operates.

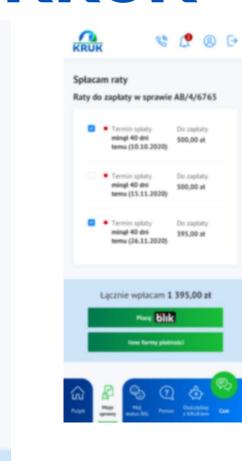
Technological development



Development of online solutions

- In all its markets, KRUK continues to hone self-service tools (e-KRUK, e-payments, electronic signature, online settlement).
- As at the end of the first quarter, online payments as a percentage of total recoveries at the amicable stage were 71% in Spain, 40% in Poland, 35% in Italy and 24% in Romania.
- The share of settlement agreements in paperless form came to 85%,
- the total number of e-KRUK users having increased by 10% relative to December 2021.





Automation, machine learning and artificial intelligence

- KRUK has purchased almost 10.3m debt cases in its history.
- KRUK process about 2.5 TB of data daily.
- Nowadays about 1,000 machines can process data without human interaction.
- KRUK uses a number of algorithms e.g. to identify key words in correspondence received, which significantly accelerates and facilitates the handling of cases.

Development of cloud solutions

• A dedicated function was established at the Group in Q1 2022, which – in addition to building a strategy for the development of cloud-based solutions – will seek to use the best solutions of this type available on the market and manage the related risks.

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KRUK Group in Q1 2022, by segment



| | Poland | | Romania | | Italy | | Spain | | Other markets | | Head Office | To | tal |
|--|---------|---------|---------|---------|---------|---------|---------|---------|---------------|---------|--------------------|-------------------|-------------------|
| (PLNm) | Q1 2022 | Q1 2021 | Q1 2022 | Q1 2021 | Q1 Q1 2022 2021 | | |
| Expenditure on debt portfolios | 10 | 130 | 103 | 20 | 147 | 0 | 0 | O | 2 | 10 | N/A | Q1 2022 262 | Q1 2021 159 |
| Recoveries | 312 | 250 | 145 | 140 | 96 | 66 | 45 | 36 | 25 | 20 | N/A | 623 | 512 |
| Carrying amount of purchased debt portfolios (PLNbn) | 2,6 | 1,9 | 1,0 | 0,9 | 1,1 | 0,7 | 0,4 | 0,4 | 0,1 | 0,1 | N/A | 5.3 | 4.0 |
| Revenue | 258 | 199 | 166 | 90 | 82 | 54 | 24 | 27 | _14_ | _12_ | N/A | 545 | 383 |
| Purchased debt portfolios | 217 | 166 | 162 | 86 | 80 | 52 | 20 | 24 | _14_ | _12_ | N/A | 493 | 341 |
| Credit management services | 7 | _6 | _ 3 | _3_ | _ 2 | 2 | _ 4 | 3 | | | N/A | 16 | 15 |
| Wonga | 27 | 20 | | | | | | | | | N/A | 27 | 20 |
| Other activities | 7 | 6 | 1 | 1 | | | | | | | N/A | 8 | 7 |
| EBITDA | 164 | 122 | 136 | 63 | 37 | _12_ | -1 | 6 | 6 | 5 | -23 -13 | 317 | 193 |
| Cash EBITDA | 258 | 205 | 118 | 116 | 53 | 26 | 24 | 18 | _17_ | _13_ | -23 -13 | 447 | 364 |

Operations of the KRUK Group - Poland



| (PLNm) | Q1 2022 | Q1 2021 | y/y | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 |
|-------------------------------------|---------|---------|------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| EXPENDITURE ON DEBT PORTFOLIOS | 10 | 130 | -92% | 46 | 18 | 9 | 272 | 130 | 259 | 72 | 638 | 10 |
| RECOVERIES | 312 | 250 | 25% | 219 | 205 | 213 | 225 | 250 | 271 | 262 | 291 | 312 |
| PORTFOLIO CARRYING AMOUNT | 2,584 | 1,929 | 34% | 1,852 | 1,754 | 1,688 | 1,876 | 1,929 | 2,151 | 2,143 | 2,668 | 2,584 |
| REVENUE | 258 | 199 | 30% | 128 | 158 | 165 | 172 | 199 | 261 | 222 | 191 | 258 |
| PURCHASED DEBT PORTFOLIOS | 217 | 166 | 31% | 93 | 131 | 134 | 139 | 166 | 231 | 183 | 170 | 217 |
| REVALUATION OF RECOVERY PROJECTIONS | 37 | 5 | 580% | -31 | -14 | 1 | 5 | 5 | 49 | 41 | 14 | 37 |
| CREDIT MANAGEMENT SERVICES | 7 | 6 | 11% | 6 | 5 | 5 | 5 | 6 | 6 | 6 | 6 | 7 |
| WONGA | 27 | 20 | 34% | 23 | 15 | 20 | 21 | 20 | 17 | 26 | 9 | 27 |
| OTHER ACTIVITIES | 7 | 6 | 17% | 6 | 6 | 6 | 6 | 6 | 7 | 7 | 5 | 7 |
| EBITDA | 164 | 122 | 34% | 41 | 79 | 89 | 84 | 122 | 183 | 136 | 101 | 164 |
| WONGA | 11 | 9 | 14% | 4 | 0 | 7 | 5 | 9 | 5 | 11 | 11 | 11 |
| CASH EBITDA | 258 | 205 | 26% | 167 | 153 | 168 | 170 | 205 | 223 | 215 | 222 | 258 |
| PORTFOLIO PROFITABILITY (LTM)* | 35% | 30% | 17% | 26% | 25% | 27% | 26% | 30% | 34% | 38% | 33% | 35% |

- The KRUK Group's investments in new debt portfolios in Poland reached PLN 10m, representing 4% of all funds invested by the Group in Q1 2022. The nominal value of the purchased portfolios is in excess of PLN 73m. In Poland, KRUK invested primarily in unsecured retail debt.
- In Q1 2022, recoveries from the Polish market reached PLN 312m, +25% y/y. Accounting for 50% of the Group's total recoveries.
- The carrying amount of purchased debt portfolios as at the end of Q1 2022 totalled PLN 2.6bn, +34% y/y. Polish portfolios accounted in total for 49% of the carrying amount of all debt portfolios held by the KRUK Group.
- Revenue of PLN 258m was mainly attributable to the excess of actual recoveries against projections and revaluation of the ERC forecast, which totalled PLN 37m. Wonga generated PLN 27m in revenue.
- The LTM portfolio profitability improved 5pp y/y, mainly as a result of strong recoveries and a revaluation of the ERC forecast.

KRUK Group's operations in Romania

| (PLNm) | Q1 2022 | Q1 2021 | y/y | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 |
|-------------------------------------|---------|---------|------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| EXPENDITURE ON DEBT PORTFOLIOS | 103 | 20 | 418% | 11 | 3 | 20 | 14 | 20 | 23 | 75 | 49 | 103 |
| RECOVERIES | 145 | 140 | 3% | 137 | 114 | 131 | 143 | 140 | 146 | 136 | 143 | 145 |
| PORTFOLIO CARRYING AMOUNT | 1,016 | 861 | 18% | 973 | 909 | 884 | 889 | 861 | 843 | 907 | 887 | 1,016 |
| REVENUE | 166 | 90 | 84% | 47 | 68 | 81 | 119 | 90 | 131 | 107 | 84 | 166 |
| PURCHASED DEBT PORTFOLIOS | 162 | 86 | 87% | 43 | 65 | 76 | 114 | 86 | 127 | 103 | 79 | 162 |
| REVALUATION OF RECOVERY PROJECTIONS | 88 | 11 | 682% | -28 | -5 | -9 | 32 | 11 | 50 | 41 | 15 | 88 |
| CREDIT MANAGEMENT SERVICES | 3 | 3 | 10% | 3 | 3 | 4 | 4 | 3 | 3 | 3 | 4 | 3 |
| OTHER ACTIVITIES | 1 | 1 | -8% | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| EBITDA | 136 | 63 | 116% | 23 | 48 | 57 | 93 | 63 | 104 | 77 | 51 | 136 |
| CASH EBITDA | 118 | 116 | 2% | 117 | 96 | 112 | 122 | 116 | 123 | 110 | 114 | 118 |
| PORTFOLIO PROFITABILITY (LTM)* | 50% | 37% | 35% | 37% | 33% | 31% | 32% | 37% | 46% | 48% | 45% | 50% |

- In Q1 2022, expenditure on portfolio purchases in Romania reached PLN 103m, +418% y/y. KRUK invested primarily in unsecured retail debt. Purchases made in Romania accounted for 39% of the Group's total investments in Q1 2022.
- Recoveries from Romanian portfolios amounted to PLN 145m (+3% y/y). They accounted for 23% of the Group's total recoveries.
- At the end of Q1 2022, the carrying amount of purchased debt portfolios was PLN 1,016m (+18% y/y). Romanian portfolios accounted in total for 19% of the carrying amount of all debt portfolios held by the KRUK Group.
- Revenue of PLN 166m (+84% y/y) was mainly attributable to the PLN 88m (+682%) revaluation of the ERC forecast.
- The LTM portfolio profitability improved 13pp y/y, mainly as a result of the upward revaluation of the ERC forecast.

KRUK Group's operations in Italy

| (PLNm) | Q1 2022 | Q1 2021 | y/y | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 |
|-------------------------------------|---------|---------|---------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| EXPENDITURE ON DEBT PORTFOLIOS | 147 | 0 | | 0 | 0 | 0 | 0 | 0 | 117 | 87 | 78 | 147 |
| RECOVERIES | 96 | 66 | 46% | 68 | 53 | 61 | 68 | 66 | 70 | 91 | 87 | 96 |
| PORTFOLIO CARRYING AMOUNT | 1,117 | 727 | 54% | 812 | 744 | 749 | 735 | 727 | 813 | 915 | 972 | 1,117 |
| REVENUE | 82 | 54 | 51% | 16 | 3 | 58 | 40 | 54 | 62 | 87 | 76 | 82 |
| PURCHASED DEBT PORTFOLIOS | 80 | 52 | 55% | 13 | 1 | 56 | 37 | 52 | 60 | 85 | 74 | 80 |
| REVALUATION OF RECOVERY PROJECTIONS | 12 | 0 | 10,680% | -34 | -42 | 1 | -22 | 0 | 9 | 16 | 11 | 12 |
| CREDIT MANAGEMENT SERVICES | 2 | 2 | -27% | 3 | 2 | 3 | 2 | 2 | 2 | 2 | 2 | 2 |
| EBITDA | 37 | 12 | 200% | -31 | -27 | 26 | 2 | 12 | 19 | 46 | 28 | 37 |
| CASH EBITDA | 53 | 26 | 100% | 24 | 25 | 32 | 33 | 26 | 29 | 52 | 41 | 53 |
| PORTFOLIO PROFITABILITY (LTM)* | 32% | 19% | 71% | 17% | 16% | 17% | 14% | 19% | 26% | 28% | 32% | 32% |

- On the Italian market, KRUK invested PLN 147m in Q1 2022 (56% of total expenditure), purchasing debt worth nominally PLN 1,231m.
- Amounts recovered on the Italian market came to PLN 96m (up +46% y/y), accounting for 15% of the Group's total recoveries.
- As at March 31st 2022, the carrying amount of debt portfolios purchased on that market was PLN 1,117m, representing 21% of the KRUK Group's total carrying amount of debt portfolios.
- Revenue of PLN 82m was mainly driven by strong recoveries and a PLN +12m upward revaluation of ERC.
- The LTM portfolio profitability improved 13pp y/y as a result of the upward revaluation of ERC and strong recoveries.

KRUK Group's operations in Spain

| (PLNm) | Q1 2022 | Q1 2021 | y/y | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 |
|-------------------------------------|---------|---------|-------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| EXPENDITURE ON DEBT PORTFOLIOS | 0 | 0 | - | 0 | 0 | 0 | 55 | 0 | 82 | 49 | 0 | 0 |
| RECOVERIES | 45 | 36 | 26% | 29 | 24 | 26 | 31 | 36 | 44 | 38 | 55 | 45 |
| PORTFOLIO CARRYING AMOUNT | 400 | 358 | 12% | 370 | 343 | 336 | 366 | 358 | 421 | 450 | 420 | 400 |
| REVENUE | 24 | 27 | -10% | -1 | 18 | 18 | 3 | 27 | 41 | 13 | 32 | 24 |
| PURCHASED DEBT PORTFOLIOS | 20 | 24 | -15% | -4 | 16 | 15 | -1 | 24 | 37 | 9 | 28 | 20 |
| REVALUATION OF RECOVERY PROJECTIONS | -4 | 1 | -425% | -25 | -12 | -4 | -19 | 1 | 4 | -12 | 3 | -4 |
| CREDIT MANAGEMENT SERVICES | 4 | 3 | 28% | 3 | 2 | 3 | 4 | 3 | 4 | 4 | 4 | 4 |
| EBITDA | -1 | 6 | -117% | -19 | -22 | -2 | -37 | 6 | 21 | -10 | 1 | -1 |
| CASH EBITDA | 24 | 18 | 35% | 14 | -14 | 9 | -5 | 18 | 29 | 19 | 28 | 24 |

• Amounts recovered in Spain reached PLN 45m (up +26% y/y), accounting for 7% of the Group's total recoveries.

15%

25%

• As at March 31st 2022, the carrying amount of debt portfolios purchased on that market was PLN 400m, representing 8% of the KRUK Group's total carrying amount of debt portfolios.

64%

7%

11%

10%

7%

15%

20%

17%

25%

• Q1 2022 revenue from the Spanish market amounted to PLN 24m (-10% y/y), due mainly to a PLN 4m downward revaluation of the ERC forecast. The downward ERC revaluation was a net effect of an upward revaluation of unsecured retail portfolios and a downward revaluation of corporate portfolios.

25%

PORTFOLIO PROFITABILITY (LTM)*

KRUK Group's operations in the Czech Republic, Slovakia and Germany

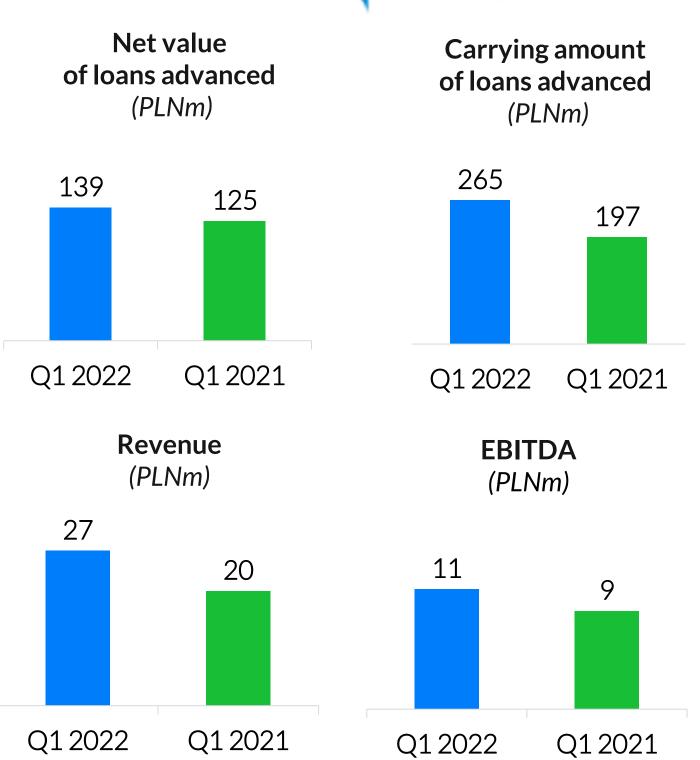


| (PLNm) | Q1 2022 | Q1 2021 | y/y | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 |
|-------------------------------------|---------|---------|------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| EXPENDITURE ON DEBT PORTFOLIOS | 2 | 10 | -82% | 0 | 2 | 4 | 3 | 10 | 3 | 6 | 40 | 2 |
| RECOVERIES | 25 | 20 | 23% | 23 | 21 | 21 | 21 | 20 | 22 | 23 | 25 | 25 |
| PORTFOLIO CARRYING AMOUNT | 147 | 122 | 21% | 68 | 118 | 120 | 119 | 122 | 124 | 120 | 153 | 147 |
| REVENUE | 14 | 12 | 10% | 10 | 9 | 13 | 13 | 12 | 17 | 16 | 16 | 14 |
| PURCHASED DEBT PORTFOLIOS | 14 | 12 | 10% | 10 | 9 | 13 | 13 | 12 | 17 | 16 | 16 | 14 |
| REVALUATION OF RECOVERY PROJECTIONS | 1 | 0 | 193% | -4 | 1 | 0 | 2 | 0 | 4 | 3 | 4 | 1 |
| EBITDA | 6 | 5 | 18% | 3 | 1 | 7 | 8 | 5 | 9 | 8 | 8 | 6 |
| CASH EBITDA | 17 | 13 | 33% | 16 | 13 | 14 | 15 | 13 | 14 | 15 | 16 | 17 |
| PORTFOLIO PROFITABILITY (LTM)* | 46% | 38% | 21% | 27% | 33% | 35% | 35% | 38% | 46% | 49% | 45% | 46% |

- Investments in the Czech Republic and Slovakia amounted to PLN 2m.
- Portfolio recoveries amounted to PLN 25m (+23% y/y), accounting for 4% of the Group's total recoveries.
- As at March 31st 2022, the carrying amount of debt portfolios purchased on that market was PLN 147m, representing 3% of the KRUK Group's total carrying amount of debt portfolios.

KRUK Group's businesses - Wonga, Novum, ERIF





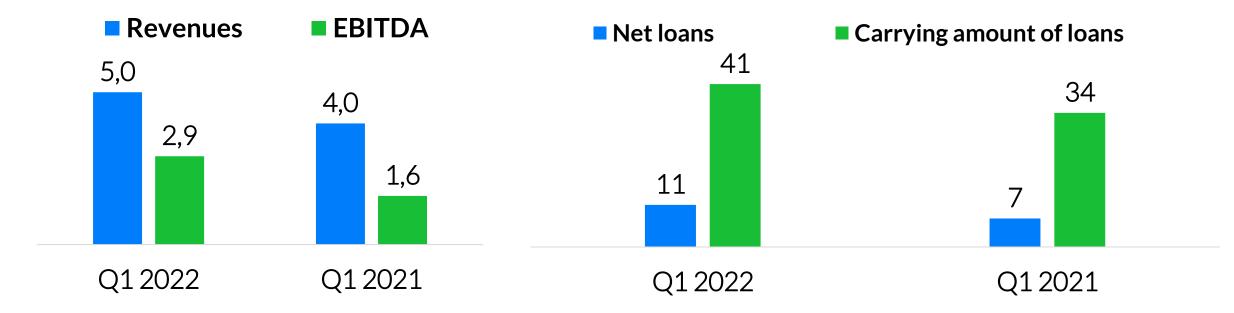
Wonga.pl disbursed 53 thousand cash loans in Poland, with a net amount of PLN 139m.

As at March 31st 2022, the carrying amount of loans advanced by Wonga was PLN 265m, up 39% y/y.

Wonga's revenue came in at PLN 27m (up +34% y/y), with EBITDA at PLN 11m (up +14% y/y).

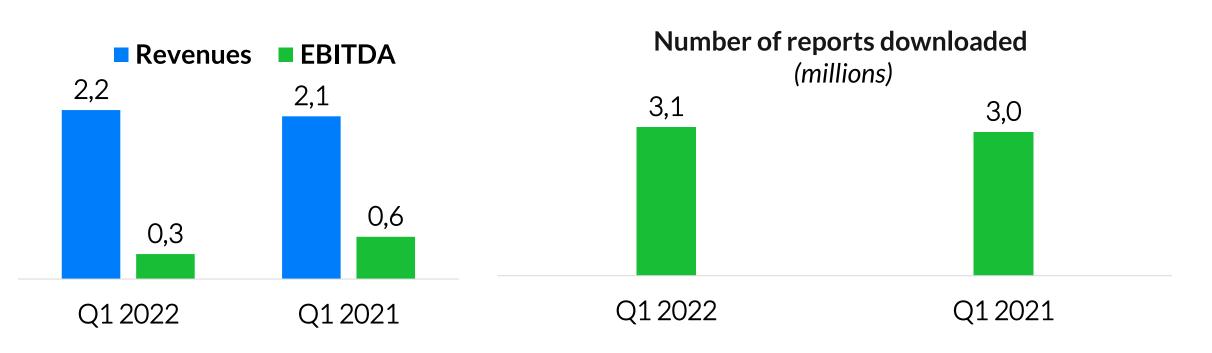






Novum's revenue in Poland totalled PLN 5m (up +26% y/y), with EBITDA at PLN 6.5m (up +74% y/y).





ERIF's revenue was PLN 2.2m (+4% y/y), with EBITDA at PLN 328 thousand (-41% y/y).

In 2021, the total number of records in the ERIF database was 140m, of which 98% were positive records.

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KRUK Group – P&L by business segments (presentation format)



| PLNm | Q1 2022 | Q1 2021 | y/y | O1 2020 | O2 2020 | Q3 2020 | Q4 2020 | O1 2021 | O2 2021 | Q3 2021 (| 04 2021 C |)1 2022 |
|-------------------------------------|------------|------------|--------|----------|----------|---------|---------|----------|----------|-----------|-----------|----------------|
| PURCHASED DEBT PORTFOLIOS | | | | 4 | ~ | • | • | \ | ~ | \ | | \ |
| Expenditure on debt portfolios | 262 | 159 | 64% | 57 | 23 | 33 | 344 | 159 | 484 | 289 | 805 | 262 |
| Recoveries | 623 | 512 | 22% | 477 | 417 | 452 | 488 | 512 | 553 | 550 | 601 | 623 |
| STATEMENT OF PROFIT OR LOSS | | | | | | | | | | | | |
| Operating income | 545 | 383 | 42% | 200 | 265 | 344 | 348 | 383 | 513 | 445 | 401 | 545 |
| Purchased debt portfolios | 493 | 341 | 45% | 156 | 223 | 295 | 303 | 341 | 472 | 396 | 367 | 493 |
| revaluation of recovery projections | 135 | 18 | 634% | -121 | -72 | -10 | -2 | 18 | 117 | 89 | 46 | 135 |
| Income from difference between | 100 | 10 | 00 170 | | | | | | | | | |
| expected and actual recoveries and | | | | 25 | 62 | 73 | 75 | 89 | 124 | 58 | 56 | 79 |
| other items* | 79 | 89 | -11% | | | | | | | | | |
| Credit management services | 16 | 15 | 8% | 14 | 13 | 14 | 16 | 15 | 15 | 15 | 16 | 16 |
| Other products and services | 36 | 28 | 28% | 30 | 29 | 35 | 30 | 28 | 26 | 34 | 18 | 36 |
| EBITDA | 317 | 193 | 65% | 5 | 71 | 166 | 137 | 193 | 317 | 235 | 164 | 317 |
| EBITDA margin | 58% | 50% | | 2% | 28% | 50% | 40% | 50% | 62% | 53% | 41% | 58% |
| Finance income / costs | -40 | -30 | -35% | -47 | -23 | -28 | -30 | -30 | 3 | -30 | -29 | -40 |
| of which: net foreign exchange | | | | -5 | 14 | -17 | -2 | -5 | 14 | -2 | 0 | |
| gains/(losses) | -2 | -5 | 61% | -5 | 14 | -1/ | -2 | -5 | 14 | -2 | U | -2 |
| Profit before tax | 265 | 151 | 75% | -54 | 36 | 127 | 96 | 151 | 306 | 193 | 123 | 265 |
| Tax expense | -21 | -24 | 11% | -8 | 6 | -73 | -49 | -24 | -38 | -23 | 6 | -21 |
| Tax % | -8% | -16% | | 15% | 18% | -57% | -51% | -16% | -12% | -12% | 5% | -8% |
| Net profit | 244 | 127 | 92% | -62 | 43 | 54 | 47 | 127 | 268 | 170 | 130 | 244 |
| Net profit margin | 45% | 33% | | -31% | 17% | 16% | 13% | 33% | 52% | 38% | 32% | 45% |
| ROE rolling (LTM) | 28% | 12% | | 6% | 5% | 3% | 4% | 12% | 22% | 25% | 27% | 28% |
| Cash EBITDA | 447 | 364 | 23% | 326 | 265 | 324 | 322 | 364 | 399 | 389 | 397 | 447 |

^{*} Deviations between actual and projected recoveries, decreases on early collections in collateralised cases, payments from original creditor

The KRUK Group – P&L by geographical segments (presentation format)



| PLNm | Q1 2022 Q | 1 2021 | y/y | Q1 2020 | Q2 2020 | Q3 2020 | Q4 2020 | Q1 2021 | Q2 2021 | Q3 2021 | Q4 2021 | Q1 2022 |
|----------------------|-----------|--------|------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| Operating income | 545 | 383 | 42% | 200 | 265 | 344 | 348 | 383 | 513 | 445 | 401 | 545 |
| Poland | 258 | 199 | 30% | 128 | 158 | 165 | 172 | 199 | 262 | 222 | 191 | 258 |
| Romania | 166 | 90 | 84% | 47 | 68 | 81 | 119 | 90 | 131 | 107 | 84 | 166 |
| Italy | 82 | 54 | 51% | 16 | 3 | 58 | 40 | 54 | 62 | 87 | 76 | 82 |
| Spain | 24 | 27 | -10% | -1 | 18 | 18 | 3 | 27 | 41 | 13 | 32 | 24 |
| Other countries | 14 | 12 | 10% | 10 | 9 | 13 | 13 | 12 | 17 | 16 | 16 | 14 |
| EBITDA | 317 | 193 | 65% | 5 | 71 | 166 | 137 | 193 | 317 | 235 | 164 | 317 |
| EBITDA margin | 58% | 50% | | 2% | 28% | 50% | 40% | 50% | 62% | 53% | 41% | 58% |
| Finance income/costs | -40 | -30 | -35% | -47 | -23 | -28 | -30 | -30 | 3 | -30 | -29 | -40 |
| Income tax | -21 | -24 | 11% | -8 | 6 | -73 | -49 | -24 | -38 | -23 | 6 | -21 |
| Net profit | 244 | 127 | 92% | -62 | 43 | 54 | 47 | 127 | 268 | 170 | 130 | 244 |
| Net profit margin | 45% | 33% | | -31% | 17% | 16% | 13% | 33% | 52% | 38% | 32% | 45% |

KRUK Group – cash flows (presentation format)



| PLNm | Q1 2022 C | 1 2021 | y/y | Q1 2020 Q | 2 2020 Q | 3 2020 Q | 4 2020 Q | 1 2021 C | 2 2021 Q | 3 2021 Q | 4 2021 Q | 1 2022 |
|--|-----------|--------|--------|-----------|----------|----------|----------|----------|----------|----------|----------|--------|
| Cash flows from operating activities | 348 | 303 | 15% | 225 | 247 | 266 | 261 | 303 | 357 | 294 | 336 | 348 |
| Recoveries – purchased debt portfolios | 623 | 512 | 22% | 477 | 417 | 452 | 488 | 512 | 553 | 550 | 601 | 623 |
| Operating costs – purchased debt portfolios | -139 | -123 | -13% | -123 | -102 | -107 | -137 | -123 | -121 | -129 | -161 | -139 |
| Operating margin – credit management | 4 | 4 | 3% | 2 | 3 | 4 | 4 | 4 | 4 | 3 | 4 | 4 |
| Administrative expenses | -58 | -42 | -37% | -37 | -39 | -39 | -45 | -42 | -50 | -52 | -60 | -58 |
| Other operating cash flow | -82 | -48 | -71% | -95 | -32 | -44 | -49 | -48 | -30 | -79 | -47 | -82 |
| Cash flows from investing activities | -265 | -162 | -64% | -60 | -26 | -37 | -345 | -162 | -490 | -292 | -811 | -265 |
| Expenditure on debt portfolio purchases | -262 | -159 | -64% | -57 | -23 | -33 | -344 | -159 | -484 | -289 | -805 | -262 |
| Other investing cash flow | -3 | -3 | -27% | -3 | -3 | -5 | -1 | -3 | -6 | -3 | -6 | -3 |
| Cash flows from financing activities | 39 | -117 | 133% | -79 | -206 | -214 | -37 | -117 | 492 | -353 | 497 | 39 |
| Issue of shares | 0 | 0 | - | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 23 | 0 |
| Dividend /Share repurchase | 0 | 0 | - | 0 | 0 | 0 | -95 | 0 | 0 | -206 | 0 | 0 |
| Increase in borrowings and lease liabilities | 602 | 348 | 73% | 271 | 301 | 66 | 651 | 348 | 1,133 | 451 | 981 | 602 |
| Issue of bonds | 400 | 20 | 1,900% | 0 | 0 | 25 | 0 | 20 | 400 | 65 | 50 | 400 |
| Decrease in borrowings and lease liabilities | -800 | -445 | -80% | -369 | -530 | -334 | -516 | -445 | -803 | -552 | -447 | -800 |
| Redemption of bonds | -150 | -65 | -131% | 0 | -13 | 0 | -75 | -65 | -300 | -35 | -140 | -150 |
| Other financing cash flow | -14 | 26 | -153% | 20 | 36 | 29 | -5 | 26 | 61 | -76 | 30 | -14 |
| Net cash flows | 122 | 24 | 403% | 86 | 15 | 15 | -120 | 24 | 358 | -351 | 22 | 122 |

The KRUK Group – selected items of the statement of financial position (presentation format)



| PLNm | Mar 31 2022 | Dec 31 2021 | Sep 30 2021 | Jun 30 2021 | Mar 31 2021 | Dec 31 2020 | Sep 30 2020 | Jun 30 2020 | Mar 31 2020 |
|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| ASSETS | | | | | | | | | |
| Cash and cash equivalents | 321 | 199 | 177 | 528 | 170 | 146 | 266 | 251 | 236 |
| Investments in debt portfolios and loans | 5,593 | 5,417 | 4,836 | 4,601 | 4,234 | 4,209 | 3,984 | 4,076 | 4,307 |
| Other assets | 319 | 294 | 270 | 244 | 267 | 289 | 262 | 309 | 307 |
| Total assets | 6,232 | 5,909 | 5,283 | 5,373 | 4,672 | 4,643 | 4,511 | 4,635 | 4,850 |
| EQUITY AND LIABILITIES | | | | | | | | | |
| Equity | 2,881 | 2,600 | 2,425 | 2,207 | 2,187 | 2,043 | 2,064 | 1,987 | 1,953 |
| of which: Retained earnings | 2,277 | 2,034 | 1,903 | 1,734 | 1,671 | 1,544 | 1,497 | 1,536 | 1,496 |
| Liabilities | 3,351 | 3,309 | 2,857 | 3,167 | 2,485 | 2,600 | 2,448 | 2,648 | 2,897 |
| of which: Bank borrowings and leases | 1,361 | 1,564 | 1,032 | 1,137 | 804 | 908 | 765 | 1,031 | 1,259 |
| Bonds | 1,560 | 1,305 | 1,395 | 1,360 | 1,273 | 1,314 | 1,383 | 1,354 | 1,376 |
| Total equity and liabilities | 6,232 | 5,909 | 5,283 | 5,373 | 4,672 | 4,643 | 4,511 | 4,635 | 4,850 |
| METRICS | | | | | | | | | |
| Interest-bearing debt | 2,921 | 2,869 | 2,427 | 2,497 | 2,077 | 2,222 | 2,148 | 2,385 | 2,635 |
| Net interest-bearing debt | 2,600 | 2,670 | 2,250 | 1,969 | 1,907 | 2,076 | 1,882 | 2,134 | 2,399 |
| Net interest-bearing debt to equity | 0,9 | 1,0 | 0.9 | 0.9 | 0.9 | 1.0 | 0.9 | 1.1 | 1.2 |

Revaluation of ERC forecast and deviation of actual recoveries* are permanent elements of KRUK's profit and loss statement and reflect the actual and planned cash flow



Definition

- Revaluation of ERC forecast is discounted change of the cash flow included in ERC. Revaluation is done each quarter and is being booked as revenue.
- Deviation of actual recoveries* is the difference between the actual payments from debt portfolio and ERC.

Interpretation

- Revaluation and deviation of actual recoveries* are permanent element of KRUK's accounting and revenues and reflect the fact, that the actual payments differ from initial payments forecasted at the moment of portfolio purchase.
- Revaluation and deviation are the correction of revenue which is necessary to reconcile the actual cash flow with the journal entry
- KRUK's revenue, which takes into account revaluation and deviation of actual recoveries, is always the surplus of payments over the price paid for the debt portfolio. Therefore, the analysis of revenues, excluding revaluation, is an acounting and logical mistake.

Practice

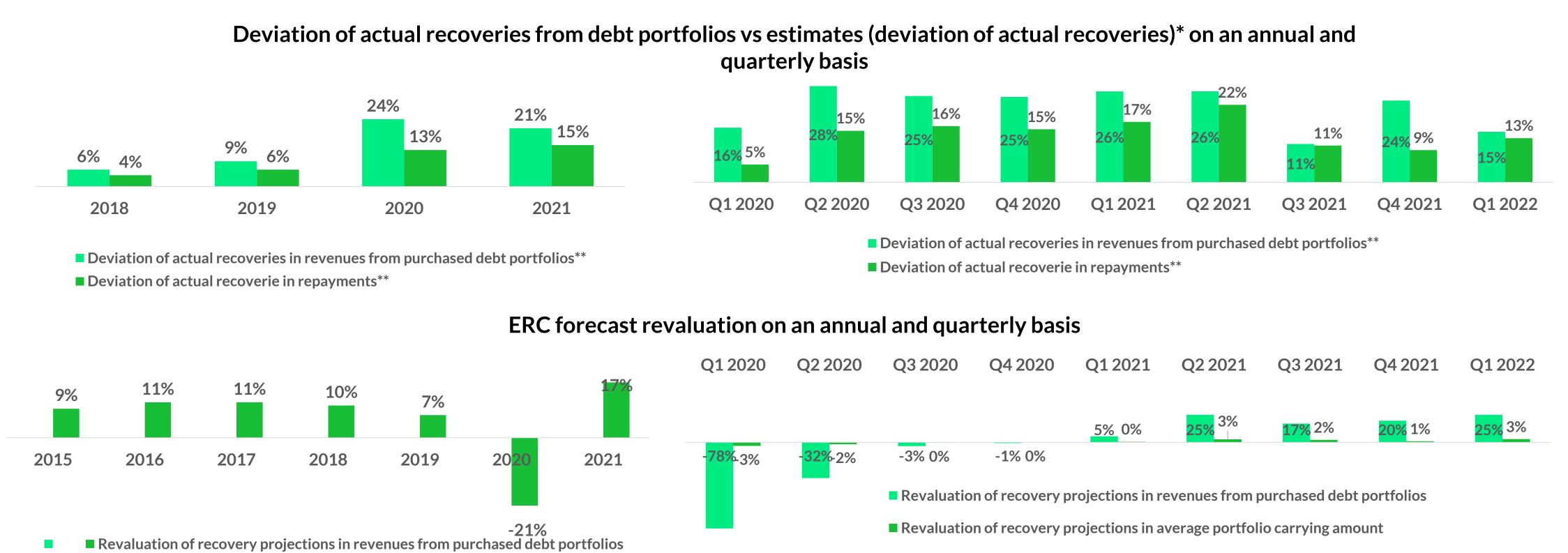
- Revaluation and deviation of actual recoveries have been a significant element of KRUK's revenues because of:
 - Payments to KRUK Group are significantly higher that the initial forecasts when purchasing portfolios. This is the result of the operational efficiency increase, the extension of the debt collection process resulting in the extension of ERC forecast, and the income growth of indebted people.
 - KRUK has careful approach in revaulation:
 - Negative revaluation is being recognized instantly, including the acutal repayments trend and negative factors impacting the future collections.
 - Positive revaluation is being recognized gradually, with delay to observed improvement of collections, after the trend of improvement is validated.
 - Historically, the vast majroity of revaluation is related to the next 2 years, compared to the 20 years of debt collection process of portfolios.

^{*}including revenue decreases on early collections in collateralised cases and payments from original creditor

^{**}Deviations of actual recoveries in 2018 includes decreases on early recoveries in collateralised cases, costs of loyalty scheme valuation, costs of provision for overpayments, payments from original creditor.

Revaluation of ERC forecast and deviation of actual recoveries* are permanent elements of KRUK's profit and loss statement and reflect the actual and planned cash flow





- Revaluation in Q1 2022 amounted to PLN 135m, which accounts for 3% of portfolio carrying amount. Deviation of actual recoveries* amounted PLN 79m, which accounts for 13% of recoveries i Q1 2022.
- 71% of revaluation on unsecured retail portfolio at the end of Q1 2022 is related to the change in the collection forecast for the next 2 years.
- Deviation of actual recoveries in 2020 and 2021 amounted to 24% and 21% in revenues from purchased portfolios.
- Historical revaluation values were about 3% of portfolio carrying amount (the highest % revaluation in last 7 years took place in 2021 and amounted to 6% of the portfolio carrying amount).
- In last 4 quarters, despite postive revaluation at the level of 1%-3% of portfolio carrying amount, there was still a positive deviation of actual recoveries at the level of 9%-22% of quaterly payments.

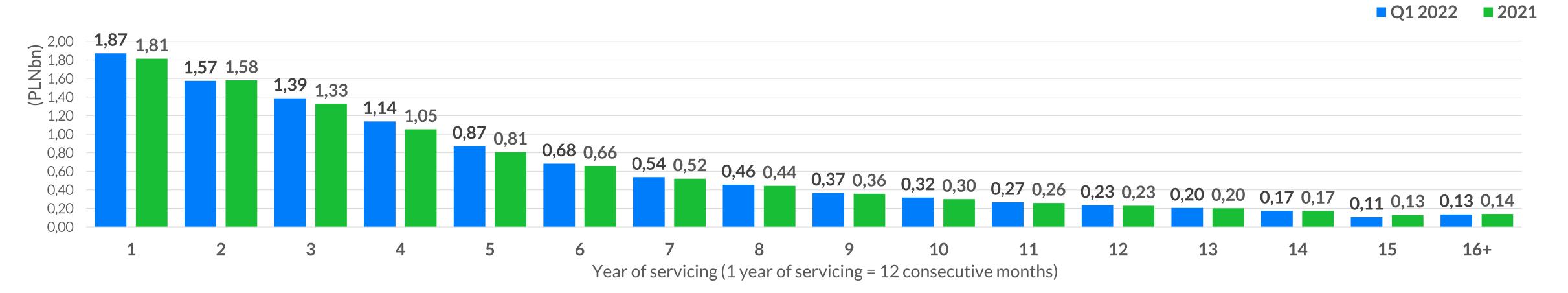
^{*}including revenue decreases on early collections in collateralised cases and payments from original creditor

^{**}Deviations of actual recoveries in 2018 includes decreases on early recoveries in collateralised cases, costs of loyalty scheme valuation, costs of provision for overpayments, payments from original creditor.

KRUK Group – ERC



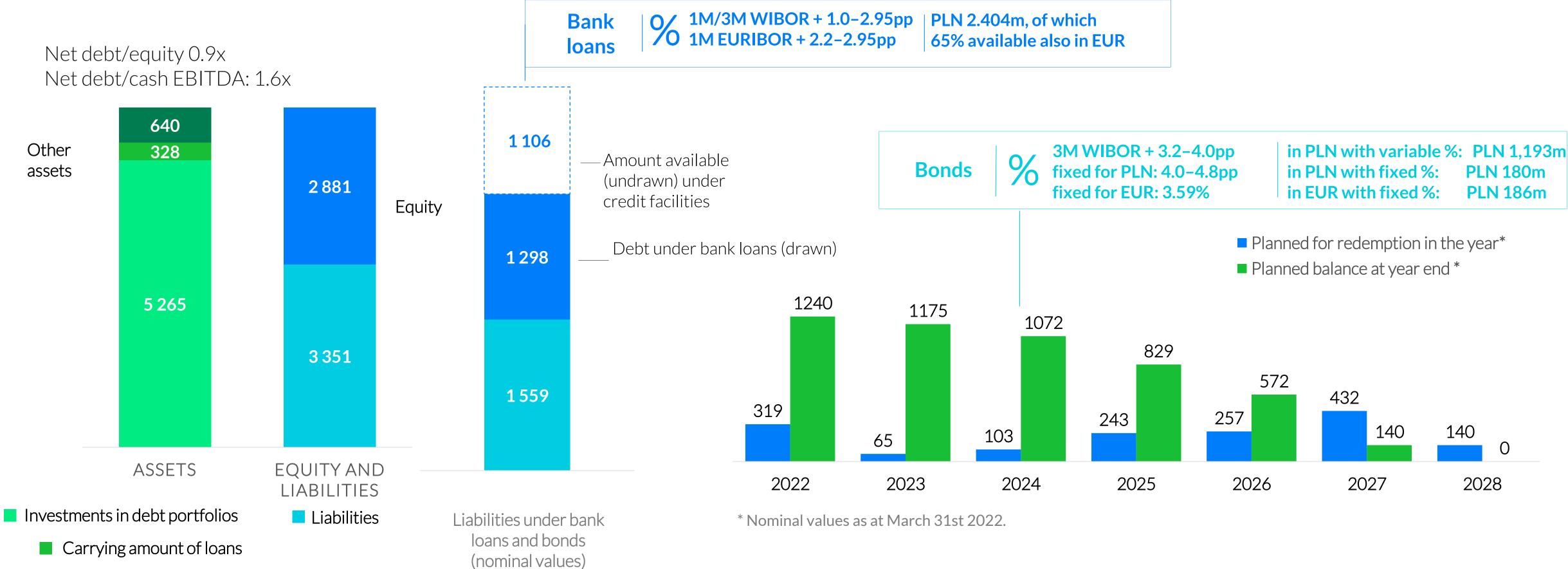




Estimated remaining collections (ERC) as at March 31st 2022 were PLN 10.3bn (up PLN 300m, +3% q/q). The increase was driven, among other factors, by investments of PLN 262m in debt portfolios with a nominal value of PLN 2.2bn made in Q1 2022, and a revaluation of the ERC forecast as at the end of March 2022, with a discounted value of PLN 135m.

KRUK has good access to financing





In Q1 2022, the total amount available to the KRUK Group under lines of credit was increased relative to the year-end 2021 by PLN 114m, to PLN 2,404m (as at the end of March 2022).

In Q1 2022, KRUK S.A. repurchased PLN 150m of bonds and issued PLN 400m of new bonds, including:

- PLN 50m of Series AM2 five-year prospectus-based bonds, bearing interest at a floating rate of 3M WIBOR + 3.3%,
- PLN 350m of Series AL2 six-year amortising bonds (issued to institutional investors), bearing interest at a floating rate of 3M WIBOR + 3.2%.

Agenda



- 1. Key achievements
- 2. Geographical and operating segments
- 3. Financial results
- 4. Additional information

Non-financial information of the KRUK Group

Social responsibility



- In Poland, Wonga runs the website Kapitalni https://kapitalni.org/. It is arranged into special learning paths. To date, 2,700 users have completed at least one full path, While the total number of unique users of Kapitalni.org is over 60,000.
- In Romania, the Group has implemented the 'Credite Inteligente' (Smart Loans) educational project, which is dedicated to teaching young people how to manage their budgets responsibly. In 2022, 1,500 students will be covered by the project.

Psychological assistance

- The Psychological Assistance Centre operates in Poland. The Centre is staffed with educated and qualified psychologists who provide support for people in a mental health crisis. Regular training and supervision meetings are held every quarter.
- Initiatives designed to support disadvantaged people are also run in the Czech Republic and Italy. A special support protocol for people experiencing a mental health crisis has been launched in Italy. In the Czech Republic, a free hotline is available to people in need of psychological assistance.

Aid for Ukraine

• For KRUK, sustainable business also means not being indifferent to the humanitarian crisis caused by Russia's aggression against Ukraine. Therefore, the KRUK Group will donate EUR 320,000 (approximately PLN 1.5m) to support Ukrainian refugees in the countries bordering Ukraine where the KRUK Group operates.

Ethics in action

- KRUK S.A. successfully passed an ethics audit carried out by the Association of Financial Companies in Poland (ZPF) receiving an Ethics Audit Certificate, which provides assurance our business practices are compliant with ZPF's Code of Best Practice.
- KRUK also joined the UNGC and became a signatory to the Ethics Programme Standard developed by the coalition working on the programme 'Business and Human Rights Ethics Standard in Poland'. It is a set of universal values and tools that need to be implemented in order to enhance the business ethics, transparency and sustainability performance of organisations.

Environmental responsibility

Environmental education

• KRUK organiazes the Earth Overshoot Day in Poland, which addresses the issues created by excessive consumerism and its environmental impact;

Adaptation to climate change

• KRUK continues work to streamline and optimise its workflows to cut down paper waste generation. KRUK Romania is another local branch that implemented e-signature on tablets. As a result, the solution is now present on the Group's largest markets.

Supporting initiatives that matter

- In order to facilitate the work of field advisors, KRUK has implemented special route optimisation maps in Poland, Spain and Italy. The project will continue to be extended.
- KRUK joined the UNGC's Climate Positive initiative designed to support businesses with expert knowledge on how to counter climate change, reduce carbon footprint and raise environmental awareness.
- KRUK Italia continued to work with ZeroCO2, an NGO fighting against deforestation.

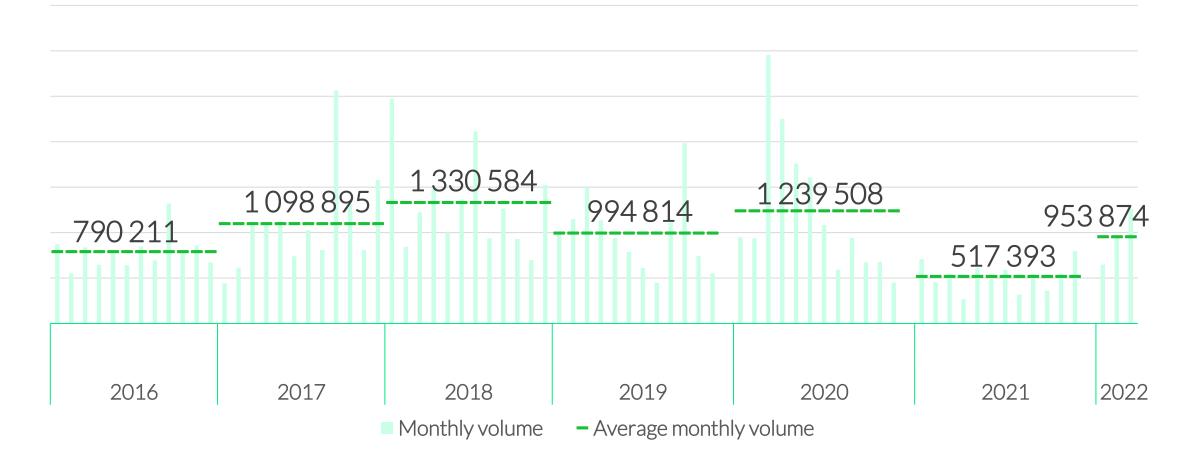
Investor Relations

Selected IR events planned for 2022

| Date | Event | |
|----------------|--------------------------------------|--|
| January 7th | Arcti's Debt Collection Seminar 2022 | |
| January 25th | Top Picks 2022 by Trigon | |
| April 5th | BM Pekao Financials Conference | |
| April 28th | Publication of Q1 results | |
| June 8th – 9th | WOOD's Spring Fling | |
| September 7th | Publication of H1 results | |

| Equity analyst recommendations | | | | | | |
|--------------------------------|---------------|----------------|--------------|--|--|--|
| Date | Author | Recommendation | Price target | | | |
| January 2022 | DM mBanku | buy | PLN 435.55 | | | |
| January 2022 | Bank Pekao BM | buy | PLN 406.00 | | | |
| December 2021 | DM PKO BP | hold | PLN 378.00 | | | |

KRUK as the 22nd most liquid stock on the WSE



Shareholders with ownership interests above 3%*

| KRUK Ownership interest | | | | |
|--------------------------------|--|--|--|--|

| Shareholder | Interests above 3% | Ownership interest |
|--------------------------|--------------------|--------------------|
| OFE Nationale-Nederlande | 14.45% | |
| Piotr Krupa | | 9.22% |
| OFE Aviva Santander | | 9.10% |
| OFE PZU Złota Jesień | | 8.63% |
| OFE Aegon | | 5.88% |
| OFE Allianz Polska | | 5.08% |
| OFE MetLife | | 4.86% |
| OFE Generali | | 4.48% |
| OFE UNIQA | | 3.61% |

Research coverage

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^{*} Source: stooq.pl as at March 31st 2022.



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